



September 5, 2018

South Dakota Department of Labor & Regulation
Bill McEntaffer
Rapid Response Coordinator
700 Governors Drive
Pierre, South Dakota 57501-2291
Email: bill.mcentaffer@state.sd.us

Dear Bill McEntaffer

This notice is being provided to you in compliance with the federal Worker Adjustment and Retraining Notification (WARN) Act, which requires employers to give 60 days' notice of certain facility closings and mass layoffs. TCF Bank regularly reviews and adjusts our staffing levels to match the needs of our business. On September 5, 2018 we will announce the following business unit closures located at the Oxbow IV Building, 3817 S Elmwood Ave. in Sioux Falls: Corporate Operations Support, Payment Services and the Contact Center.

The closure will result in layoffs of all team members who work at this location. Some team members will be offered the opportunity to relocate to other locations or may be assigned to work remotely. There is no union, and there are no bumping rights.

Impacted team members who currently work at this location may receive formal written notification on or around September 5, 2018 with a separation date occurring approximately from November 9, 2018 to March 31, 2019. Team member reductions are never easy for either the team member or for TCF. We will make every effort to minimize the impact and ease the transition for our affected team members.

It is expected that most, if not all of the affected team members will accept severance based on years of service. TCF will assist in identifying open positions within the company.

The job titles, notice dates and number of displaced team members are listed on Attachment A.

Sincerely:

A handwritten signature in black ink that reads "Ed Gallagher".

Ed Gallagher
Sr. Employee Relations Specialist - TCF
630.986.7058

Copies: Paul TenHaken, Sioux Falls Mayor, Sara Garbe, State Dislocated Worker Unit



ATTACHMENT A

Job Title	Notice Date	Estimated Amount Displaced
Administrative Assistant	9/5/18	1
Call Center Representative	9/5/18	23
Call Center Representative Lead	9/5/18	17
Call Center Representative SR	9/5/18	14
Coordinator Corporate Operations	9/5/18	10
Facilities Manager	9/5/18	1
Group Mgr Deposit and Settlement Ops	9/5/18	1
Inbound Sales Specialist	9/5/18	6
Jr Accountant	9/5/18	5
Learning & Development Sr. Facilitator	9/5/18	2
Manager I Corporate Operations	9/5/18	1
Operations Specialist I	9/5/18	5
Operations Specialist II	9/5/18	26
Operations Specialist III	9/5/18	12
Quality Assurance Specialist	9/5/18	1
Quality Assurance Specialist II	9/5/18	1
Regional/Site Manager Contact Center	9/5/18	1
Sr Appraisal Reviewer	9/5/18	1
Supervisor Call Center	9/5/18	8
Supervisor Corporate Operations	9/5/18	7
Unclaimed Property Administrator	9/5/18	1
Workforce Management Specialist	9/5/18	1
	TOTAL	145