




SOUTH DAKOTA  
DEPT. OF **LABOR**  
& **REGULATION**

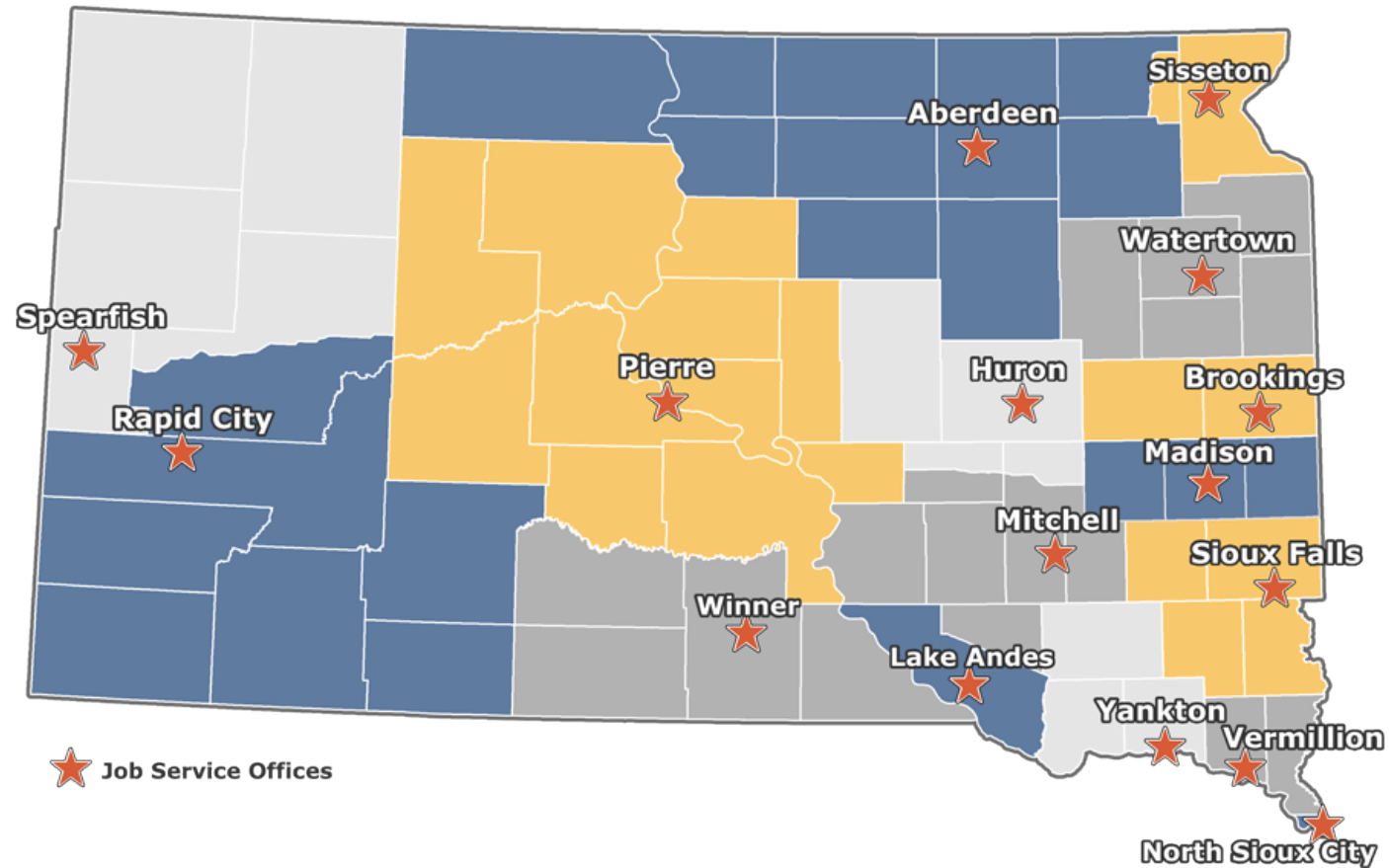
# Rapid Response

WHAT TO DO WHEN YOU HAVE LOST YOUR  
JOB DUE TO LAYOFF OR BUSINESS  
CLOSURE

The background features three large, overlapping circles in a medium blue color, set against a dark gray background. The circles are arranged horizontally, with the middle circle slightly offset from the other two, creating a central area where all three overlap. A white horizontal band runs across the middle of the image, containing the text.

The Department of Labor and Regulation is  
here to help

# 12 DLR Job Service Offices across the State



# How The Department of Labor and Regulation Can Help

You may be eligible for Reemployment Assistance (Unemployment Insurance) and can file one of two ways:

# First Way to File a Claim

- **File online** at [raclaims.sd.gov](https://raclaims.sd.gov) 24 hours a day, seven days a week. Online filing is the fastest way to apply for benefits. We will go over the web browser requirements needed shortly.
- If you exit the application before receiving a confirmation number, any information you entered on the application will be lost. Your application will not be accepted unless you receive a confirmation number.

## Web Browser Requirements for Filing Online:

- You must have one of the following web browsers to file a claim online:
- Internet Explorer version 8 or newer
- Mozilla Firefox version 10 or newer
- Safari Version 5.15 or newer
- Google Chrome version 15 or newer
- You must be able to accept cookies and allow pop-ups.

## Second Way to File a Claim

You may call to file a claim:

- By telephone Monday through Friday, 8 a.m. to 4:20 p.m. (CST) by contacting the Claims Call Center at 605.626.3179.
- Speech and hearing impaired applicants can call the Relay Service of South Dakota at 800.877.1113.

# You Must have the Following Information :

- Social Security Number
- Driver's license number or other state identification number
- Your employment history for the last 18 months, including:
  - Each employer's name, address and phone number
  - Dates of employment (month and year)
  - Pay rate
  - Reason you are no longer working for the employer
- The name and local number of your union hall, if you obtain work through the union.
- Your Alien Registration Number if you are not a U.S. Citizen.
- Your SF-8 and SF-50 forms if you are a federal employee.
- Your DD214 if you served in the military.
- If you worked for non-South Dakota employers you must have an accurate mailing address and telephone number for them.



# Common Issue When Filing On-Line

If you get a error message when filing online, most likely your password needs to be reset.

**Do Not Call**

Send a message to: [DLRRADivision@state.sd.us](mailto:DLRRADivision@state.sd.us).

# Department of Labor Offices

- Aberdeen: 605.626.2340
- Brookings: 605.688.4350
- Huron: 605.353.7155
- Madison: 605.256.5300
- Mitchell: 605.995.8060
- Pierre: 605.773.3372

- Rapid City: 605.394.2296
- Sioux Falls: 605.367.5300
- Spearfish: 605.642.6900
- Vermillion: 605.677.6900
- Watertown: 605.882.5131
- Yankton: 605.668.2900

# What happens after you file a claim?



After you file for benefits you will receive in the mail:



A Monetary Determination of Benefits showing what your weekly benefit amount will be and your total amount of benefits, if you are monetarily eligible.



A Claimant Checklist with instructions on how and when to file a weekly request for payment.



The [Facts About Reemployment Assistance Benefits handbook](#) (Adobe PDF format) with instructions and answers to many of your questions. You're responsible for knowing the requirements and following the rules.

# Reemployment Assistance - COVID 19

- The Reemployment Assistance (RA) program provides temporary financial assistance for people who have lost their job through no fault of their own. Workers who become unemployed because their employer needs to temporarily shut down or isolate workers due to COVID-19 might be eligible to receive benefits. Many variables can affect a worker's eligibility and an employer's liability for benefits. The Department of Labor and Regulation examines each case on an individual basis and makes determinations in accordance with the law.
- For more information:  
[https://dlr.sd.gov/ra/publications/ra\\_covid\\_19\\_eligibility\\_determinations.pdf](https://dlr.sd.gov/ra/publications/ra_covid_19_eligibility_determinations.pdf).



# Resources and Links

- Download the **How to File an Reemployment Assistance Claim brochure** (available below in Adobe PDF format in both English and Spanish) containing instructions on options for filing a claim for reemployment assistance benefits.
- [How to File an Reemployment Assistance Claim brochure in English](#)
- [How to File an Reemployment Assistance Claim brochure in Spanish](#)
- [Back to main Reemployment Assistance Benefits page](#)
- [Facts About Reemployment Assistance Benefits handbook](#)



# Dislocated Worker Program

- Provides a variety of supportive and training services that can help you on your way to re-employment.