



**VIA U.S. MAIL**

September 23, 2024

South Dakota Department of Labor and Regulation  
123 W. Missouri Ave.  
Pierre, SD 57501-0405

Re: Facility Closures – WARN Act Notice

To Whom it May Concern:

This letter is to advise you that Cygnus Home Service, LLC, d/b/a Yelloh is closing facilities in the State of South Dakota, effective November 22, 2024. The following facilities will be closed:

48024 Indian Hills Court  
Sioux Falls, SD 57108

418 Enterprise Street North  
Aberdeen, SD 57401

4110 N. Hainje Ave  
Sioux Falls, SD 57104

2110 W City Limits Road  
Yankton, SD 57078

This closure permanent. The following positions are being eliminated as a result, including the total number of layoffs:

|   |           |
|---|-----------|
| <b>Sioux Falls, SD (Indian Hills Court)</b> | <b>4</b>  |
| Executive Chairman                          | 1         |
| Manager Route Network                       | 1         |
| Supervisor Consumer Care                    | 1         |
| Systems Developer                           | 1         |
|   |           |
| <b>Aberdeen, SD</b>                         | <b>13</b> |
| Area Manager                                | 1         |
| Material Handler DOT                        | 1         |
| Route Sales Representative                  | 8         |
| Route Sales Rep DTS                         | 1         |
| Service Ops Specialist                      | 1         |
| Senior Material Handler DOT                 | 1         |
|   |           |
| <b>Sioux Falls, SD (Hainje Ave.)</b>        | <b>12</b> |
| Route Sales Representative                  | 8         |
| Route Sales Rep DTS                         | 1         |
| Route Sales Rep Trainee                     | 1         |
| Service Ops Specialist                      | 1         |
| Senior Material Handler DOT                 | 1         |
|   |           |

|                             |           |
|-----------------------------|-----------|
| <b>Yankton, SD</b>          | <b>11</b> |
| Area Manager                | 1         |
| Material Handler            | 1         |
| Material Handler DOT        | 1         |
| Route Sales Representative  | 5         |
| Route Sales Rep Trainee     | 1         |
| Service Ops Specialist      | 1         |
| Senior Material Handler DOT | 1         |
|                             |           |
| <b>TOTAL</b>                | <b>40</b> |

None of these positions are union positions and there are no applicable bumping rights. Each employee will be paid through November 22, 2024, and will remain on the company's benefits plan, consistent with the WARN Act requirements. Please contact me if you have any questions.

Sincerely,

Dana Panucci  
Senior Director Human Resources  
[Dana.Panucci@cygnusdelivers.com](mailto:Dana.Panucci@cygnusdelivers.com)  
412-276-5505

CC (via U.S. Mail):

Paul TenHaken, Mayor  
City Hall  
224 W. Ninth Street  
Sioux Falls, SD 57104

Travis Schaunaman  
123 S. Lincoln Street  
Aberdeen, SD 57401

Mason Schramm, Mayor  
416 Walnut Street  
PO Box 176  
Yankton, SD 57078