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WORKERS' COMPENSATION
ADVISORY COUNCIL MEETING

KNEIP BUILDING
700 GOVERNORS DRIVE
PIERRE, SOUTH DAKOTA

TUESDAY, JULY 31, 2007

Reported by Carla A. Bachand, RMR, CRR, Capital Reporting
Services, P. O. Box 903, Pierre, SD 57501 (605) 224-7611.

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TUESDAY, JULY 31, 2007

(Whereupon, roll call was taken and the following
members were present: Chairman Dennis Daugaard, Secretary Pam

4 Roberts, Secretary Paul Kinsman, Connie Halverson, Randy
5 Stainbrook, Paul Aylward, Carol Hinderaker, Glenn Barber, Jeff
6 Haase and Chris Lien.)

7 CHAIRMAN DAUGAARD: We have good attendance. The next
8 thing on the agenda is our meeting minutes. Are there any
9 changes or additions that anyone noticed should be made?
10 Seeing none, would someone move to approve the minutes.

11 MR. LIEN: So move.

12 CHAIRMAN DAUGAARD: Is there a second?

13 MR. BARBER: Second.

14 CHAIRMAN DAUGAARD: Second by Glenn Barber. Any
15 discussion? Those in favor say "aye."

16 (Whereupon, the motion passed unanimously.)

17 CHAIRMAN DAUGAARD: Motion carried. I would like to
18 propose that we rearrange the agenda a little bit. When the
19 agenda was created, I think Pam did a good job of identifying
20 those things that didn't maybe get as thorough a discussion
21 last time and put them at the head to make sure that they would
22 get discussion this time, and then those that were maybe
23 discussed a little bit more thoroughly at the end of the
24 agenda.

25 In looking through those items, I believe there are

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1 some that are relatively noncontroversial and I'm going to take
2 some risk in identifying them and if we find that my
3 identification of them as noncontroversial is in error, then we
4 will drop them from immediate discussion, but I'd like to take
5 some of those first so we can move those out of the way, sort
6 of like many meetings have a consent agenda, they address the
7 noncontroversial things, get them out of the way and then move
8 on to the more substantive or controversial things. So is that

9 agreeable to the council members?

10 Help me now, and I would like the audience to
11 participate here, help me identify those that are
12 noncontroversial. I'm going to say, I'm going to propose that
13 issues 11 and 12 I don't believe will be controversial. Does
14 anyone disagree with that? Does anyone here intend to oppose
15 the proposals that are made under issues 11 and 12? I don't
16 see anyone.

17 MR. SHAW: Mr. Chairman, I do have some comments and
18 suggested changes on those.

19 CHAIRMAN DAUGAARD: Some improvements that can be
20 made.

21 MR. SHAW: Depending on your point of view.

22 CHAIRMAN DAUGAARD: I know that issue number 11 is
23 verbatim what is part of the proposal under issue 12 and I
24 don't know if anyone caught that, but at least that's what I
25 see. Well, let's consider those potentially noncontroversial,

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1 shall we? Issue three I think is also relatively
2 noncontroversial. Does anyone intend to oppose the proposal
3 that's offered under issue three? Fern, you have some
4 opposition to that? All right, how about issue six, anyone
5 intend to offer opposition to the proposal under issue six?
6 Rex, you do?

7 MR. HAGG: Not opposition, but just maybe some
8 additional added language that I don't think will be real
9 controversial but to make sure everybody has got a copy.

10 CHAIRMAN DAUGAARD: I guess my hope with identifying
11 them as purely noncontroversial maybe is not warranted, but are
12 there any other issues, James or Pam, any of the other issues
13 that you see as likely to be relatively noncontroversial? You

14 are probably going to have a better understanding than I would.

15 MS. ROBERTS: I don't know that any of them will be
16 easy, Mr. Chairman.

17 CHAIRMAN DAUGAARD: Well, let's take the risk that 11,
18 12, three and six are less controversial, shall we say, than
19 maybe the others. We will start out with the easy slope rather
20 than the high hill, how about that? So without objection, I'm
21 going to take up 11, 12, three and six in that order first.
22 Any objection to that? All right, let's go to issue 11 and
23 under issue 11 in the materials mailed out, there is a proposal
24 and as I understand it, this is your proposal, Fern, am I
25 correct?

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1 MS. JOHNSON: Correct.

2 CHAIRMAN DAUGAARD: Do you want to come forward and
3 offer some comments in support of this proposal? I'm going to
4 conduct this in the form of a committee meeting, similar to a
5 committee meeting where we will ask for those in support of a
6 proposal, we will take all those, and then those in opposition
7 to that proposal, we will take all that and then we'll close
8 off the testimony and we'll discuss it among ourselves and take
9 action before we move on to the next issue. Is that agreeable
10 to the council? And we will ask each person offering testimony
11 questions at the time they are at the table rather than holding
12 it for the end. It's the Senate version versus the House
13 version. All right, Fern.

14 MS. JOHNSON: Good morning, Mr. Chairman, members of
15 the council.

16 CHAIRMAN DAUGAARD: Will you identify yourself.

17 MS. JOHNSON: I'm Fern Johnson, president of the South
18 Dakota Injured Workers Coalition. I have a couple things, and

19 I visited with you briefly before you started the council
20 meeting here, two brief issues. One is I'd like to make a
21 recommendation specifically to Chairman Daugaard. According to
22 62-2-10, we would like to make a recommendation according to
23 the statute, it allows three years of council members to be on
24 the board. My understanding is the majority of the members
25 here have been on here more than three years, so our

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1 recommendation is that new appointees be considered, okay.

2 The second recommendation is visiting with the
3 coalition members and members, you will acknowledge that a lot
4 of workers cannot come down to Pierre. Workers are from
5 throughout the whole state. We would recommend that it be
6 divided up. Pierre, you have at least three meetings in a
7 year, one be in west river in Rapid City, one in Pierre and one
8 in Sioux Falls, okay?

9 CHAIRMAN DAUGAARD: So those are suggestions apart
10 from this issue, but we will just take note of that and make it
11 a part of the minutes and we can look at that later. On issue
12 11.

13 MS. JOHNSON: I don't know if we have our film ready
14 yet, but like I visited with you beforehand and I'll reiterate
15 myself, I'll be real brief. We have a proposal in here that
16 covers everything and basically this issue number 11 as far as
17 prompt payments of the medical. According to our proposal, it
18 covers this in -- if you have the paper, our proposal in front
19 of you, it kind of all ties in together for prompt payments and
20 it has to do with claims processed, period. When you start
21 with claims processing, you start from the report of injury and
22 you go on. That entails most significantly medical payments
23 being made promptly. That's the prime interest here really in

24 work comp, to get medical to the worker. So our bill basically
25 starts the format in the claims process from the very beginning

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1 clear through the whole litigation.

2 Now, the proposal that we have here is guidelines
3 according to ARISA and Mr. Marsh addressed this, that he was
4 going to do some research on surrounding state laws and how
5 they regulate claims processes and expediting medical payments.
6 I went through Iowa, Nebraska and Minnesota. Most of these
7 provisions that are in here are consistent and congruent with
8 ARISA guidelines. They are consistent with Nebraska. The
9 Department of Labor has probably researched that. That's
10 basically the intent of these bills. It's a regulatory
11 process.

12 CHAIRMAN DAUGAARD: So Fern, just to be sure I'm
13 understanding you, you are referring now to the package of
14 bills that you sent on the 23rd; am I understanding you
15 correctly?

16 MS. JOHNSON: Yes.

17 CHAIRMAN DAUGAARD: I wonder if among those, there are
18 lots of different things, but among them is -- so you changed
19 essentially the proposal that we have shown under issue 11.

20 MS. JOHNSON: Yes, I have, and that's the one that I
21 showed you earlier before we started here. That's dated July
22 23rd.

23 MS. ROBERTS: Mr. Chairman, if I could, when I was
24 reviewing our issues today, I wondered if we didn't have a
25 typo. That maybe wasn't the Fern Stanton Johnson proposal,

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1 that that was more -- do you know, James? That was right
2 before I came down here, I was looking at it. That issue

3 number 11, did that come from somewhere else rather than. . .

4 MR. MARSH: We didn't propose this I don't think. It
5 was discussed informally but never. . .

6 MS. ROBERTS: I guess it was an outstanding issue, it
7 was an issue that she had, so we named it the Fern Stanton
8 Johnson, but where did the bill come from?

9 MR. MARSH: The original draft of this came from me.

10 MS. ROBERTS: It's kind of a department bill.

11 CHAIRMAN DAUGAARD: I see it under number 12.

12 MS. ROBERTS: Number 11.

13 CHAIRMAN DAUGAARD: Verbatim it's under 12 as well.
14 Fern, are you telling me that the Department of Labor has a
15 bill consistent with what we have proposed way back in May?

16 MS. JOHNSON: I'm not sure now.

17 CHAIRMAN DAUGAARD: I treated issue 11 as being your
18 proposal and then I noticed that the Department of Labor had
19 verbatim that same language in its proposal for penalties for
20 late reporting under what's labeled issue 12 in the agenda.
21 It's word for word, their part three is the same as part 11.
22 Now, I'm not sure now, it doesn't appear that that's your
23 proposal because what you sent in on the 23rd last week is
24 different.

25 MS. JOHNSON: It is our proposal and I really don't

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1 care who makes the proposal, if the --

2 MS. ROBERTS: Are you talking about issue 11?

3 MS. JOHNSON: The medical, if you are talking
4 specifically medical, I don't care. If the department comes in
5 and says this is our proposal and it's consistent with ours,
6 we'll back you.

7 MR. AYLWARD: Does Fern have a copy of what we are
Page 7

8 Looking at?

9 CHAIRMAN DAUGAARD: I don't know. Do you have
10 something that has the agenda as issue one, two and three?

11 MS. JOHNSON: I don't have that, no.

12 CHAIRMAN DAUGAARD: Let me scan your package a second,
13 Fern. Just stand by.

14 MS. ROBERTS: If I could clarify for members of the
15 committee. Ms. Johnson has a packet that she sent, which is
16 issue number two. When we discussed medical delays last
17 meeting, that was issue number 11. It was listed as a new
18 section. We also put it as a Fern Stanton Johnson just kind of
19 to clarify that she also had that in her package. But she's
20 now made some revisions and so in her issue number eight, which
21 has various issues, she's going to have a bill which talks
22 about delays in medical payments, which is different than issue
23 number 11.

24 CHAIRMAN DAUGAARD: So what I would say is the council
25 should scratch out this issue 11 page because it does not

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1 reflect Ms. Johnson's proposal. Rather her proposal is found
2 on page six of the package I think Monica sent out on July
3 26th, a package of materials, and it's near the back of that, I
4 think it's two, three pages from the back, page six and seven.

5 MS. JOHNSON: If I may interject, Mr. Chairman, it is
6 on page four, because like I just said, it integrates the claim
7 process starting under section 62-7 and it moves on, and if you
8 are going to put it all under 62-4, I guess where I had a
9 problem with is 62-4 deals with medical payments, however, 62-7
10 deals with the claims process, and in common sense the claims
11 process, medical gets paid by the start of the claims process.

12 CHAIRMAN DAUGAARD: So they are interrelated is what
Page 8

13 you are saying.

14 MS. JOHNSON: Right. So I guess our proposals here
15 are not in concrete. It's a work in progress and I have not
16 seen issue 11 from the department until just now so I really
17 don't have any comment against, unless I can digest it a little
18 bit.

19 CHAIRMAN DAUGAARD: Well, we have got -- I thought we
20 had some agreement on this issue, but I guess we don't. Again,
21 in the interest of trying to get rid of some of the
22 noncontroversial items first, let's suspend this delay of
23 payments business and move down to issue three and six, all
24 right? Fern, I'm going to have you stand down and I'll call
25 you back up in a bit, if that would be all right. Thank you

11

1 for your patience.

2 Let's go to issue three, medical findings versus
3 expert medical opinion. The department has a proposal and who
4 wants to offer testimony in support of that?

5 MS. ROBERTS: Mr. Chairman, maybe we should have an
6 introductory so that everybody understands the issue and if you
7 would like James to do that, that would be great.

8 CHAIRMAN DAUGAARD: That's essentially part of any
9 proponent's testimony, set the stage.

10 MR. MARSH: That's fine. We discussed this proposal
11 with various members of the, I guess you would say the
12 insurance defense bar trying to get a handle on what could be
13 done in light of recent Supreme Court cases that have talked
14 about medical evidence in terms that we have difficulty coming
15 to terms with honestly. We are finding that medical opinions
16 that would not carry a lot of weight in an ordinary litigation
17 setting suddenly seem to find their way into an administrative

18 record and form the basis for decisions which we find kind of
19 questionable, in all honesty.

20 The most dramatic example to me is in the Orth case
21 where basically the Supreme Court rested its entire decision on
22 a one-paragraph opinion from a doctor in response to a letter
23 from a lawyer for the claimant and there was no other
24 foundation for it than that. It was simply a piece of paper.
25 We don't even know necessarily what question was being asked to

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1 prompt this response. As opposed to a lengthy independent
2 medical review that was done by the insurance company's
3 physician, which was, as far as I can tell, ignored in the
4 decision.

5 So the object behind changes such as these is to base
6 as much as possible decisions on our part in the workers'
7 compensation cases on credible medical information, both as to
8 the injury and to the condition. We wrestled around with
9 language quite a bit in terms of trying to make some work and
10 this language represents a compromise. We simply want to
11 extend the concept of credible medical information both to the
12 injury, the evaluation of the injury that arises, and to any
13 conditions or disabilities that result from it. That's where
14 we are at.

15 CHAIRMAN DAUGAARD: Anyone else want to offer
16 testimony in support of this proposal?

17 MS. ROBERTS: If not, Mr. Chairman, then James did get
18 either an e-mail, phone call or some kind of information which
19 I hope has been passed out from an attorney; is that correct?
20 Is this not one of them, James?

21 MR. MARSH: I don't think so. Maybe.

22 CHAIRMAN DAUGAARD: Are you talking about Dennis

23 Finch's letter?

24 MS. ROBERTS: There was an attorney from Sioux Falls
25 that could not make it.

13

1 MR. KINSMAN: Jon LaFleur.

2 MS. ROBERTS: Is that in issue number three? I want
3 to make sure that all the testimony that was submitted in
4 writing is also considered here since I don't think the group
5 has had a chance to really look at that.

6 MR. MARSH: I don't believe he addressed that
7 particular issue in his comments.

8 MS. ROBERTS: Staff, anybody else do you think
9 submitted written comments or talked to you or e-mailed you,
10 James, on this issue?

11 MR. MARSH: No.

12 MS. HINDERAKER: I have a question or clarification.
13 It appears that issue three, the suggestion is to add the words
14 "or condition."

15 MR. MARSH: Yes.

16 MS. HINDERAKER: We weren't changing objective medical
17 findings, just "or condition."

18 MR. MARSH: That was our original idea, but we backed
19 away from that.

20 MS. HINDERAKER: We have called it medical findings
21 versus medical expert opinion.

22 MR. MARSH: Yeah.

23 MS. HINDERAKER: I'm not quite certain. . .

24 MR. MARSH: That isn't necessarily true. That's how
25 it came up, but this is what we used to try to address it, a

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1 little more tangential than the original proposal.

2 MS. HINDERAKER: We are adding the words "or
3 condition."

4 MR. MARSH: Yes.

5 CHAIRMAN DAUGAARD: Any other questions of James on
6 information we have?

7 MR. AYLWARD: How do you see this changing anything?

8 MR. MARSH: Okay, specifically if we are looking at a
9 case like Orth where the doctor was asked to address what part
10 work played in a person's disability, which is what he was
11 asked, he essentially says, 50 percent of it's work, 50 percent
12 of it's not work. Then what the statute will do with the
13 change is to say we need more than just an off-the-cuff kind of
14 opinion from a doctor, which is basically what he gave.
15 Instead we need something with some kind of, as much as
16 possible, measurable, objective foundation, tell us why.

17 MR. KINSMAN: You are saying that the evidence
18 presented in the Orth case, then, was on a condition and that
19 this change would have addressed that as opposed to the medical
20 evidence on an injury?

21 MR. MARSH: Correct.

22 CHAIRMAN DAUGAARD: Other questions of James? Does
23 anybody else want to offer testimony in support of this
24 proposal? If anyone wishes to offer testimony in opposition or
25 an amendment.

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1 MR. HAGG: Do you take defense riders?

2 CHAIRMAN DAUGAARD: Yes, sir.

3 MR. HAGG: Mr. Chairman, members of the committee, my
4 name is Rex Hagg. I'm an attorney in Rapid City and practice
5 primarily in this area and primarily for the claimants. I

6 don't have really an objection to this change in and of itself.
7 My concern is some of the comments that were made and having
8 the claimant's attorneys give another side to that about
9 whether or not this was a wild consideration by the Supreme
10 Court or not.

11 Just a couple things. The rules of evidence have
12 always been a little bit more liberally construed, the strict
13 rules of court evidence, in administrative hearings. I think
14 that everybody would probably agree on that. And I'm not
15 exactly positive, but I thought I read in the Orth decision,
16 and maybe some of the attorneys can correct me, that there
17 weren't actually any live testimony or depositions taken. So
18 if there's no live testimony or depositions taken, all the
19 reports were coming in that way, which is allowed under our
20 rules. You can submit medical reports without having to go and
21 take a deposition. It saves on costs and other things, and
22 apparently the attorneys in this case made the decision they
23 were just going to submit the reports.

24 So I don't think this is a wild decision by taking the
25 doctor's testimony out of context. That's done all the time.

16

1 You write a letter, Doctor, what is your opinion about this, or
2 some people say, we are going to send them to our expert and
3 have him examined and they are going to do a report. Well, if
4 they do that report and it's slanted or tainted, then you are
5 allowed at a hearing or deposition to cross-examine that doctor
6 to say, now, Doctor, is that what you really mean or not, what
7 about this consideration?

8 So all those things were not done and if the attorneys
9 just submit the records to the department and those letters are
10 in there or other things, those records that say that, here the

11 doctor says this is very difficult, so I would say 50 percent
12 and 50 percent. So again, this is fine, I don't think this
13 really changes all that much, but I think the context in which
14 this happened is important because I don't think it was
15 slanted, I don't think the Supreme Court fell off their rocker
16 and these are -- this is our Supreme Court, these are very
17 intelligent people and they make very reasoned opinions, and so
18 I think the context -- I just wanted to lay that context out so
19 that the other side of the coin is presented in that manner.

20 CHAIRMAN DAUGAARD: Thank you. Any questions of Mr.
21 Hagg? Okay. Does anyone else wish to offer testimony in
22 opposition or amendment of this proposal? Seeing none, all
23 right, what's the attitude of the council? Is there a motion?

24 MR. AYLWARD: Taking into consideration Mr. Hagg's
25 comments, does this in any way, will this cause more

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1 depositions to be requested? Is it going to increase the costs
2 to both the employer and the employee? Are we blowing
3 something out of proportion that we really shouldn't be messing
4 with and is it going to have consequences far greater than
5 fixing something that's perceived as a problem that really
6 isn't? I don't know the answer.

7 CHAIRMAN DAUGAARD: Does anyone have any thoughts?

8 MR. MARSH: In my own opinion, no, and I say that
9 because in the Orth case itself, because it came in in a
10 written form, one of the observations made was when it comes in
11 front of the department and then we review it and it goes up on
12 appeal, they are going to take a clearer or -- I'm sorry, a de
13 novo review of it or start over from scratch, so the message
14 being sent to the field is if you don't put a doctor on the
15 stand or take at a minimum through a deposition process, you

16 are likely to have a ruling that might go in your favor but
17 there is no guarantee it's going to hold up because the appeals
18 court is going to come back and look at it over again,
19 essentially retry it. So the damage is already done, at least
20 in that regard. I can't help but think the field out there,
21 they are going to be putting a lot more doctors on the stand
22 anyway. So I don't see that this changes a thing as far as how
23 much expense is going to be involved in the litigation process.

24 MR. AYLWARD: That's already happened?

25 MR. MARSH: Yeah, the genie is out of the bottle.

18

1 CHAIRMAN DAUGAARD: Is there a motion?

2 MS. HINDERAKER: I would move that we add the words
3 "or condition" to 64-1-15 as a recommendation of the council.

4 CHAIRMAN DAUGAARD: Is there a second?

5 MR. BARBER: I would second that.

6 CHAIRMAN DAUGAARD: Discussion on that. Further
7 discussion. Secretary, call the roll.

8 MS. TREBESCH: Paul.

9 MR. AYLWARD: No.

10 MS. TREBESCH: Randy.

11 MR. STAINBROOK: No.

12 MS. TREBESCH: Guy. Carol.

13 MS. HINDERAKER: Yes.

14 MS. TREBESCH: Connie.

15 MS. HALVERSON: Yes.

16 MS. TREBESCH: Jeff.

17 MR. HAASE: Yes.

18 MS. TREBESCH: Chris.

19 MR. LIEN: Yes.

20 MS. TREBESCH: Glenn.

21 MR. BARBER: Yes.
22 MS. TREBESCH: Dennis.
23 CHAIRMAN DAUGAARD: Yes.
24 MS. TREBESCH: Paul.
25 MR. KINSMAN: Okay.

19

1 MS. ROBERTS: On all of these motions, the two of us
2 do not vote.

3 CHAIRMAN DAUGAARD: Well, in cases where we have less
4 than a unanimous opinion, I'd like our report to the Governor
5 to reflect that. Let's go to issue number six, medical
6 release. To set the stage for the audience, if you don't have
7 it, the proposal is to add a new section to chapter 62-4 and to
8 require that employees give medical releases if employers ask
9 for it. Who would want to offer testimony in support of this?
10 This is a department proposal, so James, do you want to offer
11 testimony in support of it?

12 MR. MARSH: I can give some background. The concern
13 that was presented to us in a group that we discussed
14 previously is that it's been very difficult, there is no
15 physician/patient privilege as to workers' compensation
16 records, but because of the federal HIPAA law, a number of
17 providers hesitate, nonetheless, to release medical information
18 to insurance companies related to work comp claims.
19 Ninety-eight percent of their claims are probably not work comp
20 but two percent are, so they naturally get a little skittish.
21 This is an attempt to try to move that process along by
22 encouraging the employee to sign a release which will allow at
23 least workers' compensation related records to be disclosed
24 without any issue.

25 CHAIRMAN DAUGAARD: Any question of James? Anybody

1 wish to offer further testimony in support of issue six?
2 Anyone wish to offer testimony in opposition or an amendment?

3 Rex Hagg.

4 MR. HAGG: Mr. Chairman, members of the committee,
5 again, I do not have any objection to this. I think it's
6 understood and it's done all the time. The only thing I would
7 request the committee to consider would be just a one line
8 sentence to the end of it saying that the employer shall
9 provide a copy of all medical records and reports received to
10 the employee or the employee's attorney.

11 A couple reasons for that. One, it saves costs.
12 Every time you send a request to a provider, they charge you
13 30, 40, 50 bucks to get the records and if they are being
14 gotten already, what's the hurt in it? And I think any person,
15 whether it's employee or employer, anybody should be entitled
16 to receive their own medical records, and so I think it will
17 both save costs and it's just something that the employee
18 should have, a copy of his own medical records.

19 CHAIRMAN DAUGAARD: Say your sentence again, please.

20 MR. HAGG: I've got it written out here for you, Mr.
21 Chairman, if you receive it.

22 CHAIRMAN DAUGAARD: I'll read it. The language is
23 "the employer shall provide a copy of all medical records and
24 reports received to the employee or the employee's attorney."
25 I would say a better English would be "the employer shall

1 provide to the employee or the employee's attorney a copy of
2 all medical records and reports received." Is that agreeable?

3 MR. HAGG: Yeah.

4 CHAIRMAN DAUGAARD: Reword it that way. So the

5 reworded again is "the employer shall provide to the employee
6 or the employee's attorney a copy of all medical records and
7 reports received." Is that agreeable to the department?

8 MR. KLAHSEN: How about upon request, because not in
9 all cases will they --

10 MR. HAGG: I have no objection.

11 CHAIRMAN DAUGAARD: You want to come forward and offer
12 that.

13 MR. KLAHSEN: My name is Sue Simons with Dakota Truck
14 Underwriters, who both Larry and I are here on behalf of. Our
15 recommendation would be to take and add to Mr. Hagg's proposal
16 "upon request" because there will be many claims that, one, may
17 not be in litigation where the employee is not going to desire
18 to get a copy of what might be very thick medical records at
19 the cost of copying and sending and et cetera. So we would
20 just suggest that that be added to the proposal.

21 CHAIRMAN DAUGAARD: I see Rex nodding.

22 MR. SHAW: Morning, I'm Mike Shaw, I'm an attorney
23 from Pierre and I represent Property Casualty Insurers
24 Association of America, a trade association of companies whose
25 workers' compensation members make up the largest market share

22

1 of work comp coverage in the state.

2 In addition to Sue's comments, I would think it would
3 be fair upon request if the employee bore the cost of copying
4 those, because in many cases, in many work comp cases the
5 medical records are very -- there's a lot of them. There's
6 stacks and stacks, this is a document heavy thing, and that's
7 fair. I think that in most cases that this is being done, that
8 we share those records with the employee and they pay the
9 costs, but that way there's no question. That would be my only

10 comment.

11 CHAIRMAN DAUGAARD: Thank you.

12 MS. MERRITT: Mr. Chairman, I'm Mary Merritt, I'm here
13 with South Dakota Association of Managed Care Organizations,
14 and I oppose this due to the fact that when employers,
15 insurance companies designate a case to a managed care
16 organization for workers' compensation, the majority of us are
17 RNs and our license and many of us have certifications,
18 additional certifications. Those preclude us from redisclosing
19 medical records to another party, so in that particular case,
20 we would not be allowed to redisclose to an attorney.

21 CHAIRMAN DAUGAARD: Would you be prevented from
22 disclosing when your patient has given a release to you?

23 MS. MERRITT: A specific release to our employer, we
24 could, but not if it were given to the employer. We would need
25 a release covering us specifically and our name listed along

23

1 with our employer, so if it said the employer, we would need to
2 get an additional request.

3 CHAIRMAN DAUGAARD: I don't see that that would be in
4 conflict with what this statute would permit. I think this is
5 just saying that if the employer asks an employee to give a
6 medical release, then the employee must do that and then they
7 would give this release to you and you would be relieved of
8 your --

9 MS. MERRITT: My further question is what are
10 employers doing with the medical records, because in general,
11 an employer would -- when an employer has an insurance company,
12 they ask them to administer their workers' comp claim. What
13 are employers doing with those medical records? There's a
14 concern there. Are they redisclosing? Are they familiar with

15 the regulations and the confidentiality of redisclosing? Are
16 they redisclosing them to an agent? If they are, they should
17 not be doing that.

18 MR. MARSH: Would you like me to address that, Mr.
19 Chairman?

20 CHAIRMAN DAUGAARD: Sure.

21 MR. MARSH: A couple of things. For the benefit of
22 the council, the reason the term "employer" is used in the
23 statute in the request is because under work comp on the work
24 comp title, employer, insurance company, self-insured, all
25 those things are interchangeable, in essence. If I'm insured

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1 by a workers' compensation insurer, it's the same thing as an
2 employer, so when information is released to an insurance
3 company, it's being released to the employer, hence the use of
4 the term.

5 In terms of privacy act protections, to address the
6 concern that's presented, if medical information is presented
7 to an employer and the employer discloses it to someone who has
8 no -- is outside the privacy circle, if you will, the employer
9 is then liable, even if it's a workers' compensation record,
10 that employer is going to get sued for breach of this person's
11 privacy. It's a separate individual civil tort for that. It
12 would not behoove an employer to be releasing information in
13 that way.

14 CHAIRMAN DAUGAARD: Mike, did you have a specific
15 language that you want to offer about cost reimbursement? Did
16 you draft something?

17 MR. SHAW: I have not. I certainly could, I would be
18 happy to. If there's no objection from Mr. Hagg or anyone
19 else, I'd be happy to try to put a short sentence together and

20 provide it to you.

21 CHAIRMAN DAUGAARD: Would you do that?

22 MR. SHAW: I'll work on it right now.

23 CHAIRMAN DAUGAARD: Other testimony in opposition or
24 amendment to the proposal under issue six? All right, what
25 I've got so far is it seems to me there's consensus around this

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1 language. "Upon request, the employer shall provide to the
2 employee or the employee's attorney a copy of all medical
3 records and reports received," subject to some further language
4 about cost reimbursement.

5 MR. SHAW: Mr. Chairman, I think if you just added a
6 sentence that simply stated "the employee shall pay reasonable
7 copying costs," that would be acceptable. Unless anyone has an
8 objection.

9 CHAIRMAN DAUGAARD: The employee shall pay reasonable
10 copying costs. I think we have a consensus on what the
11 proposal is. Is there a motion?

12 MR. LIEN: I make a motion that the Workers'
13 Compensation Advisory Council include in its report to the
14 Governor the new section under 62-4 with the amendments offered
15 today.

16 CHAIRMAN DAUGAARD: Is there a second? Is there a
17 second? I'll make the second. It's been moved and seconded
18 that the language is "upon request, the employer shall provide
19 to the employee or the employee's attorney a copy of all
20 medical records and reports received. Employee shall pay
21 reasonable copying costs." Discussion on the proposal.

22 MR. BARBER: I see no problem, we are just trying to
23 implement the treatment of the problem, so let's keep it
24 moving.

25 MR. AYLWARD: How is it handled now, James? Can I

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1 refuse to do that?

2 MR. MARSH: Yeah, there isn't any law that says that
3 you have to sign a release for that information. Technically,
4 it shouldn't stop anything. If it's information that's
5 relevant to the comp claim, the provider has to release it
6 anyway, but the problem is in many cases they don't, even if
7 it's a clear direction, because they are concerned, I think,
8 some of the information in the record might be relevant, some
9 of it might not, so they say they are not going to release
10 anything.

11 MR. AYLWARD: How has the term "relevant" been
12 interpreted?

13 MR. MARSH: We don't have a lot of cases on that yet.
14 Relevant has a legal meaning, but whether they would apply it
15 here or not I don't know. We have received advisory opinions
16 from the Center for Medicare Studies, because they have had to
17 deal with this already, and essentially say it's kind of
18 handled state to state in terms of what's relevant and what
19 isn't. You have to look at -- I guess in our state you
20 probably have to look at our injury definition and say what
21 falls within that potentially and what doesn't and say records
22 that are connected with that, that goes in, records that
23 aren't, they don't. I'm sure it's a case by case sort of thing
24 in practice.

25 CHAIRMAN DAUGAARD: Further discussion. Seeing none,

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1 Sarah, will you call the roll.

2 MS. TREBESCH: Paul.

3 MR. AYLWARD: Aye.
4 MS. TREBESCH: Randy.
5 MR. STAINBROOK: Yes.
6 MS. TREBESCH: Carol.
7 MS. HINDERAKER: Yes.
8 MS. TREBESCH: Connie.
9 MS. HALVERSON: Yes.
10 MS. TREBESCH: Jeff.
11 MR. HAASE: Yes.
12 MS. TREBESCH: Chris.
13 MR. LIEN: Yes.
14 MS. TREBESCH: Glenn.
15 MR. BARBER: Yes.
16 MS. TREBESCH: Dennis.
17 CHAIRMAN DAUGAARD: Yes. I don't know that we have
18 got any other issues that will be easily compartmentible and
19 noncontroversial, unless anyone sees one. Well, let's then go
20 to the issue of delays and I think this is sort of a broad
21 issue that relates to delays of processing the claim and delays
22 in particular about paying medical expenses, and I don't know
23 that we can separate them easily, so maybe to set the stage,
24 I'm going to ask Fern again to come up. Are we able to play
25 that 20-minute piece that Fern brought?

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1 MS. HARDING: If you are allowing that, she will have
2 to bring in her laptop because our computer will not read it.
3 So you will have to bring in your laptop to do the small disk.
4 CHAIRMAN DAUGAARD: Do you have that in the building,
5 Fern?
6 MS. JOHNSON: No, it's outside.
7 CHAIRMAN DAUGAARD: Why don't we -- I know Farmers

8 Insurance had a proposal that's identified under issue nine
9 that's related to delays and do we have anyone here to offer
10 that or do we have the letter alone?

11 MR. MARSH: Mr. Chairman, my understanding is that
12 their representative wasn't able to attend the meeting today.
13 So the letter would be what we are going on.

14 MR. AYLWARD: That's the letter from Farmers?

15 MS. ROBERTS: That is in your packet of information
16 that you received.

17 CHAIRMAN DAUGAARD: How does this compare with the
18 proposal that Fern Johnson has? James, can you compare that to
19 her package that she mailed last week?

20 MR. MARSH: It addresses a very different issue. It
21 talks about situations where an individual has received an
22 impairment rating, may be eligible for permanent benefits and
23 the insurance company is then directed by us to send them what
24 we call form 111, which essentially says this is how much you
25 get, this is how we calculated it and it doesn't do anything

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1 more than that. It's not an agreement or anything along those
2 lines.

3 When that's submitted to us, in some cases the
4 claimant, for whatever reason, it's up to them, may not sign
5 it. It comes to us then after a delay of usually a few weeks,
6 the insurance company says to us, we were not able to obtain
7 the claimant's signature on the form, we want to go ahead and
8 pay benefits. Now, the practice has been with the department
9 so far, there isn't any real law about this actually one way or
10 the other, because the claimant has not signed it, we then send
11 in -- we send a letter to the -- we go through, we make sure
12 their calculations are correct based on a rating they show us

13 and the form they give us, make sure the calculations are
14 correct, and if they are, we send a letter back saying, go
15 ahead and pay, we don't have any issue with you paying in this
16 amount. We can't approve what you have done because we don't
17 have the claimant signing it acknowledging that this is
18 correct, but at least you admit you owe this much so go ahead
19 and pay it.

20 The concern from the insurance industry, as I
21 understand it, is that they want -- this leaves things too
22 ambivalent because the matter of whether they have paid
23 benefits correctly has never been addressed. So what this
24 proposal does, as I understand it, is simply to say an
25 agreement comes to us without the claimant's signature, the

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1 rating is correctly calculated, the benefits are correctly
2 calculated, the department agrees that at least on its face
3 everything was done correctly so we should be able to treat
4 that as an agreement, to go ahead and approve it. That's the
5 idea behind it. I'm not sure how real of a problem it is. I
6 guess I would defer to Farmers on this since they brought it
7 up. That's what they are asking.

8 CHAIRMAN DAUGAARD: Does anybody -- well, let me ask
9 you, James, since you sort of set the stage. What is the
10 difference under this proposed change from what is the current
11 situation? In both situations it seems to me the claimant has
12 not agreed to it, in both situations the insurer starts to make
13 a payment without the claimant's agreement, and in both
14 situations, both under current law and under the last sentence
15 of this statute, the claimant can still complain that the
16 nature and extent of benefits are improper. So I'm not sure I
17 see what has changed with the new statute being proposed. Do

18 you see a change?

19 MR. MARSH: My own view is no, I don't see any
20 significance of it.

21 CHAIRMAN DAUGAARD: Do you think it would speed claim
22 payment?

23 MR. MARSH: Possibly.

24 CHAIRMAN DAUGAARD: It might give the insurer some
25 sense of oh, yes, we have been approved in a way, even though

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1 the claimant could still complain.

2 MR. MARSH: Yeah. That's a possibility.

3 CHAIRMAN DAUGAARD: Would it burden the department
4 significantly or do you do this calculation anyway?

5 MR. MARSH: We run through the numbers anyhow, so it
6 doesn't make a difference to us bureaucratically.

7 MR. BARBER: If the person would sign the check or
8 take the money, would that be an indication of acceptance, even
9 though -- would that be implied as acceptance?

10 MR. MARSH: I don't believe so, in my own view. I
11 suppose you could have a situation where an insurance carrier
12 would actually put language on the back of the check and say by
13 signing this here, but I'm not sure that that means much
14 without the department giving the blessing, if you will.

15 MR. BARBER: Sometimes those settlements are written
16 like that with that clause, acceptance, so people are going to
17 be very reluctant to cash the checks and it will still leave it
18 all in limbo.

19 MR. MARSH: We get those calls anyway. I have had
20 individuals who had tens of thousands of dollars worth of work
21 comp benefits sitting on their desk and they won't cash the
22 checks because they are concerned they are signing their lives

23 away. Our view has never been that, that that's the case.
24 Might as well cash the check.

25 MR. KINSMAN: Under the change, the department would

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1 have approved that permanency rating plus they would be signing
2 the checks so there is an additional step here from the
3 standpoint that the department then would have approved that
4 permanency rating, right?

5 MR. MARSH: We would have approved the rating, yes.
6 I think the only maybe substantive difference in the situation
7 like that is to look at potentially whether the insurance
8 carrier's behavior is reasonable, which is maybe what they are
9 worried about. It would be more likely their behavior would be
10 reasonable under those circumstances than not, but I don't see
11 any other real change.

12 CHAIRMAN DAUGAARD: Other questions. Does anyone wish
13 to offer testimony in support of this proposal from Farmers?
14 Does anyone wish to offer testimony in opposition or amendment?

15 MS. JOHNSON: I might have missed something here.
16 Which one are you on?

17 CHAIRMAN DAUGAARD: We are on issue nine.

18 MR. AYLWARD: Does this happen a lot, James?

19 MR. MARSH: I don't actually know, to be honest. I
20 have no idea.

21 MR. AYLWARD: They don't indicate in their letter
22 whether it's an ongoing or one time.

23 CHAIRMAN DAUGAARD: Does anyone -- Fern, you are
24 welcome to jump in at a point when you have a chance to look at
25 this. Does anyone have a motion with respect to this? Fern,

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1 do you want to offer some testimony?

2 MS. JOHNSON: I do. Like I said, I haven't
3 received -- I haven't looked at this yet, but just by looking
4 at this and if something is submitted to the department and
5 it's still in dispute, it's signed, it's a disputed issue that
6 is done as far as the employer is concerned, when the disputed
7 issue is not done, it's still in dispute, it hasn't been fully
8 litigated yet. So I guess in just looking there, this
9 contemplates that the employee doesn't have any right to
10 further dispute anything.

11 CHAIRMAN DAUGAARD: In response, I'd say the last
12 sentence says, "Nothing shall prevent a claimant from
13 petitioning the department for a hearing on the nature and
14 extent of benefits due, including the proper amount of
15 compensation paid." So that last sentence says even if the
16 department says, well, we think the rating is right, we think
17 the calculation is right, go ahead and pay it, the claimant can
18 still come back later and say, no, I disagree.

19 MS. JOHNSON: I'll have to interject because
20 historically, and Mr. Hagg can verify this probably, is if
21 there's an agreement made per se like the 110 agreement, 111
22 form, that's res judicata, it's done, it's a decision done.
23 You go back in and petition later on, it's going to be waived
24 because that approval is done. You cannot go back in and
25 change that rating because it's already been approved. They

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1 are going to argue on the defense as res judicata, you can't
2 change it. Historically --

3 CHAIRMAN DAUGAARD: As I understand it, the statute
4 being proposed is not addressing the question where everyone
5 has signed off on this form 111. It's where the claimant has
6 not signed and the insurer is wanting to know, gee, should we

7 pay, should we not pay. Farmers seems to think that if the
8 department would say, yeah, you have rated it correctly, you
9 have calculated it correctly, then that would somehow speed
10 things or somehow protects them. I don't quite see how it does
11 with this last sentence in there, how it gives them any greater
12 protection. But I'm thinking if claimants are going to get
13 paid faster, then it might be worth giving some, and apparently
14 some other states are doing this.

15 MS. JOHNSON: I'd like to express that there is a
16 statute, 62-3-18, and then there's also 62-7-5, which means if
17 an agreement is contemplated or it's basically contract law, if
18 that agreement is done and signed and approved by both parties,
19 then it can go up to the Department of Labor and approve it.
20 However, there's a problem with if there's a rating. You may
21 have an employer that has a permanent partial or whatever
22 impairment rating based on MMI or based upon loss of use or
23 whatever, okay. Permanent total disability. If there is still
24 a dispute and that approval or that agreement or that proposed
25 agreement or whatever it is, this form which they are

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1 contemplating here is sent up to the Department of Labor and
2 it's approved, it's done, it's out the door, it's res judicata,
3 it's done. There's still a dispute in the air, it's not done
4 and litigated. When you go back in and try to petition to
5 change that, established law already has set precedent, it's
6 res judicata, it's done. So I would strongly oppose the
7 language in this. If there's some other addition that can be
8 made with some exceptions to that, it doesn't comport with
9 already existing statute, 62-7-5.

10 CHAIRMAN DAUGAARD: Do you see a distinction between a
11 form that's submitted without a claimant's signature and a form

12 that's submitted with a claimant's signature?

13 MS. JOHNSON: I do.

14 CHAIRMAN DAUGAARD: I think this statute addresses the
15 situation where a form is submitted without a claimant's
16 signature. Do you understand that?

17 MS. JOHNSON: Yes, I do.

18 CHAIRMAN DAUGAARD: You feel if the department
19 approves the rating and the calculation with this statute in
20 place, that it would then be binding and even with this last
21 sentence in the statute, that a claimant could not come back
22 and say, I disagree with the rating, I disagree with the
23 calculation?

24 MS. JOHNSON: I do. I do, it contravenes existing
25 statute.

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1 MR. LIEN: I have a question, if I may, for Mr. Marsh.
2 I'm referencing the Farmers letter dated July 22 or 27th, the
3 third paragraph, first sentence. In South Dakota if the LM 111
4 is submitted without a claimant's signature, the department
5 takes the position that we should pay what we believe is owed,
6 but this should not be considered as approval of the submitted
7 LM 111. Can you specifically point to what he's referencing
8 to?

9 MR. MARSH: What he's talking about is one of the
10 statutes that Fern mentioned actually, 62-7-5, where it talks
11 about an agreement coming to us and us actually approving it
12 and it becoming enforceable as if the department had issued an
13 order saying pay this. He's saying essentially we don't get a
14 62-7-5 agreement whenever we send it this way. What he wants,
15 at least he claims to want is something more like that kind of
16 agreement. I just don't know the language in this provision

17 actually does that. But that's his concern, this is not an
18 approved agreement within the meaning of that statute, when he
19 sends it and we say go ahead and pay it.

20 MR. LIEN: Sorry for the over simplification, but
21 would it be fair to state this new section basically says you
22 have the ability to move it forward and argue it later as
23 opposed to argue if now, delay it and then move it forward?

24 MR. MARSH: That's the idea.

25 MR. LIEN: Thank you.

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1 CHAIRMAN DAUGAARD: Anyone else wish to offer anything
2 in opposition or amendment of this issue nine proposal? What's
3 the wish of the council?

4 MS. HINDERAKER: Mr. Chairman, appreciating that
5 Farmers has sent a letter with their opinions and with some
6 wording but also recognizing Mr. Marsh's opinion that maybe it
7 wouldn't change much, it would be my recommendation that we
8 table this issue or not act on this issue today and if someone
9 from Farmers can come and speak in favor of it and maybe give
10 us some kind of an explanation of their recommendation so that
11 we can consider it with a little bit more knowledge, I guess I
12 would recommend that we not take any action on this today.

13 CHAIRMAN DAUGAARD: What's the wishes? Glenn, I see
14 you nodding.

15 MR. BARBER: Was that a motion?

16 CHAIRMAN DAUGAARD: Move to defer action until our
17 next meeting?

18 MS. HINDERAKER: Yes.

19 MR. BARBER: I would second that.

20 CHAIRMAN DAUGAARD: Further discussion on the motion
21 to defer? Randy?

22 MR. STAINBROOK: I don't have a discussion. Who
23 presented the proposal, the Department of Labor or Farmers
24 Insurance?

25 MR. MARSH: Farmers.

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1 CHAIRMAN DAUGAARD: Farmers. Any further discussion
2 on the motion to defer?

3 MS. HINDERAKER: And I would clarify that motion to
4 say that we would defer it and not discuss it unless someone
5 comes to explain or discuss it.

6 CHAIRMAN DAUGAARD: Defer indefinitely if Farmers
7 doesn't appear to defend it. So maybe the motion would be to
8 defer action until Farmers comes and convinces us to act upon
9 it. Is that maybe your intent?

10 MR. BARBER: Restate the second.

11 CHAIRMAN DAUGAARD: Any further discussion on that?
12 That would essentially be kind of like a final disposition, so
13 I'll ask Sarah to call the roll.

14 MS. TREBESCH: Paul.

15 MR. AYLWARD: Yes.

16 MS. TREBESCH: Randy.

17 MR. STAINBROOK: Yes.

18 MS. TREBESCH: Carol.

19 MS. HINDERAKER: Yes.

20 MS. TREBESCH: Connie.

21 MS. HALVERSON: Yes.

22 MS. TREBESCH: Jeff.

23 MR. HAASE: Yes.

24 MS. TREBESCH: Chris.

25 MR. LIEN: Yes.

1 MS. TREBESCH: Glenn.

2 MR. BARBER: Yes.

3 MS. TREBESCH: Dennis.

4 CHAIRMAN DAUGAARD: Yes. James, will you correspond
5 with Farmers and let them know that's what we have done?

6 MR. MARSH: Yes.

7 CHAIRMAN DAUGAARD: How is our technology?

8 MS. ROBERTS: To explain to the committee, we didn't
9 know that there was going to be a CD today and our technology
10 here is not compatible with the CD she brought so they are
11 trying to -- she brought in her laptop and is trying to get it
12 to work here. I frankly don't think it will because the state
13 system has a lot of firewalls so that you can't just use random
14 hardware, so I really -- I don't know that they can figure it
15 out. I don't know what the wishes of the chair or the
16 committee are.

17 CHAIRMAN DAUGAARD: Do we have a microphone? Can't we
18 just play the laptop stand alone and put the mike up to it?
19 Oh, it's video, I didn't know that.

20 MS. JOHNSON: You can see it on a screen here. It's
21 just not pulling up.

22 CHAIRMAN DAUGAARD: It might be the best we can do.

23 MS. ROBERTS: We can turn it so at least some of us
24 could see it.

25 CHAIRMAN DAUGAARD: I don't know that this is

1 addressing any particular proposal, is it, Fern? It's more
2 testimony regarding delay; would that be a fair statement?

3 MS. JOHNSON: That and medical, medical delays.

4 (Brief pause.)

5 MS. SIMONS: Just for the record, on behalf of -- Sue
6 Simons on behalf of Dakota Truck Underwriters would object to
7 this type of presentation absent it specific to an issue.
8 According to the agenda, there is supposed to be time at the
9 end of the hearing for just public comment on any issues of
10 importance and so for purposes of not realizing we could come
11 and just kind of expound on any issues that we choose, we would
12 like to at least add for the record an objection to this.

13 CHAIRMAN DAUGAARD: Okay, that's fine. I'm going to
14 allow it because I believe it relates to the concerns that have
15 been raised with respect to delay in administration of claims
16 and delay of medical payments.

17 (CD submitted by South Dakota Injured Workers
18 Coalition played for the council.)

19 CHAIRMAN DAUGAARD: I'm going to call a halt to this.
20 It's hard to understand how this relates to the issues of delay
21 and it's hard to hear. If he wants to come to another meeting
22 and testify or if you can provide a medium that would give some
23 testimony in support or opposition of one of your specific
24 proposals and how his testimony would encourage adoption or not
25 adopting one of these proposals, then I think that would be

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1 germane, but --

2 MS. JOHNSON: They can't come down here, this is the
3 reason why for the video. I can get this so that if it doesn't
4 get done here, we can do it when we go to Pierre.

5 CHAIRMAN DAUGAARD: You produce it in a medium that
6 can be played here and I'll watch it ahead of time and then
7 I'll be able to decide whether it's germane to the issues we
8 are considering. Would that be fair?

9 MS. JOHNSON: I don't understand why it doesn't work,

10 but I guess you gotta do what you gotta do.

11 CHAIRMAN DAUGAARD: Let's take up now the package of
12 bills that Fern brought and that everyone should have received
13 from Monica's mailing of July 26th, and they are -- as I had
14 requested at the last meeting, I asked Fern to produce her
15 proposals in a form that represented amendments to our existing
16 statute or additions to our existing statute and she's done
17 that. So I think it's generally in an effort to address delay.

18 Let me ask the members in the audience, were any of
19 you able to see or were any of you aware of the proposal that
20 Ms. Johnson put together prior to now? I know the members of
21 the council of course would have received it on July 26th but
22 I'm wondering if any members in the audience did.

23 MS. SIMONS: Is that different than issue eight in the
24 packet?

25 CHAIRMAN DAUGAARD: Yes, it is, it's substantially

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1 different.

2 MS. SIMONS: Then no.

3 MR. SHAW: No.

4 MR. LYONS: No.

5 MS. ROBERTS: Do you want us to go make copies and
6 distribute them to the audience?

7 CHAIRMAN DAUGAARD: I hate to be deciding this on the
8 fly without a chance for everyone to look at it and see it.

9 MS. ROBERTS: Mr. Chairman, maybe we could have her
10 present them so everybody could hear and then wait till next
11 time.

12 CHAIRMAN DAUGAARD: That's a good idea. Let's do
13 that. Does every member of the council have this document that
14 was attached to Monica's July 26th memorandum?

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MR. LIEN: Yes.

CHAIRMAN DAUGAARD: Glenn does not. I wonder if we want to get copies to the audience so they can follow along. Monica, could you make extra copies?

MS. HARDING: I'll go make some copies.

CHAIRMAN DAUGAARD: Fern, do you want to come forward and review the package that you have presented in early July, on July 23rd? Take us through those. Let me just set the stage here. I see you have got them grouped into Roman numeral one, two, three, four, and can we take them one at a time or are they so interrelated that you really need to look at the whole thing all at once? Would it work, let's say for example, if the council all agreed that the proposals under Roman numeral two should be proposed to the legislature but not one, three and four, would that be irrational? Do you understand my question?

MS. JOHNSON: Well, like I said earlier, starting with one, it starts with who this applies to, then it goes into the starting of the claims process.

CHAIRMAN DAUGAARD: That's Roman numeral two?

MS. JOHNSON: Correct, which is the insurer and the employer's responsibility.

CHAIRMAN DAUGAARD: Then Roman numeral three is? That's just a recitation of prohibited practices and penalties.

MS. JOHNSON: That would be where it starts in section one, section 62-7, statute 62-7, that's probably number three, Roman numeral three.

CHAIRMAN DAUGAARD: Then Roman numeral four specifically relates to medical benefits.

MS. JOHNSON: Correct.

20 CHAIRMAN DAUGAARD: I guess I'll ask my question
21 again, could we adopt Roman numeral four and none of the rest?
22 Would that make sense? Would that be possible and have the
23 statute read or does one part require the other? If you are
24 not able to answer that off the top of your head.
25 MS. JOHNSON: They require each other because the last

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1 section, section four, talks about the medical and how that is
2 included within the contents of this bill. You can't really
3 have that unless the other three sections are complied with.
4 It's consistent.

5 CHAIRMAN DAUGAARD: Why don't you go ahead and present
6 each of the four sections or each of the four groupings and
7 then we'll ask questions as you go.

8 MS. JOHNSON: Section one or volume one, whatever you
9 want to call that, section one, it applies to 62-6 overall.
10 Basically the first is the application, who it applies to.
11 Section two, it contemplates what the purpose of it is. It's
12 pretty common sense. We have included a definition, which is
13 the adverse determination, which is on page two. Then it moves
14 into integration into 62-6-3, which contemplates that adverse
15 determination, whatever that determination is, it goes into
16 62-6-3, which is the requirement of the report and I know you
17 have asked me this before, what that report is. The report
18 is -- starts from the initial injury report that the employer
19 fills out, if they have that, under 62-6-1. If they don't use
20 that and they use the employee's first report of injury, which
21 is basically under 62-6-2, and that gets filed with the
22 Department of Labor.

23 CHAIRMAN DAUGAARD: I just notice under Roman numeral
24 two, each of those sections says it amends 62-6-3, so do you

25 intend all these paragraphs to be inserted under that part of

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1 62-6-3?

2 MS. JOHNSON: I do, unless it says amended. Now, the
3 first one says section one, where it adds a new section, right
4 under Roman numeral two, the new section would be purpose.

5 CHAIRMAN DAUGAARD: All these would fall under that
6 specific statute, 62-6-3?

7 MS. JOHNSON: Correct.

8 MR. LIEN: Mr. Chairman, I had a quick question in
9 light of the fact that the audience does not have this
10 information that she's getting into the specifics. If it's
11 okay with you, I had a couple general questions to ask her
12 while Monica is making copies, we may be able to address some
13 of those, if I may. In your cover letter to this, just a few
14 clarifications from your perspective. You said that you
15 submitted the following in A, B and C forms what I was
16 looking at on your first page.

17 MS. JOHNSON: That refers to the other proposals, not
18 my proposal.

19 MR. LIEN: So those are all to what is not in terms of
20 the 62-6 and the one, two, three and four that we are going to
21 be addressing right now, those were to everything else that we
22 were going to address in addition to these?

23 MS. JOHNSON: Yeah, A, B and C has nothing to do with
24 other than what is preceding up above where it said 62-1, which
25 are those other proposals right here.

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1 MR. LIEN: I'll reserve those questions for when they
2 come up. I wanted to clarify that the cover letter was to
3 this, but I wanted to clarify it was actually to the remainder

4 of the issues that we are going to discuss, so thank you, Mr.
5 Chairman.

6 CHAIRMAN DAUGAARD: You can continue.

7 MS. JOHNSON: Okay, now, under section four, which is
8 on page three -- let's move up above that. The new section is
9 what we were talking about initially, which the Department of
10 Labor essentially are doing the penalty, increasing the
11 penalty. Am I wrong on that, where it address the \$500
12 penalty? It's an increase.

13 MS. ROBERTS: I think you should present your proposal
14 and then there's a different one on the table, too.

15 MS. JOHNSON: Okay. So then let's get into section
16 four on page three where it goes into 62-6-3. This is an
17 amendment and what it adds on the end here is there's an
18 extension. Not all times does an employee or their attorney or
19 representative know there's an extension being requested or
20 that it's ever even granted. This is plain and simple they
21 need to know it's being requested, because we are talking about
22 delays. When an injured worker is injured, he's waiting to see
23 what's going on with his claim. If there's an extension being
24 requested, that pushes it out 50 days. This acknowledges and
25 it gives him that notice or her that notice.

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1 Section five, this gets into the adverse determination
2 shall be sufficiently specific to convey clearly. This
3 basically mirror ARISA guidelines under what an insurance
4 company is to provide when they are denying a claim. A lot of
5 injured workers that file confidential information to us, this
6 is just a few of them, one of the biggest problems is they
7 don't get specific denial, it's vague, there's nothing really
8 that they can go by. On the other hand, there are some that

9 are specific. What this would cover is a consistent denial
10 that's specific and it follows regular health care insurance
11 guidelines. We don't have it in work comp, we need it in work
12 comp.

13 There's nowhere for an employee to go to say, well,
14 why are you denying my claim? You specify this in generic
15 forms and then it gets into litigation and drag out for years.
16 This is what we are trying to avoid, expedite that claim, get
17 that done first before it gets to the Department of Labor and a
18 petition is done. That's pretty much all taken care of before
19 it even gets there. The courts are bogged down, the Department
20 of Labor is bogged down with petitions and they drag on. In
21 the meanwhile, delays. So that to me would clarify, get that
22 out in the open and go on from there.

23 CHAIRMAN DAUGAARD: Fern, why don't you stand by while
24 Monica is handing out those sheets. (Brief pause.) We are
25 now -- Fern just finished describing what is intended by page

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1 three, section five, which is near the bottom of page three,
2 right?

3 MS. JOHNSON: Correct.

4 CHAIRMAN DAUGAARD: Please continue.

5 MS. JOHNSON: We are going to volume three, page three
6 into four. Section one and two and three basically is the same
7 integration of that claims process, that investigation that the
8 insurance company or the employer, if they are self-insured,
9 are going through. Like I said, these are nothing inconsistent
10 than what other states are going through. This is very vague
11 compared to Nebraska, Minnesota and Iowa of what they require
12 of claims in a work comp arena. This follows with what I was
13 just saying, the specifics, the investigation, their claims

14 practice, are they following the claims practice under ARISA.
15 It needs to be integrated within the work comp system.

16 An injured worker that gets hurt, their claim should
17 not be any less deficient than a person as an employee if you
18 were to break your leg skiing. You want your claim processed
19 in that month. You don't want to wait 60 days, three months,
20 six years, you want it done. There's no reason why an employee
21 should have to be diminished any less criteria than an average
22 person is under regular health insurance plan.

23 So you get down into three. This is where the problem
24 arises with delays, the prohibited conduct. You don't have --
25 this is consistent with ARISA, 30 days, we discussed this back

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1 in May. Mr. Marsh talked about 30, I've got an extension of
2 the 60, which basically covers that extension time period.
3 That's 50, gives him another ten days. All of these are
4 prohibited conduct that are all consistent with ARISA and you
5 can take a look at it under ARISA guidelines under the basic
6 general investigation of a claim and claim processing. It's
7 all consistent here, it's consistent with Nebraska, it's
8 consistent with Iowa and Minnesota.

9 Then you get into number ten on page five. \$100,000
10 is steep. However, an injured worker, which was the second one
11 that I had on the film here, was injured working for a
12 construction company, had worked for them for years. I'll
13 testify on his basis in a basic form because we can't show the
14 film. He's in a wheelchair now, he can no longer make the
15 \$1500 a week he made before. He gets 300, and I question that
16 because based upon his earnings, why he is not getting the
17 maximum amount. That's something he can deal with the
18 Department of Labor on on his own.

19 However, \$100,000 is steep, it appears to be steep to
20 some people, but when you lose your livelihood, you lose your
21 family, you lose any means of medical support coming in to take
22 care of you, he's in a motel, living in a motel, he has nobody
23 that comes and takes him other than a Rapid Ride when he gives
24 24-hour notice. He's stuck there. \$100,000, it would put him
25 in a decent environment. No, work comp is not a welfare system

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1 and it doesn't replace you back to your living standard before,
2 but it certainly should not put you in a substandard
3 environment either.

4 Then we get into section four on page six. This is a
5 new section, the penalties. This is basically from Nebraska
6 law. If you don't have some type of restrictions and some
7 guidelines and regulatory control over recalcitrant employers
8 and insurance companies -- I will have to say not all of them
9 do this. There are a lot of them that do. Those are the ones
10 that are ruining it for the rest of the insurance companies
11 that are complying with statutory guidelines and doing what
12 they are supposed to do. So with this 30 percent, if they are
13 doing what they are supposed to be doing, they shouldn't have
14 to worry about a 30 percent penalty.

15 Each of you will probably agree that the courts are
16 bogged down with litigation. It is not beneficial to a
17 plaintiff's attorney to have a case drag on for years.
18 However, it is for the other side. It's the bleedout, you
19 bleed them out, see if they will settle for ten cents on the
20 dollar. That needs to stop. How can you stop it? Put a
21 penalty, put a penalty on it. If they are doing what they are
22 supposed to do, you don't need to worry about it. Like a speed
23 limit down on the road, if you don't go by the speed limit, if

24 you don't have it posted, it's going to get abused. People are
25 going to get killed, that's a given. So we need some

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1 guidelines in work comp, it's being abused.

2 Section four, bottom of page six, a new section, and
3 this basically is the commencement of payment. A few of the
4 workers complain they don't get their benefits, even though it
5 is work-related. They are not getting paid. So when does that
6 commencement of payment arrive? There's a question of when is
7 it ascertainable? Well, when they don't deny it or when it's
8 awarded, they should be given those benefits immediately, and
9 not to deviate here, but you get into this 62-1-1, which I
10 don't want to confuse you any further, but the Wise vs. Brooks
11 case. A lot of times medical are not getting paid. The worker
12 is either forced to pay for it on their own or their secondary
13 insurance company pays for it or they don't get any medical.
14 If there's no guidelines of when they have to commence that
15 payment or if they drag it on, what is going to stop them from
16 dragging it on? So this basically outlines common sense what
17 is required.

18 Section two, this is guidelines according to ARISA,
19 just like any other health care plan, 60 days. However, there
20 is a problem and I understand that it is probably a problem
21 with some medical providers on insurance companies that request
22 medical information, medical records from providers and the
23 providers aren't providing it on a timely manner. That
24 happens, I won't say that it doesn't, it does. And there are
25 statutes on guidelines of when they don't comply with that.

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1 However, the worker shouldn't have to suffer for that so this

2 basically is a guideline for everybody to follow.

3 Page eight, section three, there's a typo error in
4 there. It says, "If the billing or portion thereof is
5 contested, denied, or considered incomplete, the physician
6 shall be notified in writing," there should be a period there.
7 "Within 30 days after receipt of the billing by the employer."

8 CHAIRMAN DAUGAARD: Where does the period go?

9 MS. JOHNSON: After "in writing."

10 CHAIRMAN DAUGAARD: After the word "writing"? Then a
11 new sentence begins, "that the billing," that's a new sentence?
12 That wouldn't make sense.

13 MS. JOHNSON: That is not a period there. Take out
14 "that the billing is contested," that's redundant, then you
15 start in with "within 30 days," that's consistent with health
16 care guidelines on processing of claims. If it's not done --

17 CHAIRMAN DAUGAARD: I'm still not clear. There's a
18 period after the word "writing."

19 MS. JOHNSON: Cancel that. Retract that. Take that
20 totally out.

21 CHAIRMAN DAUGAARD: Leave the comma after the word
22 "writing"?

23 MS. JOHNSON: Correct.

24 CHAIRMAN DAUGAARD: Omit what wording?

25 MS. JOHNSON: Everything in between and start out with

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1 "within 30 days." Take out "that the billing is contested,
2 denied or considered," that's just redundant from what's above.

3 CHAIRMAN DAUGAARD: Leave the word "complete" or take
4 the word "complete" out? Say the words that should be omitted.

5 MS. JOHNSON: "That the billing is contested, denied
6 or considered complete."

7 CHAIRMAN DAUGAARD: Thank you.

8 MS. JOHNSON: The rest of it is pretty self-
9 explanatory. Government entities are not covered under the
10 health care service and I think that's pretty consistent with
11 the Department of Labor medical fee schedules and some of the
12 statutes anyway.

13 CHAIRMAN DAUGAARD: Questions. I have a question.
14 I'll start with this Roman numeral four, I'm not quite
15 following it. In section one you start out by saying as soon
16 as possible, no later than 30 days, employer/insurer shall pay,
17 then there's provisions later for requesting additional
18 information. Then section two says payment shall be made
19 within 60 days of each receipt. I'm not quite following why
20 there's both. What am I missing?

21 MS. JOHNSON: That's if proceeding up above they deny
22 it, they temporarily deny it because of whatever reason they
23 have.

24 CHAIRMAN DAUGAARD: Where does it say that?

25 MS. JOHNSON: Up above, "the employer or insurer shall

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1 pay the charge or any portion of the charge not denied," okay?

2 CHAIRMAN DAUGAARD: Under section two on page seven,
3 are you with me?

4 MS. JOHNSON: Yes.

5 CHAIRMAN DAUGAARD: It says payment for medical
6 treatment provided or authorized by the treating physician
7 shall be made by the employer within 60 days after receipt of
8 each separate billing. So in that section you are saying the
9 insurer or the employer has 60 days to pay a billing, right?

10 MS. JOHNSON: Or contest it.

11 CHAIRMAN DAUGAARD: Above it says, this is in the same

12 section, 62-4, you are proposing to add a new section that says
13 no later than 30 days the employer or insurer shall pay the
14 charge. So I don't understand which one is applicable. If I'm
15 an insurer and you submit a bill, do I have 30 days or 60 days?

16 MS. JOHNSON: Okay, starting up at the top, as soon as
17 reasonably possible and no later than 30 days after receiving
18 the first medical bill charge, they shall pay the charge or a
19 portion of, unless they deny it. If they deny part of it, say
20 they deny it all, they have 30 days, no later than 30 days to
21 provide notification to the employee and the provider its
22 reason for the denial, and that's spelled out under 62-6-3
23 under the preceding volumes.

24 CHAIRMAN DAUGAARD: Let's say I don't deny it, I'm not
25 going to deny. I get a bill under section one, I have 30 days

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1 to pay it, right? I'm not denying it. I have 30 days, but can
2 I say under 60 -- or under section two it says I have 60 days.
3 So I'm a good cash manager, good cash manager, I'm going to
4 wait till 50 days after the receipt of the bill to pay it
5 because I want to earn money on my money. So am I missing
6 something? Isn't there a conflict between those two sections?

7 MS. JOHNSON: There probably is, I'll have to agree
8 with that. Like I said, this is a rough draft. I guess when I
9 drafted this, I contemplated the insurer requesting further
10 medical. This can be made consistent and probably take out a
11 lot of this language and put it up into the commencement of
12 payment and I would draft that verbatim basically according to
13 the ARISA guidelines to be consistent.

14 CHAIRMAN DAUGAARD: Any other questions by any of the
15 committee members? Does any member of the audience wish to
16 offer testimony in support of these proposals, further

17 proponents of these proposals? Now, in light of the fact that
18 many of those who would be impacted by these have just seen
19 them, I'm going to offer opportunity to testify now and also
20 this afternoon, so you have got time to look at it now, but
21 does anyone wish to offer testimony right now?

22 MR. SHAW: Are you taking opponents?

23 CHAIRMAN DAUGAARD: Opponents, yeah, let's go to
24 opponents. I don't see any further proponents.

25 MR. SHAW: Mr. Chairman, Mike Shaw, representing the

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1 Property Casualty Insurers Association of America. As I
2 listened to Ms. Johnson go through this, I flipped back through
3 the issues that have been set forth in the Web site of this
4 council and it appeared to me that many of these were identical
5 to those issues. There's a few new ones, there's a couple of
6 changes, but most of them are identical. It also appeared to
7 me that these are identical to what Ms. Johnson presented to
8 this council last year and a lot of them are identical to the
9 bill that was introduced before the South Dakota Legislature,
10 the bills that were introduced in the Senate last year as well.
11 So to say this is a rough draft or a work in progress, I don't
12 know that that's actually fair.

13 Generally, the insurance industry opposes measures of
14 such nature because we believe that they are very punitive
15 against the employer and the insurer and that because of such
16 of a punitive nature, that they don't actually benefit the
17 employee either. Instead of making the system easier and more
18 workable, it adds adversarial posturing, it adds conflict to
19 the system, which we certainly don't need. There's enough of
20 that already.

21 Then generally I question the necessity for a proposal

22 with such breadth and such change from the system. To me it
23 suggests to you that the system is in fact broken, which we do
24 not believe it is. You have heard from NCCI, you are charged
25 with presenting a report to the Governor, to the Legislature

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1 each year of the state of workers' compensation here in South
2 Dakota, and I haven't seen one that says our system is broken.
3 In fact, we have had a relatively strong workers' compensation
4 market in South Dakota over the last few years with very
5 limited increases in premiums.

6 Now, that's one side of it, certainly, but it's
7 certainly a side that we have to pay attention to. We need a
8 healthy market, we need companies in here and we need our
9 employers to be able to make their workers' compensation
10 premiums or else there's not going to be any money left to pay
11 the workers.

12 These are all things I'm sure each and every one of
13 you know but I feel compelled on behalf of my clients to put
14 this on the record today. These kinds of measures have a
15 chilling effect on work comp and the market and I would urge
16 you to reject them in whole. I can probably go on for an hour
17 with specific comments as to this legislation and despite my
18 nature, I'm going to restrain myself and not do that today. I
19 would be very happy to visit with any of you at any point in
20 time to voice those concerns, but with that, we oppose this
21 type of legislation. I would be happy to answer any questions
22 if any of you have one about any specific section and I'll tell
23 you what my specific objection is. Thank you, Mr. Chairman.

24 CHAIRMAN DAUGAARD: Any questions of Mr. Shaw, of
25 Mike? Does anyone else wish to offer testimony at this time in

1 opposition? Just a moment, Ms. Johnson. I'll give you a
2 rebuttal opportunity.

3 MS. SIMONS: Sue Simons again on behalf of Dakota
4 Truck Underwriters and I would simply echo that Dakota Truck
5 Underwriters would support the statements that were made by Mr.
6 Shaw, and like him, we could talk about each one ad nauseam,
7 but just as a general objection, with the understanding that if
8 it does proceed further, we could make specific objections this
9 afternoon after having more opportunity to review it.

10 CHAIRMAN DAUGAARD: Thank you. Anyone else? All
11 right, Ms. Johnson, you want to offer some rebuttal?

12 MS. JOHNSON: I have a short rebuttal. As far as an
13 economic impact, the majority of the insurance industry does
14 impact the state quite a lot. So do the workers. No workers,
15 they are not going to come. These same insurance companies
16 have policies in Nebraska, Iowa, Minnesota and other states.
17 These same statutes that I'm proposing here are there, they are
18 more drastic. Did they leave that state? No. Why should we
19 in South Dakota take a less diminished value in workers'
20 compensation deviating from the intent of what it was served
21 for?

22 There's a compromise there, each of you all know that.
23 The employee gives up something, the employer gives up
24 something. The benefits are being diminished more and more
25 every year. Why the six to seven cases that are being brought

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1 to issue now to taking more benefits away, to contradict the
2 intent of what that workers' compensation, that statute was
3 there, all of them from 1939, 1997, all of them, take a look at
4 all of them. These statutes have been on the books for years.
5 Why now change them? If in fact the insurance industry are

6 doing what they are supposed to do, why should they have a
7 problem with those statutes staying on the book and those seven
8 Supreme Court cases being settled law now? That's all I have
9 to say. Thank you.

10 CHAIRMAN DAUGAARD: Any questions of Fern?

11 MR. LIEN: Mr. Chair, I have one for you, Ms. Johnson.
12 You reference on a couple occasions that a lot of these are in
13 direct conflict with the intent of the Workers' Compensation
14 Act. Just for the benefit of the council, what is your
15 impression of what the intent of the Workers' Compensation Act
16 is?

17 MS. JOHNSON: The intent of the Workers' Compensation
18 Act really wasn't for the benefit of the employee. Each of you
19 probably know, and I don't need to reiterate that, is that they
20 took away the negligence. A worker, when they get hurt, they
21 are displaced, their livelihood, their family life is seriously
22 affected, so way back -- I'm not giving you a history lesson --
23 in the 1900s when the Work Comp Act came into existence,
24 nationwide they did a compromise so the intent was, worker, you
25 give up this, employer, you give up this, in the meantime you

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1 are not being sued for negligence.

2 Work comp is a very low level of replacement for that
3 livelihood. Under negligence law, you are looking at the same
4 under accidental insurance or accidental, what is those
5 amounts? You should know what those are. Look at the
6 negligence cases. You can't do that under work comp. So when
7 you talk about conflicting with the intent of the work comp,
8 when you start deviating and diminishing the benefits that are
9 already there, they have already been diminished over the
10 years, you might as well repeal work comp, because the intent

11 is no longer there. It's contradictory.

12 MR. LIEN: Thanks.

13 CHAIRMAN DAUGAARD: Any further opponents?

14 MR. OWENS: Mr. Chairman, members of the group, David
15 Owens, South Dakota Chamber. I'm going to do two sentences and
16 they are going to be ruled out of order because it answers your
17 question rather than the topic. Before we walk out of here
18 with that as the history of work comp, I would also point out
19 that a good number of injuries, particularly auto accidents,
20 wouldn't get paid under a tort system because of a contributory
21 negligence standard, so one of the questions that the employers
22 gave up is we don't ask if you caused your own accident, we
23 want to get you fixed. Whether those benefit levels are enough
24 is a separate debate, but it was a fair tradeoff at the time.

25 CHAIRMAN DAUGAARD: Any questions of Mr. Owens? Thank

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1 you. Well, I'm going to suspend, without objection, I'm going
2 to suspend further action. We are about ten to noon and that
3 will also give everyone the opportunity to further read the
4 proposals that are offered here and then we will recommence
5 this afternoon. I'll open it up for testimony, any further
6 testimony that anybody wants to offer, and then without
7 objection, I'll see if the committee wants to act on those
8 proposals. Is that agreeable? All right, then we'll adjourn
9 for lunch and the agenda is an hour, so let's try and get back
10 here a little before one.

11 (Whereupon, the meeting was in recess at 11:50 a.m.,
12 and subsequently reconvened at 1:00 p.m., and the following
13 proceedings were had and entered of record:)

14 CHAIRMAN DAUGAARD: Let's call the meeting to order.
15 I'd like to return now, I think what we'll do is we are going

16 to deal with the delay issues. We'll first continue discussion
17 and action on the proposal that Fern Johnson had provided to us
18 and then we'll discuss the others, 10, 11 and 12, which are
19 also similar, and in some ways also identified under Fern
20 Johnson's proposals. Then after that then we will go back, do
21 seven, one, two, four and five. Is that agreeable to everyone?

22 Okay, does anyone in the audience or -- yes, does
23 anyone in the audience wish to offer testimony in support or
24 opposition to the proposals from Fern Johnson? Anything
25 further? All right, action by the committee. Is there a

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1 motion?

2 MR. AYLWARD: I'll move that we recommend to the
3 Governor that we would support this legislation before the next
4 legislative session.

5 CHAIRMAN DAUGAARD: All four proposals?

6 MR. AYLWARD: Yes.

7 CHAIRMAN DAUGAARD: Is there a second?

8 MR. STAINBROOK: Second.

9 CHAIRMAN DAUGAARD: Discussion on that motion.

10 MR. AYLWARD: Mr. Chairman, I wish we would have had a
11 chance to watch the video that Ms. Johnson had. Possibly there
12 could be some way that maybe if she could leave it and we could
13 duplicate it some way and send it to the members or put it in
14 the record, I don't know if that's possible.

15 CHAIRMAN DAUGAARD: I would think that would be
16 possible.

17 MR. AYLWARD: Most everyone has a computer now where
18 they can watch it. I know it's very difficult for injured
19 workers to get here, many of them don't have the means or the
20 time. The ones that are back working just can't take off and

21 come. We hold these sessions during working hours and it's
22 extremely difficult for them to even get the time off. If they
23 could, most people have a time to afford to get here.

24 Chairman Daugaard pointed out that there may have been
25 some problems with some of the wording on this, the 60 days, 30

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1 days, and I think those things could be corrected and worked
2 out, but I believe that Ms. Johnson has brought some
3 legislation that maybe would help deal with some of the
4 problems of delayed claims. Insurance companies, now there
5 really is no penalty for delay and delay and I think maybe this
6 would help.

7 CHAIRMAN DAUGAARD: Thank you, Paul. Further
8 comments.

9 MS. HALVERSON: I have a question. Do we know the
10 extent of the problem?

11 CHAIRMAN DAUGAARD: Does any member want to respond to
12 that?

13 MR. BARBER: You mean the extent of situations you
14 mean that are existing?

15 MS. HALVERSON: How many delay cases are there?

16 MR. BARBER: Maybe Ms. Johnson could answer that.

17 CHAIRMAN DAUGAARD: Do you want to take a stab at
18 that?

19 MS. JOHNSON: I would rather use a different term. I
20 had a stack here of just members that filled out forms that
21 gave us input of what the majority of the complaints are and
22 the majority of them are delays. I feel that that can be
23 consistent with what the Department of Labor and the Division
24 of Insurance probably keeps a record of because the Senate,
25 back in the nineties, and I guess if you forgive the term, one

1 of the senators called it a blood bath on work comp during one
2 of the committees. It was recommended that the Department of
3 Labor or the Division of Insurance, and I can't say which
4 department it was, to keep track of what is going on,
5 complaints or what have you. So I would presume that those are
6 recorded somewhere, you know, because the workers that contact
7 us, they are filling out forms saying they are contacting these
8 agencies. They fill out these confidential forms, they exist.

9 And just the two members that have testified, being
10 willing to come, like Paul said, they can't come. I guess the
11 records would speak for themselves. The testimony of workers
12 just out on the west region, those two that have come forward,
13 there's many others that will probably come forward if it gets
14 to the legislature, they will probably do testimony. However,
15 they are there, and I don't think we have to scramble. To
16 answer your question, ma'am, in all due respect, the records
17 with the Department of Labor and the Division of Insurance
18 should reflect that. They are required to show that statistic
19 back in the nineties.

20 MR. BARBER: Ms. Johnson, do we have any record of the
21 medical professionals complaining about late payment, that
22 there's people not getting paid? They pay the medical people,
23 are we hearing that, too?

24 MS. JOHNSON: We are. When I visit with the workers,
25 they talk about the medical providers, and I have visited with

1 about half a dozen of just medical providers in Rapid City.
2 Work comp is a constant problem for the medical provider, the
3 person that does the accounting. Whether it's part their fault

4 whether it's part on the insurance, I would say it's probably a
5 little bit of both. They don't get the medical records to the
6 insurance company and vice versa, but the majority of them are
7 the delays from the insurance company getting payment to the
8 medical provider. Now, I could do a statistical, just in the
9 west region, of providers and have them fill out what they
10 experience on work comp. I think you would be very
11 overwhelmed. It's a problem with medical providers.

12 MR. BARBER: We haven't seen them here as far as
13 complaining here from this point of view. But I thank you for
14 your input.

15 CHAIRMAN DAUGAARD: Does the department -- do we have
16 records that identify the nature of complaints when we receive
17 them, are they categorized in some fashion? Is there some sort
18 of tallying?

19 MR. MARSH: No. To give perspective on that, when the
20 automation system was first created back in the early nineties,
21 the object was to, in all honesty, create a competing data
22 system for NCCI. The concern was NCCI was the sole place where
23 you could get any kind of data about how many injuries there
24 are and how much they cost, all that sort of thing. It was
25 thought that if they created this system, we would have an

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1 alternative way of looking at those things, which we do to a
2 point. At least our data is more current than theirs. We do
3 have some ability to see things that they don't see. But as
4 far as being a repository for how many claims have been denied
5 or how many times people have issues with the system, it just
6 wasn't designed for that. We maintain records along those
7 lines, but we don't statistically collate them.

8 MS. ROBERTS: We have a workers' compensation

9 investigator who handles phone calls, so she could give us an
10 idea of what kinds of complaints she hears, and frankly, we are
11 not hearing an overwhelming -- they are more case by case
12 individual, not like the whole system is broken and these
13 claims are not getting paid.

14 MS. JOHNSON: I could add if you want to look at some
15 statistics and how you could correlate, maybe a minute or
16 miniscule problem is the reports of injuries. From the year
17 before to 2006, the reports of injuries, the fines almost
18 doubled, so from 15,000 at \$100 a pop, if it's the maximum fine
19 at \$100 a pop, they could be 40, I don't know what they do, but
20 I estimate that the statute says \$100, from the year prior to,
21 that's 1500 workers. It almost doubled the year after that,
22 that's 25,000, over 25,000, that's 2500.

23 CHAIRMAN DAUGAARD: Explain what you are saying. That
24 if there's a fine levied or delay. . .

25 MS. JOHNSON: Of a report of injury. So if you look

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1 beyond the report of injury, that's what starts the claim
2 process. If that report of injury is not timely processed or
3 if it even isn't processed, more likely than not that injured
4 worker is not getting medical.

5 CHAIRMAN DAUGAARD: Your point is that you are
6 calculating the dollar amount of fines levied has doubled; is
7 that what you are saying?

8 MS. JOHNSON: Almost doubled, yes, the statistics
9 would show that it's up.

10 MS. ROBERTS: She's taking that from our budget. We
11 have performance indicators and it shows the number of claims
12 that have been filed and the number of penalties, so if, for
13 instance, a company is a day late, is late on getting their

14 first reports in, then we would fine them to come in. We have
15 a mechanism in place if they aren't getting their reports in,
16 we fine them.

17 MS. HALVERSON: That number is increasing?

18 MR. MARSH: Just from my own perspective, it's because
19 our process of going through and evaluating them has changed.
20 In 2006 we automated all first reports, they had to be sent in
21 electronically instead of on paper, so we can go in and
22 automatically detect which ones are over the limit. And in the
23 past it was just if somebody called and complained, we looked
24 at the file and said this looks like this is late so we fine
25 it. We are getting more efficient, that's all.

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1 MS. JOHNSON: You could also take the logical
2 consensus that Department of Labor is not going to know about a
3 report of injury until the worker calls them.

4 MR. MARSH: That's how things originally worked,
5 that's true. At this point, however, because they are all
6 required to process everything through us, we can do that a
7 little more independently than we could in the past.

8 MS. HINDERAKER: Mr. Chairman, just a couple of
9 comments in response to Ms. Johnson's work. I appreciate the
10 fact that you have done a tremendous amount of work and take
11 this very, very much to heart and you have made a number of
12 comments and worked very hard I think to try to format this in
13 a way that it fits the current statute.

14 I have some concerns with this in that it's quite
15 sweeping. There are a number of issues in this packet and I
16 want us to be careful. I can only speak from my own
17 experience, but I want us to be careful when we say that
18 medical payment is delayed automatically means that a claimant

19 didn't get medical treatment. My experience is just because
20 the bill didn't get paid within 30 days, it doesn't mean that
21 the claimant didn't see the doctor, wasn't treated, his broken
22 leg wasn't cast or whatever the example is.

23 Likewise, if there's a request for a delay for
24 investigation on the part of the insurer, it doesn't mean that
25 the claim never gets handled, it simply may mean that the time

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1 period is longer than 20 days or whatever. I certainly would
2 acknowledge that there are instances in our state, I don't know
3 about 2007, but certainly in the past where workers didn't get
4 the treatment that they felt that they should get or in a
5 timely manner. But my concern with this particular packet is
6 that it's quite sweeping and I have a difficult time supporting
7 something that deals with four issues all in one packet.

8 That being said, you can probably anticipate how I
9 feel about this particular motion in front of us. I want you
10 to know that I appreciate the work that you do and I appreciate
11 the fact that you represent workers who in your opinion or in
12 their experiences find it difficult to get workers'
13 compensation coverage, but I have a hard time with an eight,
14 nine-page packet being one motion and I want to go on record as
15 saying thank you for your work and I'm not disregarding it, but
16 I have a real hard time putting all these things into one
17 motion.

18 MS. JOHNSON: If I may respond to enlighten her just
19 slightly.

20 CHAIRMAN DAUGAARD: Go ahead.

21 MS. JOHNSON: You discuss about the medical, you find
22 it hard pressed to believe that they are not getting medical.
23 From my view of the work comp, when a workers' comp injured

24 worker goes into the doctor, my understanding is they have to
25 have preauthorization or that doctor is not going to see them.

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1 Now, somebody can correct me if I'm wrong, but 99 percent of
2 the time what I hear from the providers is they get a
3 preauthorization from that work comp provider. If they don't
4 have it, then that worker is told, you are responsible for this
5 bill on your own unless you have secondary insurance. If you
6 have secondary insurance, you are required, we are required to
7 get a denial from the work comp carrier in writing, 62-1-1(3)
8 requires that. That kicks in that secondary insurance carrier.

9 However, if there is no secondary insurance carrier,
10 the worker has to provide the medical on their own. One, they
11 are already out of a job. Two, they are physically unable to
12 work. Three, they are mentally and physically hurting. They
13 are not going to go to a doctor because they don't have the
14 money to pay for it. So to enlighten you on they are not
15 getting medical, they are not getting medical under several of
16 those circumstances. So it all interplays. So I hope you
17 don't have a narrow view of looking at it as just -- and I
18 appreciate your comment, I appreciate your intuitive, but
19 that's not happening. This may be a sweeping move, but it's a
20 good move. It regulates, it keeps things flowing so we don't
21 run into a problem that the rest of the states are running
22 into. They are already looking at repealing work comp, we
23 don't need to do that here, or do we?

24 CHAIRMAN DAUGAARD: Further discussion on the motion?

25 MS. ROBERTS: Is this committee discussion now, Mr.

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1 Chairman?

2 CHAIRMAN DAUGAARD: We will permit questions if

3 committee members have them. Any further discussion on the
4 motion? I'll offer some discussion. Again, I think the
5 comments that Carol made I would agree. In my first comments
6 about this before we began, I asked if this could be separated
7 and these can be separated into different proposals. They
8 don't all need to be packaged as one. So I don't think that
9 was accurate.

10 I also think that there are significant errors in the
11 drafting. I think it's noteworthy that we had pretty
12 significant discussion over adding a couple sentences earlier
13 today and to recommend that the Governor support a set of bills
14 that has page after page of change, which a cursory review
15 reveals to have conflict within them, I think is not
16 responsible of us.

17 Again, I don't question the motivation for bringing
18 this. I do think it's somewhat sweeping. I do think the list
19 of penalties are more severe than any testimony has shown is
20 necessary, in my opinion. That's not to say that I am
21 ignorant, that I may not be ignorant of what may be necessary,
22 I may be, but I'm certainly not informed enough at this stage
23 to support this. So I will oppose the motion. Further
24 discussion. I'll call the vote. Sarah.

25 MS. TREBESCH: Paul.

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1 MR. AYLWARD: I'm sorry, we are voting on?

2 CHAIRMAN DAUGAARD: We are voting on your motion to
3 support the package.

4 MR. AYLWARD: Yes.

5 MS. TREBESCH: Randy.

6 MR. STAINBROOK: Yes.

7 MS. TREBESCH: Carol.
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8 MS. HINDERAKER: No.
9 MS. TREBESCH: Connie.
10 MS. HALVERSON: No.
11 MS. TREBESCH: Jeff.
12 MR. HAASE: No.
13 MS. TREBESCH: Chris.
14 MR. LIEN: No.
15 MS. TREBESCH: Glenn.
16 MR. BARBER: No.
17 MS. TREBESCH: Dennis.

18 CHAIRMAN DAUGAARD: No. All right, the next issue on
19 the agenda we are going to take up is issue ten. It addresses
20 the penalty for failure to provide medical reports and I don't
21 believe that's also covered under the Department of Labor, or
22 is it?

23 MR. MARSH: Mr. Chair, I received a phone call from
24 Mr. Mores with Farmers Insurance, I guess I thought it would
25 have been communicated, but apparently not. He's withdrawing

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1 that proposal. We can take it off the table, so that's an
2 issue they consider not worth considering.

3 CHAIRMAN DAUGAARD: All right.

4 MR. AYLWARD: This is number ten?

5 CHAIRMAN DAUGAARD: Number ten. I do think there is
6 some -- that would stand alone. Let's take up now issue 12.
7 Just again I think that issue number 11 in your package was
8 inadvertently labeled as Fern Johnson's proposal. That was not
9 correct. In fact, if you look at issue 12, part three, which
10 is the second to the last page near the bottom, issue 12, part
11 three, if you can find that, everybody got that, and you
12 compare that language to issue 11, you will see it's identical.

13 So issue 11 is part of issue 12. Everybody follow that? So
14 this is a proposal from the department, so James, you want to
15 offer the background and proponent testimony?

16 MR. MARSH: Yes. When the package of proposals came
17 up before the legislature last January, there was an issue that
18 came up, and it's been discussed a little bit today, in terms
19 of late reporting and how they felt as if there were potential
20 issues in terms of delaying medical treatment and not filling
21 out reports on time, first report, the incident report, that
22 sort of thing.

23 And this is our effort to try to address some of those
24 issues. It's a pretty straightforward thing. Part one simply
25 increases the fine for failing to fill out a report on the part

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1 of an employer, on the actual injury reporting, from \$100 to
2 \$500. Part two relates to the behavior of insurance companies
3 who do not fill out or do not then forward the injury report
4 they receive to us, do not follow up on an investigation of the
5 claim in a timely way. The fine would increase from \$100 to
6 \$500.

7 Part three is an effort for us to try to address the
8 medical issue in particular and in the first part of that
9 section again we are referring to the employer, that's a
10 generic thing as far as the law is concerned, so it can be an
11 employer or insurance company, self-insured, and it calls upon
12 them to take a medical bill and act upon it when it's been
13 properly submitted. If they are satisfied that what they need
14 to know about the bill has been given to them in terms of
15 reports and records, that they should either pay it, deny it or
16 ask for more information. Again, it's an attempt to address
17 some of the issues that were presented in the last legislative

18 session and some of the things that have been presented here.

19 CHAIRMAN DAUGAARD: Does any member want to sever that
20 into three sections or are you satisfied to deal with it all
21 together? Any member want to sever it or are we okay dealing
22 with it? Anybody have any questions of James about those
23 explanations? I notice on the first page of the issue 12, the
24 simple change about two-thirds of the way from the bottom, the
25 word "one" is crossed out and the word "five" is inserted, so

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1 it changes from 100 to 500, everybody see that? Then in part
2 two on the second page, about in the middle of the page, again
3 the word "one" is crossed out and the word "five" is inserted,
4 raising \$100 to \$500. That's against the insurer who fails to
5 promptly forward the claim, right?

6 MR. MARSH: Yep.

7 CHAIRMAN DAUGAARD: Part three is all new language,
8 the whole part three is brand new wording. I see the
9 language -- the sentence at the end of part three gives the
10 department authority to promulgate rules, so questions about
11 what's prompt or what's a reasonable request for additional
12 information, you could define that further by regulation. Any
13 questions of James about those three proposals under issue 12?
14 Any member want to offer testimony or ask a question?

15 MR. DEGREEF: I have a question. Phil DeGreef. In
16 the center of that page where you mention employer, are you
17 looking at employer and insurer as the same one person where
18 the fine will go against the insurer or are you planning to
19 fine the employer as well?

20 MR. MARSH: If the employer is self-insured, it would
21 be a fine for them. Where it's their insured, it would go
22 against the insurance company, if you are talking about part

23 two.

24 MR. DEGREEF: To further that question, then, if the
25 employer fails to file the claim with the insurer, is there any

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1 penal ty against him?

2 MR. MARSH: That's the section one, part one, where it
3 talks about increasing the fine from \$100 as it is now to \$500.

4 MR. DEGREEF: The employer, not the insured, the
5 employer could be fined under this provision as well; is that
6 correct?

7 MR. MARSH: If they are self-insured.

8 MR. DEGREEF: What if they are not self-insured?

9 MR. MARSH: No.

10 MR. DEGREEF: In other words, if they fail to file the
11 claim with the insurer, they are scot free, but the insurer is
12 going to be subject to a \$500 penal ty?

13 MR. MARSH: If the -- the employer has a separate duty
14 from what the insurance carrier has. The employer reports
15 their first report to the insurance company, the insurance
16 company reports it to us. And the insurer has a duty to
17 investigate it. So they are two discrete acts, have no
18 relationship to each other, other than it's the same injury
19 report of course. So in the case of the employer, they can be
20 fined if they don't get that report in to the insurance carrier
21 in a timely way.

22 CHAIRMAN DAUGAARD: That's in part one.

23 MR. MARSH: Right. If they happen to be self-insured
24 and they turn around and don't get the report in to us, we
25 would fine them as a separate act for that. If we are talking

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1 about an insurance company, they have no duty to do anything
2 until they get that injury report on their desk. So at that
3 point if they delay unduly, then the second section, part two
4 would kick in and they would be fined for not getting the
5 report in to us.

6 CHAIRMAN DAUGAARD: The first sentence says within ten
7 days after receipt, right? That's the key.

8 MR. DEGREEF: I understand that part of it. My
9 question was whether or not an employer who is insured, if he
10 is going to be subject to the fine under this provision. In
11 other words, he's off scot free?

12 MR. KINSMAN: No, you are confusing the question.

13 MR. MARSH: If you are saying they have no
14 responsibility for the insurance company not getting the report
15 to us, I guess technically that's true.

16 MR. DEGREEF: That's my point.

17 MS. ROBERTS: If I could clarify, it's the existing
18 statute, the only thing that's changed in both of those
19 sections is the amount, so nothing really changes except for
20 the amount.

21 MR. HAGG: Mr. Chairman, just a question on part
22 three, then. Is there any penalty provision for that that's
23 read in anywhere else in the statute, or the question is so
24 what if they don't do it? That's just a question.

25 MR. MARSH: There isn't any, as you noted, there isn't

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1 any penalty specified. I guess we could take direction from
2 the council in terms of whether something should be added or
3 whether in the rules process itself a specific penalty
4 provision would be included.

5 MR. KLAHSEN: Just one point that I'd like to, Mr.

6 Chairman, get a clarification on also. I think we were fined a
7 few times because we filed the reports electronically but the
8 department couldn't -- there was something wrong or whatever,
9 they were rejected, and for whatever reason, we didn't get the
10 notification back and they weren't fixed and therefore they
11 were late and we got fined. Well, we attempted to do it in a
12 timely manner and for whatever reason, it didn't work. And if
13 you had a failure of some kind of technology, it could end up
14 to be, if you do a fair amount of business, a lot of dollars
15 worth of fines at \$500 a pop.

16 MS. ROBERTS: To answer, if that was the case, we do
17 not have to implement a fine and we would not if that could be
18 proven.

19 CHAIRMAN DAUGAARD: It seems to me that's something
20 that's going to happen very infrequently and once it's
21 corrected, it's corrected. But I hear what you are saying.
22 It's a bad feeling when you try to in good faith file.

23 MR. BARBER: If you file it with response required,
24 then you would know if they received it.

25 MR. KLAHSEN: I'm not the technology person so I

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1 don't know exactly how this all works, all I know is maybe we
2 can get a refund, then, huh?

3 CHAIRMAN DAUGAARD: Let's get back to the question Rex
4 raised, which was under part three, there is no penalty and the
5 question is, should we add a penalty?

6 MS. SIMONS: Sue Simons again and I'll ask James
7 because I didn't bring the statute book. Isn't there already
8 in existence a penalty that says if you delay payment of any
9 benefit, that they can impose a ten percent penalty? It would
10 seem to me if you have the statute that now says you have 30

11 days or whatever it is to pay a medical bill and you don't fall
12 within one of the exceptions, that that penalty provision that
13 already exists should cover and respond to Hagg's concern about
14 not having a penalty if you don't apply.

15 MR. MARSH: Two points on that. First of all, the
16 penalty provision you are talking about is 62-4-10(1) and it
17 only refers to disability benefits, not medicals, which has
18 always been kind of a problem. Second, the court cases that
19 interpret 62-4-10(1) say we can only impose that penalty if
20 there's an actual wrongdoing or reckless conduct on the part of
21 the carrier, which basically is much different than what we do
22 in awarding attorneys fees or something extreme like that. So
23 it's a little like hitting a thumbtack with a sledgehammer, so
24 this is somewhat different, it doesn't require that level.

25 MS. SIMONS: It allows an employer not to pay a

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1 medical bill if they dispute that it is related?

2 MR. MARSH: Absolutely.

3 MS. SIMONS: The cases have said if there's a
4 legitimate dispute, then the penalty doesn't apply.

5 MR. MARSH: Right.

6 MS. SIMONS: If I could make another comment while I'm
7 up here, I think that when we use -- use of the term "a
8 properly submitted bill," if you look forward, probably could
9 lead to questions as to what that entails and I think it might
10 be a better time to address that in the text of the statute to
11 say a properly submitted bill, because as the process works, I
12 might get a bill long before I get a medical record and it says
13 I saw the doctor for X and you don't know when you get that
14 bill if X was a fall down the stairs that might have occurred
15 after an injury, therefore, calling the compensability of the

16 bill into question, and I would think that a properly submitted
17 bill would be receipt of the invoice and the corresponding
18 medical record, that's the time that you would have a properly
19 submitted bill to trigger your 30 days, and I would suggest
20 that in order to avoid maybe litigation over what that really
21 means, it would be an opportune time to define that simply as
22 that, that it's receipt of the itemized statement and the
23 corresponding medical record describing the services provided
24 constitutes a properly submitted bill.

25 MR. MARSH: Do you want me to address that?

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1 CHAIRMAN DAUGAARD: I think that makes sense.

2 MR. MARSH: To let you know the reason why I chose to
3 do it through the rule process instead of through law is
4 because in the work comp system, we have frequent contacts with
5 providers who are going to be on the front end of this through
6 the fee schedule and through the managed care system we have.
7 And we found that it's easier to make what I would call
8 procedural fixes to things through the rule process instead of
9 through law because we only do that once a year. People in the
10 legislature are not necessarily up to speed on what a HIPAA
11 1500 should be. It's just more efficient and more responsive
12 to the people who are the end users of this thing if we do it
13 through the rules process, but that was the reason I chose to
14 do it this way.

15 MS. SIMONS: Then I would suggest it be a rule.

16 MR. MARSH: That's the point.

17 CHAIRMAN DAUGAARD: Thank you for that dialogue.

18 MR. KINSMAN: In the spirit of the rules review
19 committee, when I look at this bill and your comment that you
20 would maybe look at if that's necessary or take direction from

21 the commission as to whether there should be a fine under part
22 three, when I look at your language that you will promulgate
23 rules under 1-26 to implement this section, you may have some
24 problems with implementing any kind of a penalty by rule if you
25 don't provide for that authority in the bill.

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1 CHAIRMAN DAUGAARD: I wonder if we could simply put --

2 MS. ROBERTS: If we are going to do a penalty, we
3 should do it by statute.

4 CHAIRMAN DAUGAARD: I wonder if we couldn't simply put
5 in something very comparable to that which is in part two right
6 above it, just say an employer --

7 MS. ROBERTS: That wording.

8 CHAIRMAN DAUGAARD: Yeah, maybe use that literal
9 sentence, with the five instead of the one.

10 MR. SHAW: Mr. Chairman, Mike Shaw, Property Casualty
11 Insurers. At the beginning of this meeting when we were hoping
12 issue 12 was not controversial, I indicated I had a few
13 comments.

14 CHAIRMAN DAUGAARD: Thank you for reminding me.

15 MR. SHAW: Thank you for visiting. I appreciate that.
16 First off, I want to address the penalty part before I forget.
17 I'm concerned about that because there's a lot of laws that are
18 on the books in title 62 that require employers and employees
19 to do certain things that don't have penalties. Now, should we
20 go back and put a penalty on every single one of them? I don't
21 think so.

22 A lot of this -- I recognize that sometimes there's
23 people that don't do things properly, okay, many times it's
24 because of mistake or maybe just careless neglect. Where it
25 comes to be a problem is it's repeated time after time after

1 time. Don't put penalties on things simply because people make
2 mistakes, all right. That would be my advice to you on this.
3 I would think long and hard about that before you do it. I
4 would think more in terms of if you need to have penalties,
5 make sure that there is some sort of course of action on behalf
6 of a company that refuses to do this for really bad reasons.
7 In that instance they should be punished and they should be
8 punished severely, but penalizing those that make a mistake one
9 time because they hired somebody new that didn't know the
10 process I think is inappropriate.

11 Now, those comments also go I think to increasing the
12 penalties from \$100 to \$500 in the first two sections of this
13 bill. My companies are concerned about that because they think
14 they do things right most of the time, all right, and they
15 don't think that if they make a mistake, that they should be
16 overly penalized as a result of that. So they oppose the
17 increase from \$100 to \$500.

18 And again, as I think about this and think about,
19 well, if there's a course of action that you can show that this
20 one company does this time and time again, right now in the law
21 there is already a very severe penalty that you can apply and
22 it's in part two of issue 12 and it says the director of the
23 Division of Insurance or the Secretary of Labor, if they are
24 self-insured, can take their license to do business in South
25 Dakota. Now, that's a very severe penalty and I question, in

1 fact I'm sure that it's never been attempted to be done before,
2 but if you brought an action against a company to revoke their
3 certificate of authority to transact the business of insurance
4 in South Dakota, you are going to get their attention real

5 quick.

6 Now, if that doesn't work for whatever reason, then I
7 would suggest to you that maybe you should fix that so it does
8 work, or even implement a scaled fine, the first time it
9 happens, it's 100 bucks, but if it happens repeatedly, it goes
10 up, rather than just across the board throw everyone in the
11 same boat. Those are my comments regarding that.

12 As far as part three, the medical bill payments, my
13 companies don't oppose that, they think that's reasonable, when
14 a bill is submitted, it ought to be paid. They are a little
15 worried about 30 days, they just think 45 would be better, and
16 I've heard ARISA is 30 days. Well, in my experience, all ARISA
17 has done overall for this country is cost us a lot of money.
18 Following everything because it's ARISA to me is not a valid
19 argument. I would be happy to try to answer any questions.

20 CHAIRMAN DAUGAARD: Any questions?

21 MS. HINDERAKER: Does the department have a comment
22 about some kind of a progressive fine as opposed to five times
23 the current one?

24 MR. MARSH: We haven't looked at it. That doesn't
25 mean we can't.

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1 MS. HINDERAKER: But we can track that information
2 efficiently and find out if an employer and insurer is a repeat
3 offender?

4 MR. MARSH: Certainly.

5 CHAIRMAN DAUGAARD: How long ago was the \$100 fine
6 amount established?

7 MR. MARSH: Boy, long enough ago that I don't
8 remember. It's been a long time.

9 MR. SHAW: Mr. Chairman, one more thing, I would point
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10 out that it's also a class two misdemeanor under law right now
11 to do this and, James, has the department ever turned this over
12 to the states attorney's office to prosecute somebody that's a
13 repeat offender?

14 MR. MARSH: No.

15 MR. SHAW: And maybe it's unworkable, but maybe we
16 ought to use the tools we have already before we implement new
17 penalties. Not that my clients want to be arrested for this,
18 but if they are repeat offenders.

19 MR. AYLWARD: Mr. Chairman, is this the proper time,
20 can I ask a question, too?

21 CHAIRMAN DAUGAARD: We are not too rigid here.

22 MR. AYLWARD: In the materials that Monica sent us,
23 there was an e-mail from Cheryl Chamberlain and it had a bill
24 attached and I don't think she's here, but does this deal with
25 this subject and is this something -- it was in the packet of

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1 materials I got from Monica. She sends an actual bill that she
2 has and it looks to me like it's three months old rather than
3 30 days.

4 CHAIRMAN DAUGAARD: It probably does bear upon this
5 issue.

6 MR. AYLWARD: I don't know either whether the fines
7 are correct or what, but I think I'd like to apply Mr. Shaw's
8 thinking to everything and when I'm speeding, it was just a
9 mistake and I don't get fined because I just made a mistake,
10 and maybe if I sped the second time, there would be a little
11 fine, and the third time the fine might be a little more.

12 CHAIRMAN DAUGAARD: I like that.

13 MR. SHAW: I like that, too. Once again, we are
14 together on something.

15 MR. AYLWARD: That's kind of scary, isn't it, Mike?

16 MR. SHAW: It is, what's happening?

17 MR. LIEN: Just as maybe a point of clarification,
18 because I read that letter as well, Paul. I had some confusion
19 to it and maybe it can get cleared up, but she says in her
20 letter that all of the laws and regulations were followed. So
21 to me what I was curious about is I understood her argument to
22 be is if everybody does everything proper, there is still four
23 months before I got paid for this, not that they delayed the
24 process of getting all the claims filed. So I had the same
25 question in my mind as you did with yours as to specifically

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1 what she was addressing.

2 MR. AYLWARD: I wasn't sure about that either, Chris,
3 whether she's implying that this happens all the time or if
4 that's typical.

5 CHAIRMAN DAUGAARD: James, can I ask the question, is
6 there any standard under statute today that defines at least
7 with some beginning point what's reasonable in terms of speed
8 in which a bill, a medical bill is paid?

9 MR. MARSH: No. Not in statute.

10 CHAIRMAN DAUGAARD: So this would set up the 30 days
11 is the rule and that they would be subject to a fine unless the
12 company or employer had good cause for noncompliance, which
13 every instance where there's a fine, there is that in part one,
14 yeah, there's wiggle room, "unless the employer had good cause
15 for failing to file the written report within the seven-day
16 period." That's part one. Part two, "unless the company or
17 employer had good cause for noncompliance," that's part two,
18 and if we imported that same language into part three, there
19 would be this wiggle room so that there wouldn't necessarily be

20 an automatic fine. But it seems to me if Ms. Chamberlain's
21 point is there is no standard really, what's reasonable is
22 whatever to whatever a person might say is reasonable. I as an
23 employer might feel like 60 days is pretty quick, I as a
24 medical provider might think, well, 30 days should be the
25 standard. Different people are different.

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1 MR. AYLWARD: Someone made the comment today that if
2 I'm a good money manager, I'll take whatever the maximum is.

3 CHAIRMAN DAUGAARD: Yeah.

4 MR. AYLWARD: Again, I don't know whether 30 days is
5 too much. All of us get at least 30 days on our credit cards
6 or whatever bills we have is usually a 30-day, so I don't know
7 if that's too short, but if the bills aren't disputed, they
8 should be paid and I don't think we want to put unreasonable
9 burdens on people, but I don't see that as unreasonable and you
10 should have some type of a penalty or people are just going to
11 say, I'm not going to pay it until they make me pay.

12 CHAIRMAN DAUGAARD: Any further comments from the
13 audience, any further testimony pro or con?

14 MS. SIMONS: Could I ask James for a clarification?
15 Again Sue Simons. Let's just say, I'm assuming this will fall
16 under C, but I want to make sure it's understood, that we get a
17 bill and we get the medical records and we want to have an
18 independent medical person review that bill to determine
19 excessiveness, medical necessity or is it compensable. So long
20 as we make that request within 30 days of receipt of that
21 information, that will be compliance with the statute, because
22 we may not hear from that independent medical doctor for 60 to
23 90 days. So to comply with this statute, what the employer
24 would have to show is I received whatever you define eventually

25 as a fully submitted invoice on July 31st, on August 5th I

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1 requested an independent medical review, then I will have
2 complied with this statute?

3 MR. MARSH: In my view, yes.

4 CHAIRMAN DAUGAARD: Any further testimony or
5 questions? Let's close now for committee action, unless the
6 committee has a question that arises as we discuss it. Is
7 there any motion or proposals from any committee member?

8 MR. AYLWARD: Mr. Chairman, I would make a motion that
9 we put in part three that we put the same language for the
10 penalty of the \$500 penalty, that same language, the sentence
11 that says the company or employer who fails.

12 CHAIRMAN DAUGAARD: The last sentence of part two?

13 MR. AYLWARD: Yes.

14 CHAIRMAN DAUGAARD: I guess that's not a motion.
15 Yeah, let's make that a motion. Is there a second?

16 MS. HALVERSON: Second.

17 CHAIRMAN DAUGAARD: Any discussion on that amendment?

18 MR. BARBER: Did you say it? She did.

19 CHAIRMAN DAUGAARD: Connie seconded. Sarah, did you
20 get that? Any discussion on that amendment, anybody disagree
21 with importing the penalty language?

22 MR. LIEN: Mr. Chairman, I don't disagree with Paul,
23 but I was going to make a suggestion that we give the
24 Department of Labor some direction to redraft this language,
25 because I think we have a consensus across the breadth of

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1 competing views here that some form of tiered structure of
2 penalty for first, second, third time offenders is agreeable to

3 all, but we do not have it in this legislation in its present
4 form. I'm not disagreeing with the \$500, but if it's going to
5 be a tiered process recommended in the first two sections, it
6 just as well be in the third section that Paul is referring to
7 as well.

8 CHAIRMAN DAUGAARD: I think the way to address that is
9 treat that as a substitute motion, that instead of inserting
10 this language, that some tiered language be inserted.

11 MR. LIEN: I offer that as a substitute motion.

12 CHAIRMAN DAUGAARD: Is there a second?

13 MR. BARBER: I second then.

14 CHAIRMAN DAUGAARD: Discussion on that. Paul, do you
15 want to offer thoughts on that?

16 MR. BARBER: It's sort of like the warning ticket I
17 would say.

18 MR. AYLWARD: I guess are you suggesting, Chris, that
19 that be put in all three sections?

20 MR. LIEN: Yes.

21 MS. ROBERTS: From an administrator's perspective, I'm
22 concerned about administering a tiered system. Is it like the
23 first time a company makes a mistake, they get a tiered of 100
24 and then the second time 500 or is it per employee? If it's a
25 big company, they will have probably one immediately and then

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1 go into the tiered. I guess when the bill was drafted, it took
2 that 100, which had not been changed for a while, moved it to
3 500 and left it at 500 for every pop, and I guess I personally
4 think that that, not having a tiered system, would be a lot
5 easier administratively.

6 MR. LIEN: In response to that, Madam Secretary, my
7 proposed substitute motion is to give the Department of Labor

8 direction to draft that to where it could be manageable and if
9 it's not, to address that at that time. So I wasn't saying we
10 needed to implement that, I'm just giving direction to the
11 Department of Labor to see if they can draft language that
12 would be reasonable in its form.

13 MS. ROBERTS: Thank you. That's doable.

14 MR. AYLWARD: Well, I think Paul pointed out a good
15 point to me. If we import the same language that's in the
16 others, I think that addresses some of the concerns. It says
17 "unless the company or employer had good cause for
18 noncompliance," so if it's a mistake and they have good cause,
19 they are not going to get the \$500 fine. I don't know that we
20 need a tiered -- if it's just a mistake, it's a mistake.

21 CHAIRMAN DAUGAARD: Further discussion on that.

22 MS. HINDERAKER: I have a question. Anybody who can
23 answer, I honestly don't know the answer to this. If the
24 insurer does not meet these requirements and gets a \$100 fine
25 or a \$500 fine, I assume that's passed along to the client.

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1 MR. SHAW: I guess you have to ask Mike in terms of
2 NCCI rating. Ultimately perhaps they would pass them down to
3 rate it up, if that makes sense. Excuse me, in the back of the
4 room there was a comment made that I thought perhaps you might
5 want to hear. That is maybe this could be easily addressed by
6 saying a fine of up to \$500. That would allow the department
7 discretion in the amount of the fine. Now, oftentimes when I
8 say that to my clients, they are concerned, but you guys are
9 very reasonable, level headed and fair regulators, but who
10 knows what happens when the next Governor comes and there's
11 other people there. But that is one other suggestion that
12 perhaps the department could consider if they are going to look

13 at this further.

14 CHAIRMAN DAUGAARD: Any comment or discussion on that
15 thought? Anyone?

16 MR. LIEN: Mr. Chairman, not to muddle the waters, or
17 muddy the waters. My intent was I think we had a consensus on
18 the tier, I'm not looking for consensus, just direction for the
19 Department of Labor to see what would be reasonable. I can
20 remove my substitute motion to give them the direction to draft
21 something that they think would be reasonable, whether it be up
22 to \$500 or some tiered process or some reasonable process that
23 they think in their discretion, so it's not limited just to a
24 tiered fine structure.

25 CHAIRMAN DAUGAARD: Well, why don't we take that as

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1 the motion, the motion being that the department come up with a
2 proposal for the fine language, whether it be tiered or up to
3 or as is and come back with their thinking on it.

4 MR. BARBER: That's the new substitute motion.

5 CHAIRMAN DAUGAARD: Yeah.

6 MR. BARBER: I would second that.

7 CHAIRMAN DAUGAARD: Any further discussion on that? I
8 think we still need to come to the part three issue again
9 because that's new language, but let's vote on whether or not
10 that's agreeable to everyone, the question being on the fine
11 language, rather than simply increasing it to \$500, rather
12 giving it back to the department to come back to the next
13 meeting with some rationale for something short of the simple
14 change of one to five.

15 MS. HALVERSON: Or it could be the five, they could
16 decide that it's just the five.

17 CHAIRMAN DAUGAARD: It could be to come back and say,

18 you know, we like it as we gave it to you. Or they could come
19 back and say, well, we have got this tiered system, or they
20 could come back and say we want to make it up to or they come
21 up with some other permutation. Let's vote on that. Sarah.

22 MS. TREBESCH: Paul.

23 MR. AYLWARD: No.

24 MS. TREBESCH: Randy.

25 MR. STAINBROOK: No.

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1 MS. TREBESCH: Carol.

2 MS. HINDERAKER: Yes.

3 MS. TREBESCH: Connie.

4 MS. HALVERSON: No.

5 MS. TREBESCH: Jeff.

6 MR. HAASE: Yes.

7 MS. TREBESCH: Chris.

8 MR. LIEN: Yes.

9 MS. TREBESCH: Glenn.

10 MR. BARBER: Yes.

11 MS. TREBESCH: Dennis.

12 CHAIRMAN DAUGAARD: No. All right, so we are back to
13 the proposal that Paul had suggested and that was to import the
14 language.

15 MR. AYLWARD: I guess I would include in that all of
16 the language that also says "unless the company or employer had
17 good cause for noncompliance."

18 CHAIRMAN DAUGAARD: That entire sentence of part two
19 would be added to the bottom of part three.

20 MR. AYLWARD: Correct.

21 CHAIRMAN DAUGAARD: Was there a second? There was,
22 Randy, you seconded that? Connie seconded that. Discussion on

23 that motion.

24 MS. HINDERAKER: Will you repeat it?

25 CHAIRMAN DAUGAARD: The motion is to take the last

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1 sentence of part two and replicate it at the end of part three.
2 So it would be the same language, including the "five" versus
3 the "one." That last sentence, it's in the middle of the page
4 there of part two. Do you see that, Connie? Take that
5 language and duplicate it as creating a penalty under part
6 three just as there is under part two, exactly as it's worded
7 there. Discussion on that motion.

8 MR. STAINBROOK: Mr. Chair, I think I agree with Pam.
9 I sit on several different committees where we have fines when
10 rules aren't followed and payments aren't made and we have
11 tried putting in tiered systems where somebody has to be
12 subjective and look at things and decide, well, what does this
13 person get, does this person gets 200, how bad is it, how bad
14 did they make a mistake or mess up. And I think it's just
15 easier if you say, look, here is what the fine is going to be,
16 now, if it's a mistake, we'll alleviate the \$500 fine, you show
17 us good proof, it's gone.

18 I think it will be much easier to regulate and nobody
19 has to be subjective as to how much that fine is going to be.
20 If you simply say, here is the fine, if you can't prove that
21 it's unwarranted, you are going to pay it and move on. So I
22 would support just the language here is the fine, let's go.

23 CHAIRMAN DAUGAARD: Further discussion. Seeing none,
24 let's vote. Sarah.

25 MS. TREBESCH: Paul.

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1 MR. AYLWARD: Yes.
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2 MS. TREBESCH: Randy.
3 MR. STAINBROOK: Yes.
4 MS. TREBESCH: Carol.
5 MS. HINDERAKER: Yes. I agree there should be a fine.
6 MS. TREBESCH: Connie.
7 MS. HALVERSON: Yes.
8 MS. TREBESCH: Jeff.
9 MR. HAASE: Yes.
10 MS. TREBESCH: Chris.
11 MR. LIEN: Yes.
12 MS. TREBESCH: Glenn.
13 MR. BARBER: Yes.
14 MS. TREBESCH: Dennis.
15 CHAIRMAN DAUGAARD: Yes. Now, all we have done now is
16 amend part three. Now the question is do we want to recommend
17 this entire issue 12 proposal? Is there a motion?
18 MR. BARBER: So moved.
19 CHAIRMAN DAUGAARD: Glenn moves forward.
20 MR. STAINBROOK: Second.
21 CHAIRMAN DAUGAARD: Second by Randy. Further
22 discussion.
23 MS. TREBESCH: Paul.
24 MR. AYLWARD: Yes.
25 MS. TREBESCH: Randy.

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1 MR. STAINBROOK: Yes.
2 MS. TREBESCH: Carol.
3 MS. HINKERAKER: As is, huh?
4 CHAIRMAN DAUGAARD: As is.
5 MS. HINKERAKER: No.
6 MS. TREBESCH: Connie.

7 MS. HALVERSON: Yes.
8 MS. TREBESCH: Jeff.
9 MR. HAASE: Yes.
10 MS. TREBESCH: Chris.
11 MR. LIEN: No.
12 MS. TREBESCH: Glenn.
13 MR. BARBER: Yes.
14 MS. TREBESCH: Dennis.
15 CHAIRMAN DAUGAARD: Yes. All right. Now let's go
16 back up to issue seven. James, will you refresh our memory
17 about the Scheid case, what happened in that case and what the
18 proposal is for?
19 MR. MARSH: Just to go back to that, Mr. Scheid was a
20 mechanic for Capital Motors here in town, had an accident in
21 which a tire blew up and his hands were injured to the point
22 where he could no longer perform his work as a mechanic. For a
23 period of time there was a question about whether he would be
24 offered any kind of alternative position with Capital Motors at
25 all. For about a year or so was unemployed. At some point

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1 they offered him a position as a service writer for the
2 company, where he could essentially look at the cars and say,
3 this is what's wrong with it, we need to fix it, without having
4 to do any kind of manual labor he had done in the past.

5 The problem was that the pay for that particular job,
6 even though it was full-time, 40 hours a week, I believe at \$9
7 an hour, was slightly less than what he was already receiving
8 in weekly disability benefits from his insurance company. The
9 issue was presented whether or not he was totally disabled and
10 entitled to lifetime benefit with inflation adjustments based
11 on the fact there was a difference between his preinjury, his

12 comp rate and the earnings he received in his proposed job.

13 The Supreme Court looked at the plain language of the
14 law at 62-4-52(2) and said that for it to be suitable work,
15 this person had to receive a wage which was -- which at least
16 equaled what his comp rate was. That law had been on the books
17 for many years, but the result of it I don't think was
18 necessarily quite so apparent to people, because they looked at
19 it, looked at somebody who is regular labor market job working
20 40 hours a week earning a suitable living but because it was a
21 difference between that and his comp rate, he was now going to
22 receive his comp rate and what he would receive 40 hours a week
23 in his job, which between the two, his earnings would be
24 substantially more than he ever earned as a mechanic.

25 This proposal, to try to correct that, is not an

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1 effort to declare that a person like Mr. Scheid is not totally
2 disabled, that's not the goal. Because he's still going to
3 receive weekly benefits for the rest of his life and that
4 benefit rate is going to be reflective of the fact he receives
5 inflation adjustments every year. What it attempts to do is to
6 say if this person is out there working a full-time job, that
7 the earnings on a suitable job, that the earnings from that
8 should be used to offset against his benefit rate so that he
9 doesn't receive what appears to be a very clear double dip.

10 The formula that's proposed was one that was
11 introduced in the legislature a couple years ago, went through
12 the council, went through the legislature, the legislature
13 said, we don't want to look at this because it didn't go
14 through the council. We went through the council and the
15 council at that point really didn't feel like they had enough
16 information, as I recall, to be able to make a concrete

17 recommendation on it. But again the insurance industry has
18 brought the issue back and our position was that it should be
19 revisited.

20 The formula is the same as it was in the previous
21 legislative proposal, which would be to take two-thirds of
22 their earnings from the post injury job and to offset them on a
23 weekly basis against whatever comp rate this person receives.
24 So to give simple numbers, in Mr. Scheid's case I believe his
25 comp rate was somewhere around \$370 a week. If he's out there

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1 earning 40, working 40 hours a week at \$9 an hour for an
2 earnings rate of \$360 a week, you would take two-thirds of that
3 360, come up with \$240 and you would offset that \$240 from his
4 comp rate, so he would reduce his comp rate from \$370 he starts
5 with down to \$130, but his \$130 in benefits plus his \$240 or
6 rather his \$360 on the job is actually more than what he was
7 receiving in comp benefits, but it is an offset to some degree
8 of what he would have received in a true benefits plus earnings
9 type situation.

10 CHAIRMAN DAUGAARD: All right, I think that brings us
11 up to speed. I will take that as your testimony as a proponent
12 of this language.

13 MR. MARSH: We are pitching this and the American
14 Insurance Association, as I understand it, has also weighed in
15 on it through letters, but that is our position.

16 CHAIRMAN DAUGAARD: Does any committee member have any
17 questions of Mr. Marsh before we take any further proponents?
18 Any questions of James?

19 MS. HINDERAKER: Is there any significance to your
20 statement full-time employment?

21 MR. MARSH: No. Under the language as drafted, it

22 talks about obtaining other employment at a lower wage, so
23 it -- or what the employee is capable of earning, so it could
24 be part-time work, not just anything.

25 CHAIRMAN DAUGAARD: Any further questions of James?

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1 Okay, further proponents of this issue seven language? Any
2 further proponents?

3 MS. SIMONS: Me again, Sue Simons. I think there's
4 always been some concern about the term totally disabled and
5 you used the reference to 53 under there, James, and since the
6 real issue on the wage comes under 52(2), because there may be
7 other -- people can be totally disabled for more than -- they
8 can be physically totally disabled and I think 53 talks about
9 the variety of ways a person can be totally disabled. This
10 statute is only meant to apply if the disability is based upon
11 52(2), inability to earn a substantial wage as that statute is
12 defined, and I think that would avoid problems in the future as
13 to whether this applied to somebody who might be physically
14 disabled under 53, that by referencing in the first sentence
15 under 62-4-52(2), it would really clarify this only goes to
16 those situations where the person's total disability is based
17 upon his inability to earn his workers' compensation wage. It
18 would not apply in other situations where the person would be
19 totally disabled, because normally in those situations they
20 can't work anyway, but I just think for clarification purposes
21 that's really what is intended by that, and Dakota Truck
22 Underwriters was on the other side of the Scheid case and is
23 obviously supportive of a bill that does not allow an employee
24 to, I will use James's words, double dip and in the event earn
25 more.

1 It's always important to remind the council that
2 workers' compensation wages that you receive are nontaxable and
3 I think that's why you use the two-thirds as the amount you are
4 going to deduct, because when you add the 130 back in the
5 wages, that's nontaxable wages, so in essence you are going to
6 end up receiving probably still, in this scenario and in its
7 application, more than you would just receiving your workers'
8 compensation benefits.

9 In light of the fact that 62-4-52(2) was enacted back
10 in 1994 and 1995, I think sometimes it's important to remember
11 that the maximum amount a worker could have earned at that time
12 under compensation was \$338 a week. Probably not as difficult
13 if you had somebody that was at the maximum compensation rate
14 to get them back to that wage. Now the maximum compensation
15 rate as of July 1 of this year is \$571 a week and again if you
16 have an individual that's at that maximum rate, to find them
17 employment, even though they are fully capable of gainful
18 employment to the tune of \$571, in my opinion, by not
19 addressing this Scheid issue, you are in essence encouraging
20 South Dakota employers to pay lower wages per hour because if
21 they end up with an employee that they are paying good wages to
22 that ends up getting hurt but can still work but not get back
23 up to the wage that we were paying, they have in effect been
24 penalized for paying good wages. This allows them the right to
25 allow that employee to be gainfully employed and not suffer the

1 total consequence of having to continue to pay full
2 compensation benefits when that person is capable of gainful
3 employment. I would be happy to answer any questions if anyone
4 has any.

5 CHAIRMAN DAUGAARD: Are you suggesting, did I gather
6 what you are saying at the very beginning it's the reference in
7 the first line should be 62-4-52?

8 MS. SIMONS: Paren two. I think it's paren two where
9 they define suitable employment resulting in insubstantial
10 income.

11 MS. ROBERTS: Explain one more time for all of us.

12 MS. SIMONS: I don't have 52. Under 62-4-53, start
13 there, which is the statute that's originally referenced. A
14 person can be totally disabled if their physical condition, in
15 combination with their age, training and experience and the
16 type of work available in the community caused them to be
17 unable to earn that. So you might have somebody that you never
18 get to whether or not they can earn their compensation rate
19 because their physical disabilities already precludes them from
20 working anywhere at any job. So they could be disabled under
21 53 physically, and if you use this in the statute, I think it's
22 clearer if you go back and say that it's only those situations
23 that involve the inability to earn the definition of
24 62-4-52(2), and it might be redundant, but I think it's a
25 clarification that would assist in future reference.

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1 MR. MARSH: As I understand your position, what you
2 are saying is that you feel that 62-4-53 people would include
3 ones that we used to call statutory perm totals, two arms, two
4 legs, that sort of thing. I don't know that I agree with that
5 actually.

6 MS. SIMONS: I just want to be sure that the council
7 understood that this only applies in those situations, that it
8 is not going to apply in a situation other than when the person
9 can't earn their comp rate. If you think that's clear, that's

10 fine, but I don't want people to think that it's going to apply
11 any time outside of that scenario. Because that's the scenario
12 that needs to be addressed in light of the Scheid decision.

13 MR. MARSH: The only reason I might disagree with you
14 is because when you look at the scheduled system under
15 62-4-6(23), it does talk about people who lose two arms, two
16 legs, that sort of thing and they are considered totally
17 disabled automatically. It seems like when we discuss 62-4-53
18 when it was first being drafted, they were talking about odd
19 lots, what we are talking about here. I think it's safe to say
20 those two classes would still be distinguished even if we used
21 this.

22 MS. SIMONS: As long as that's clear and I didn't want
23 people to think it would apply to other cases of total
24 disability.

25 CHAIRMAN DAUGAARD: Any further questions? Yes, Paul.

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1 MR. AYLWARD: You made the comment about the maximum
2 benefit paid and how in '94 it was less than it is now and it
3 would be harder now for us to get people up to the maximum
4 wage; did I understand you correctly?

5 MS. SIMONS: No. No.

6 MR. AYLWARD: This would encourage employers to pay
7 less.

8 MS. SIMONS: This rate -- to apply 62-4-52(2) -- I'm
9 bad with math -- you have an individual that's injured and is
10 getting compensated at the maximum compensation rate. Because
11 of his hourly rate and his weekly wage, to meet it, to say they
12 are not totally disabled, you have to have \$11, \$12, you would
13 have to find a job paying \$11 to \$12 an hour in order to find
14 they are not -- is my math close, James -- totally disabled,

15 whereas \$330 a week divided by 40 hours was significantly less,
16 even in 1994. Minimum wage just went up for the first time in
17 how many years.

18 MR. AYLWARD: So you are saying that would encourage
19 employers to pay less?

20 MS. SIMONS: It may encourage them to pay a less
21 hourly rate so the person's compensation rate is ultimately
22 less so that if they get hurt and they can work, they can do
23 that. We have this issue -- we had this issue back in '95 on
24 the whole retraining concept, is you had employers in South
25 Dakota that wanted to pay a good wage and every time their

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1 employees were getting hurt, they weren't able to come back and
2 earn their hourly rate and so the statute was amended to say if
3 you can't earn the rate you were paying them but they can earn
4 the rate for that position through the Department of Labor
5 state average, they are not entitled to retraining. That again
6 encouraged them to pay the greater rate, but it didn't subject
7 them always to a retraining claim every time somebody got hurt.
8 That's a fair summary of what happened in the retraining issue,
9 and I see the same thing happening here, if you want to say
10 South Dakota pays good wages to their employees and you want
11 employers to do that, but they know in the long run if somebody
12 does get hurt and they can make \$9.50 an hour but they can't
13 make \$11.50 an hour, they are going to get both, they are going
14 to pay them the \$9.50 an hour potentially.

15 MR. BARBER: I don't think that's a consideration.

16 MR. AYLWARD: That's a long stretch.

17 CHAIRMAN DAUGAARD: Any further questions?

18 MR. AYLWARD: To finish my point, the maximum benefit
19 is based on the average wage of the state, which comparative

20 was the same in '94 as it is today. I don't buy that argument
21 at all.

22 MS. SIMONS: I would point out again that minimum wage
23 hasn't gone up in any of that period of time. So you are still
24 going to have individuals that back when you only had to pay
25 them a little over the minimum wage, you were going to be able

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1 to find them a job at the maximum rate. You are not going to
2 be able to do that now.

3 CHAIRMAN DAUGAARD: Any further questions? Any
4 further proponents? Proponents. Are you a proponent, Fern? I
5 kind of doubt it.

6 MS. JOHNSON: Thank you.

7 CHAIRMAN DAUGAARD: Any further proponents?
8 Opponents.

9 MS. JOHNSON: Let me just give you another twist for
10 your brain here. I guess I have trouble with this statute,
11 this proposal because it seemed to be redundant and take the
12 place of 62-7-41. The Scheid case addressed 62-7-41 where the
13 employer tried to apply this in lieu of the benefit rate, I'm
14 not clear on this, but I leave this to higher up legal, but to
15 me it seems this proposal, it just replaces 62-7-41 and it
16 slips it into 62-4 under the permanent partial and permanent
17 total. It's just a rewrite of the law from 62-7-41 to 62-4-53.
18 It's redundant. We already have it. Does that make sense?

19 MR. MARSH: Do you wish me to comment?

20 CHAIRMAN DAUGAARD: Would you respond to that? Is
21 there a difference between being totally and not being totally,
22 is that the distinction?

23 MR. MARSH: If you look at the language in 62-7-41,
24 the most important words in it are about two-thirds of the way

25 through the first sentence, it says, "employer may, in lieu of

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1 rehabilitation, require the employee to accept" et cetera, et
2 cetera, et cetera. So that statute is a supplement to
3 62-4-5(1), which talks about rehabilitation benefits, not
4 permanent total disability benefits. And they are two
5 different standards for income, for usual and customary
6 employment, all those things. It's not a permanent total
7 disability statute at all. The employer is given an option
8 under that law to either pay retraining benefits for a period
9 of time, if somebody is eligible for them, or to pay the
10 supplemental wage benefit under the formula that's set out in
11 the statute. But it has no bearing on a permanent total
12 disability case because if you look at 62-4-52(2) again, it
13 says somewhere in here -- maybe it's in 53. Okay, an
14 employee -- about the last sentence of the second paragraph of
15 53, it says, "an employee shall introduce expert opinion
16 evidence that the employee is unable to benefit from vocational
17 rehabilitation or that the same is not feasible." So a rehab
18 claim and a permanent total claim are two completely different
19 things.

20 CHAIRMAN DAUGAARD: Any further questions of James in
21 response to Ms. Johnson's testimony? Any further opponents?

22 MR. DEGREEF: I have a question. Phil DeGreef again.

23 MS. ROBERTS: Come on up, Phil.

24 MR. DEGREEF: I had a question of clarification on
25 this, too. As most of you probably know, I was one of the

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1 instigators when we brought this up a couple years ago and kind
2 of got shot down on it. But the question I had, though, will
3 this affect anything in 62-4-6(23) where they lose both hands,

4 both arms and so forth? I don't want to see that this would
5 affect that. Would this affect that? I know in 62-52 and so
6 forth on there, but on 62-4-6(23), the loss of both arms, both
7 feet, both hands, eyes, so forth, that they are actually
8 statutorily perm total. Will there be any effect on that
9 statute?

10 MR. MARSH: No.

11 MR. DEGREEF: That was my question because I didn't
12 want to see that one. That's all I had. Thank you.

13 MR. HAGG: Mr. Chairman, members of the committee, Rex
14 Hagg again. This wasn't a good idea in '04 and I don't think
15 it's a good idea now. If you feel like you are compelled, then
16 I think there's a very easy fix to it. First of all, the
17 Scheid case was kind of an anomaly that happened and doesn't
18 come up very often because if you go back into the text of what
19 we are dealing with here, these people have already been
20 through the system, been through the litigation and proven
21 themself to be totally disabled. So you are not -- what this
22 new statute does is, especially if you want to narrow it down,
23 when you add the words "is capable of," you talk about
24 litigation. This case and this statute would just be litigated
25 repeatedly because you go through your whole case to prove

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1 totally disabled, a person goes out and if somebody wants to
2 follow up and say, I think they can do this and they are
3 capable of that, I've got another doctor's opinion now, even
4 though they have been through the litigation that says they are
5 capable of doing it, it's just going to start everything all
6 over again.

7 And in the first instance, again if we go back, they
8 have proven that they are totally disabled and if you look at

9 all the definitions that we get into in total disability, it
10 doesn't say that they can't do anything, the definition is they
11 can't do anything more than sporadic employment resulting in an
12 insubstantial income, so it's not -- these people aren't --
13 maybe they can do something, maybe they are out at the rally
14 and they can sit there for a couple years, or a couple hours
15 during the year or something and monitor something and they do
16 it and they get a little bit of income, but that's already in
17 our statute, that you can't -- it doesn't say you can't do
18 anything, it just says sporadic employment and not a continuous
19 income. The person just can't work on a regular and sustained
20 basis day to day. So this just opens up the can of worms for
21 people that have already proven their case.

22 Now, if the Scheid case, if the people out there,
23 there's a feeling that this is going on all the time and people
24 are making a bunch of money off of it, I think if you want to
25 do something, you just say, look, if you are employed, that's

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1 verifiable, you can't argue with it, you are working, work some
2 formula and make a subtraction or something. But if you get
3 into maybe able to do, is capable of doing, somebody gave him
4 a job offer, this is going to open up the biggest can of worms
5 and that's why this went down before, because it's just going
6 to be a headache to try to apply.

7 Now, there might be a few people out there that come
8 out better like Mr. Scheid did, but what about the people that
9 are capped by the system? Somebody making forty, \$50,000 a
10 year and all of a sudden, boom, they are up to cap, that cap is
11 about what now, 25, 30,000 maximum and the day that they took
12 work comp they are not getting 66 and two-thirds, they are
13 getting 50 percent or 40 percent of their old wage. And so do

14 you say, you people, you can't go out and do anything else,
15 even sporadically or work at all to help yourself because if
16 you do, you are going to get your money taken away.

17 And it really is, unfortunately, one case, and I think
18 that's throughout a lot of the discussion today, trying to go
19 back and fix the system for one case is a bad precedent to
20 start getting into because these statutes have gone through the
21 test of time and there's already litigation, but it gets
22 narrower hopefully if there's interpretations. So I just ask
23 you to consider that and remember that these people have
24 already been through the system and proven their case and have
25 problems.

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1 So I would just ask you to really, really think about
2 whether this is the proper thing to do. We went in the
3 legislature, came back here, the committee reviewed it before.
4 Just I think for all those reasons, it didn't go anywhere, but
5 like I say, I always feel like I have to cover myself a little
6 bit. If you think, boy, this has to be fixed, then if the
7 person is working, put them in the formula, but make sure it's
8 verifiable so nobody has to argue about whether they are making
9 the money or they are not, it's quite simple.

10 CHAIRMAN DAUGAARD: Any questions of Rex?

11 MR. HAGG: Thank you, Mr. Chairman.

12 CHAIRMAN DAUGAARD: Any further opponents? I'll make
13 note that there is opposition raised by the e-mail from Jon
14 LaFleur. His last sentence on page one, he labels this the
15 proposal to allow an insurer to reduce its weekly payment for a
16 permanent total disability claim by the amount a claimant can
17 earn, and the top of page two, those three points he argues in
18 opposition. Then I would also note that the letter from Dennis

19 Finch also raises some opposition. Monica is going to hand out
20 some of that material for the audience.

21 MS. SIMONS: Could I respond to Mr. Hagg with a
22 possible suggestion? I don't in all honesty -- is this going
23 to be on record I don't necessarily disagree with Mr. Hagg? He
24 might have a heart attack if I say that. I don't think either
25 the defense or the plaintiffs want to get into a constant

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1 argument of what does "is capable of" means, and I think if I
2 may offer an alternative suggestion to what you think about,
3 that is to take the statute that Ms. Stanton referenced and
4 that was really sort of the cause of the problem in Scheid,
5 that being 62-4-41, and to add -- that talks about if the
6 employee is not totally disabled but unable to return to their
7 usual and customary line of employment, and if you added "or is
8 totally disabled" as James mentioned under the odd lot
9 doctrine, then they receive a supplemental wage, provided the
10 employee is actually employed or offered employment, so you --

11 CHAIRMAN DAUGAARD: 62-7-41?

12 MS. SIMONS: Sorry?

13 CHAIRMAN DAUGAARD: Say it again, please.

14 MS. SIMONS: 62-7-41 is the provision that the court
15 said did not apply in Scheid because he was totally disabled
16 because he couldn't earn his compensation rate. So they said
17 you can't apply this supplemental wage benefit even though he's
18 actually employed because he's totally disabled. It starts out
19 as not totally disabled. If you simply add that it also
20 applies in situations where the person is totally disabled,
21 again simply because they can't earn their comp rate, that they
22 get this incentive or whether you use James's formula, again
23 that applies only if the employee is actually offered

24 employment or is employed. So you end up addressing it in the
25 same way you do with a rehabilitation claim.

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1 I just throw that out to address Mr. Hagg's concern
2 that we are going to be fighting over my vocational consultant
3 says you are capable of employment at \$5 an hour, your
4 vocational consultant says you are only capable of employment
5 at \$4 an hour. You get away from that argument because I don't
6 think either side of this debate ever wants to be in that
7 situation where we are just enhancing the pocketbooks of
8 vocational consultants to come and testify one side or the
9 other about somebody's capabilities. But if you limit it to a
10 situation such as here where there is actual employment that
11 has been offered or the person is actually employed, I think
12 that addresses some of Mr. Hagg's concerns.

13 CHAIRMAN DAUGAARD: Thank you.

14 MS. ROBERTS: Mr. Chairman, for the committee and --
15 maybe I'll throw something out so the audience doesn't have to
16 get upset about this bill. Remember when we started putting
17 our issues together, it was a laundry list of things we heard
18 out in the field. James put together legislation based on that
19 laundry list. We brought them for consideration. The only
20 proponent here today was the person that just testified who
21 actually wanted to throw it out and start over. So I am just
22 thinking that since the department wrote the bill, the only
23 proponent has problems with it, maybe we should withdraw it and
24 if the person that just testified wants to come forward with a
25 new bill based on the other statute, work with James, we would

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1 be happy to do that in the interim, come with a new issue, that

2 would be fine. I think it would be probably not useful for all
3 of us to sit and try and work through the legalese of trying to
4 get a bill together right here, when the original bill I don't
5 think has that much support to begin with. It was again just
6 kind of a laundry list of things we put together and I don't
7 want to put words in anybody's mouth, but that's what I'm
8 getting as consensus from the audience at least and probably
9 from the committee.

10 CHAIRMAN DAUGAARD: I'm not going to support the
11 proposal as submitted for some of the reasons that were offered
12 in testimony. If anything, it seems to me fitting it into
13 62-7-41 would be a place to put it, if anything is done at all,
14 and I think one of the things that we learned the last time we
15 looked at this is these odd lot permanent total disabilities
16 are few and far between, are they not?

17 MR. MARSH: Yes, they are.

18 CHAIRMAN DAUGAARD: We are sort of fine tuning a very
19 small part of the pie and if we do any fine tuning, that's
20 probably where to do it is my opinion. What are some reactions
21 of the committee?

22 MR. STAINBROOK: Mr. Chairman, my first reaction was
23 listening to a lot of the testimony here today, both sides, we
24 didn't want to look at sweeping changes because the system
25 wasn't broke, and we didn't want to look at minor changes over

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1 here because the system isn't broke. And as I looked through
2 some of the changes offered today, this being one of them, the
3 first thing that popped into my mind is listening to the
4 testimony of both sides, the system isn't broke so why do we
5 want to make this change, which affects very little people now,
6 and as I look at the average wage, 14.25, to be affected by

7 this, the people that I look after and represent, the average
8 wage is 17.50, so for me, this affects everybody that I
9 represent. Potentially they could never make as much money as
10 they do at their current profession, and to tell those people,
11 hey, you can never do that to me is very wrong. So I support
12 tabling this now. We have looked at it three or four times and
13 I would support tabling this completely forever. I don't think
14 the system is broke.

15 CHAIRMAN DAUGAARD: Any other comments? Anyone else
16 have comments? Anyone else? Well, let's just withdraw that
17 and unless someone else wants to bring it forward, I'm not
18 going to.

19 MR. AYLWARD: Mr. Chairman, I would like it noted that
20 we looked at this issue again and that we decided that it
21 doesn't need our attention at this time.

22 CHAIRMAN DAUGAARD: Let's have the report reflect
23 that, that we made that determination. Is that agreeable to
24 the council? That was number seven. By my count, we have
25 addressed eight, nine, 10, 11 and 12 and now we are to issue

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1 number one and that is brought by the department, so James, do
2 you want to set the stage and explain the proposal?

3 MR. MARSH: If you thought that one was complicated,
4 this is again a matter that was brought up as a result of the
5 Orth decision last fall. In that particular case, we had an
6 individual who had a medical opinion in the form of a one-
7 paragraph note from his treating doctor that said 50 percent of
8 this guy's problem is work-related, 50 percent of it isn't. It
9 went to us and subsequently to the Supreme Court to determine
10 whether the work was a major contributing cause to the
11 condition complained of. And to try to put some hands around

12 that again, there are basically three parts that have to be
13 established for a comp claim to be considered compensable. It
14 has to arise out of the employment, it has to be in the course
15 of employment, and because of our law, has to be a major
16 contributing cause to the condition complained of.

17 To give you an example, a person might have a desk
18 job -- this is a real case so I can actually use it -- got up,
19 felt a pop in his knee, went to see the doctor right away. The
20 doctor scanned the knee, found out that the knee was full of
21 arthritis, which nobody ever said was work-related in this
22 particular case. So there wasn't any question that the person
23 established that he had something that arose out of his
24 employment because it resulted at least in part from the fact
25 he would have made a claim because he got up and felt a pop,

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1 which would be considered a work-related activity. It was in
2 the course of his employment because his day starts at 8
3 o'clock, it ends at 5 o'clock and he gets injured somewhere in
4 between. But because the arthritis had this much to do with
5 his problem and was a major contributing problem and the work
6 part was next to nothing, they did not consider the work to be
7 a major contributing cause for his condition in that particular
8 case. So that's why we thought things were settled.

9 But last fall when the Orth case came up, in I think
10 what can be fairly argued as kind of secondary language or
11 dicta, the Supreme Court said, well, when it comes to the
12 person's injury, not necessarily the condition that results,
13 but that first, whether it's a work-related injury or not, you
14 say all the work has to do is to be a contributing factor to it
15 in order for work to be responsible. So in our desk job
16 person's case, if we have somebody who gets up and they feel a

17 pop and it has anything at all to do with his knee condition,
18 with his knee injury, work is responsible for it because it had
19 some contribution, however slight.

20 We have had major contributing cause on the books for
21 12 years and we understood that that major contributing cause
22 test applied not just to the condition that results but the
23 injury that leads to it. Apparently the Supreme Court did not
24 agree. But in any case, we feel as if a clarification needs to
25 be made to make sure that that same standard applies not just

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1 to a person's condition but also to the injury which lead to
2 it. And that's what this draft is designed to do.

3 I met with a group of attorneys in Sioux Falls who
4 wrangled through this, we went through several drafts trying to
5 figure out how to make this work as painlessly as possible and
6 the result is what you have in front of you. In subsection A
7 where it talks about -- to be clear, this injury definition of
8 the code breaks it up into three different situations. Okay,
9 in subsection A, it talks about somebody who has no
10 pre-existing problems and then has a work injury. In those
11 situations, we want to make it clear that both the injury and
12 the condition have -- the work has to be a major contributing
13 cause to them in order for work comp to be responsible.

14 In the second, sub B, that talks about situations
15 where somebody has a pre-existing not work-related problem,
16 they have arthritis in the knee, okay, whereas subsection A is
17 there's nothing in the knee, okay, except for the work injury.
18 Subsection B, if you have somebody with a preexisting problem
19 in the knee followed by a work-related incident, the
20 work-related incident has to be a major contributing cause to
21 this person's injury, so it lists injury and condition in order

22 for it to be compensable.

23 In subsection three, all we are really trying to do by
24 adding the language you see is to distinguish that situation
25 from somebody who has a pre-existing work-related injury

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1 followed by a subsequent work-related injury, because in those
2 cases the law has always been that if the new injury
3 contributes anything at all to the former work-related injury,
4 work should still be responsible for it, work plus work makes
5 work. So we are not changing that. We just want to make it
6 clear we are distinguishing that situation from ones in which
7 work has nothing to do with the claim or very little to do with
8 the claim, and in that case those claims should not be
9 compensable unless the injury is a major contributing cause to
10 it.

11 I think those are the only changes we made. That's
12 probably as clean as mud. That is the drafting we attempted to
13 do to try to distinguish those situations. Our major concern,
14 I guess, for what it's worth, is that when you leave the old
15 contributing factor standard to injuries and you apply that to
16 injuries, realistically, two-thirds of claims out there are
17 what you call meds only where only medical benefits are paid.
18 We are not talking about a long term time off of work or
19 anything. And we have suddenly transferred liability to those
20 two-thirds of cases to the work comp system that we didn't
21 think we were doing before, so that's where the concern arises.
22 We are talking about thousands of claims that are subject to
23 this court's interpretation of the law. I know it's not what
24 we have advised people publicly about how the rules apply, and
25 as a result, they have followed our lead for the most part, but

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1 that's all gotta change.

2 MR. AYLWARD: Question on the Orth case. Can you tell
3 me just again what happened in that particular case?

4 MR. MARSH: Yeah, Orth had a degenerative disk
5 condition in his back and for probably a year after he left the
6 work at this particular place, a heavy labor job, and he was
7 always telling people all along that I have this problem with
8 my back and it's getting worse and worse and eventually I'm
9 just not going to be able to do this any more, but he never
10 connected it to his job. Well, after he left employment, about
11 a year goes by and he is talking to his lawyer, he contacts his
12 doctor in Sioux Falls and says, is this work a major
13 contributing cause for his back problems, the doctor comes back
14 and says, yeah, I think it is.

15 So then the guy turns around and files a comp claim
16 and eventually it ends up in front of the courts. But it's
17 basically a degenerative disk condition in his back, no
18 herniated disks, no anything, it was just a gradual
19 deterioration of his spine. And essentially one doctor said
20 it's a fifty-fifty thing, 50 percent work, 50 percent not, and
21 the independent medical looked at it and said, it's just the
22 guy's back wearing out over time and so there wasn't any work
23 connection or at least at best minimally.

24 CHAIRMAN DAUGAARD: Further questions of James.
25 Further proponents of this proposal. Any proponents in the

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1 audience. Mr. Shaw.

2 MR. SHAW: Mr. Chairman, Mike Shaw, Property Casualty
3 Insurers. We agree with what James has indicated is the
4 problem here. I for one personally have real concerns about
5 when legislation comes to fix one court decision because

6 oftentimes it's not a good idea. However, there's exceptions
7 to every rule and if a Supreme Court decision creates
8 substantial problems or goes against what the legislature
9 previously intended the law to be, it's certainly not
10 unprecedented for legislation to come in and correct those
11 decisions.

12 I think that's what we are dealing with here. I was
13 around when the Blue Panel Committee was put together to
14 address this situation, as was James, and I had the good
15 fortune to serve on that as well and major contributing cause
16 was a collected effort to come in to address a real problem
17 that was occurring in work comp at that time. We were on the
18 edge of a crisis in workers' compensation back then, and major
19 contributing cause, that language and that decision was brought
20 in to keep us away from the edge of that cliff.

21 Now, the Orth decision I think really was an
22 unexpected left turn from major contributing cause and I think,
23 for whatever reason, our court did it, sometimes they are
24 result oriented, people can agree or disagree, but in my
25 opinion, I think James would agree, this goes completely out of

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1 line with what the legislature intended with major contributing
2 cause. Now, maybe back then we should have put injury and
3 condition in like we did here and then there couldn't have been
4 the Orth decision. But I think this decision addresses it, I
5 think it's a good and fair change because it certainly is not
6 taking away a benefit that a worker had before, because the
7 department had always interpreted the law consistent with the
8 changes that they are suggesting, so really the Court decision
9 adds to the benefits that were out there.

10 I do have one concern about the language in subsection
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11 C, though. Maybe I haven't read it enough to understand it
12 totally. What it says is -- you can see what it says, but it
13 says the burden of proof is not something, okay. To me it's a
14 lot easier to say an employee's burden of proof is this, okay.
15 In other words, this says proof that employment is a
16 contributing factor is insufficient to meet, so my question is
17 what's the burden, what is sufficient to meet? Wouldn't it be
18 easier to say the employee must prove that employment is a
19 major contributing cause and not simply a contributing factor.
20 James, I don't know, maybe that doesn't work right for you, I
21 don't know. I'm just throwing that out. I realize when we
22 throw things out, it kind of muddies the water, but I guess
23 that's what we are here for, to sort through some of these
24 issues. I do apologize, Pam, for doing that.

25 MS. ROBERTS: No, that's fine.

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1 MR. SHAW: Those are my comments. We would support
2 this legislation. Thank you.

3 CHAIRMAN DAUGAARD: Any questions of Mr. Shaw? James,
4 do you want to react to the suggestion about the burden of
5 proof or do you want to mull on that?

6 MR. MARSH: I would like to mull on that a bit. I
7 know we discussed it in our group, I'm trying to see whether
8 this double negative approach is workable. I guess we
9 basically concluded that it was with our main object being to
10 distinguish sub C from the other sections by using it.

11 MS. ROBERTS: Maybe we could have James explain who
12 was on the work group, one of whom was Mr. Shaw's partners.

13 MR. SHAW: I talked with him about that, too, what
14 were you thinking about.

15 MR. MARSH: The attorneys involved in that group were

16 Jeff Shultz, who is here, and Rob Anderson here in Pierre, Mike
17 McKnight, who is with a firm that does a lot of work comp work
18 in Sioux Falls, and I'm going to slight him by not remembering
19 his name. Let me think a minute. Rick Orr with Davenport
20 Evans, yeah. He will come and hurt me soon. That's one of
21 Sue's cohorts. All people who have an immense amount of work
22 comp experience, some more than me, and we wrangled with this
23 over several meetings trying to figure out, because we had
24 several drafts, some of which we threw away, and this was kind
25 of the end result of that.

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1 CHAIRMAN DAUGAARD: Further proponents.
2 MS. SIMONS: Sue Simons. Just briefly, Mr. Chairman.
3 For those that weren't involved back in 1994 and 1995 when this
4 process began to move away from the a contributing cause
5 factor, I would just like to stress something Mr. Shaw
6 mentioned and that is that this truly was a compromise that
7 both sides agreed on when we went from a contributing factor to
8 a major contributing cause. We fought for a long time over the
9 word "a" versus "the" because that seemed to be the issue at
10 the time, was it the major contributing cause or a major
11 contributing cause. But the concept that I believe the lawyers
12 and the legislature had in mind when they made those changes in
13 1994 is the exact interpretation that the department has been
14 giving it, lawyers have been operating on since that change was
15 enacted in 1994, '5, and truly this decision was something that
16 was not anticipated and I don't believe intended by the
17 legislature, and so to make the changes that are being
18 suggested is really nothing other than returning to what I
19 believe the parties agreed was an appropriate compromise and
20 the appropriate standard for a compensable injury in the state

21 of South Dakota in 1994.

22 CHAIRMAN DAUGAARD: Further proponents. Opponents.

23 Any opponents.

24 MR. HAGG: Mr. Chairman, members of the committee, Rex
25 Hagg again. I'm not so sure about, frankly, about the "injury

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1 and," if that clarifies or what it does, the impact. Sue and I
2 will agree again, it took a lot of work addressing and breaking
3 out, differentiating people that had, you know, pre-existing
4 work injury, not a pre-existing work injury but an injury, and
5 doing all that was painstaking and it got to this point. The
6 thing that I don't like about this is that I think it's a
7 little bit of an overreaction. Then the last section I think
8 is very confusing, but let me tell you why I'm saying what I'm
9 saying.

10 Reading this case, obviously the people that do
11 defense work did not like the result of this and apparently the
12 department didn't either. But as we talked about before, this
13 is the same case we talked about in the beginning. A lot of
14 things set this up. It was the fact that things were just
15 submitted, there was no depositions or testimony,
16 cross-examination in the litigation, as I understand it. I
17 don't know if I have the right copy here, but I'm reading from
18 the -- I don't have a numbered copy of the case here, but this
19 is the case.

20 In the case, I think where the department was coming
21 from, it talked about in the beginning the dicta about
22 contributing factor, but then as you get into the meat of the
23 case, the Supreme Court clearly says, in short, a case
24 involving a pre-existing disease or condition, a workers'
25 compensation claimant must satisfy two tests, and they put it

1 right in the opinion. Number one, causation of the injury,
2 contributing factor test, what this is trying to say, and, it
3 doesn't say "or," it says and causation of the disability,
4 major contributing cause test. You gotta satisfy both. Then
5 they found, based on their reading of these reports, they found
6 that it met it.

7 I'm not sure that the statute is broken. You may not
8 agree with this case, but I would say the thing to do would be
9 to wait. They didn't change the test, they kept the test the
10 same. If you go down to the bottom of this page and you say --
11 Mr. Shaw and I agree, if you take -- it's kind of like is it a
12 duck or not a duck. Well, it's clearly not a goose, so saying
13 something in the negative doesn't make any sense to me.
14 Because then you are wondering, okay, what is the burden of
15 proof. If you say it's insufficient, the contributing factor
16 test alone, which the Supreme Court says, no, you can't do that
17 alone, and so you put in the statute that that test alone is
18 insufficient to meet the burden, that doesn't cure the case
19 because the case says you need both.

20 Whether you are an attorney or not an attorney, that
21 tense is pretty clear and easy to read. So it's kind of
22 dinking around and trying to say something of what something is
23 not when I don't think the case really has changed the law
24 because it recognizes you gotta prove both. So if it looks
25 like it's going to be problematic somewhere, as a claimant's

1 lawyer, if I'm looking at it, I still gotta prove both tests.
2 This case doesn't get me off.

3 The biggest problem with the case that caused the

4 confusions was the doctor got -- says I really don't know, it's
5 awful hard when you have got a lifetime of wear on your back
6 but you are also doing a heavy lifting job constantly daily,
7 how do I as a doctor sort that out. So he says, I'm calling it
8 fifty-fifty, and if something is fifty-fifty, that's gotta be a
9 major, because the other one is a major or there's nothing, but
10 they are fifty-fifty, they are equal. So that's what the
11 doctor -- that's what's quoted in the opinion that's got people
12 riled up.

13 So I really think, again, this is one case that's
14 not -- it's not worth worrying about, getting overly excited
15 unless the law is really changing, but they didn't change the
16 law in the case. They are just applying it and they said you
17 have to have both parts of the test. Again, if you feel like
18 there's a compelling reason to do this, I suppose adding the
19 "injury and," I don't know what that really does, you can argue
20 that that might change something or people infer it changes
21 something when the case didn't change something. But the
22 underlying added section on saying what it's not, I just don't
23 think that's good legislation. It doesn't say what do you have
24 to prove then and it only clearly says you don't have to prove
25 one of the tests, and the Supreme Court didn't say that, it

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1 said you have to prove both of them. I think it's much to do
2 about nothing, frankly, and if it gets to the run away stage
3 and goes somewhere, let's come in and address it. This is just
4 the one case.

5 CHAIRMAN DAUGAARD: Questions of Rex. Further
6 opponents.

7 MS. JOHNSON: I'm going to be brief. Fern Johnson.
8 Let me refer you back to issue three where you just passed or

9 approved that one to add "or condition," specifically "or."
10 You previously this morning passed issue three or approved it
11 with the terminology put in there as "or," "or condition." To
12 define in part 7A on this proposal, to be consistent with the
13 spirit of the work comp injury or condition, number A, that
14 should be "or," it should be consistent. If you put it as
15 "and," take for instance the Sobko (phonetic) case, that man
16 was hit with a wheel in the head, later on found to have brain
17 damage and died. Now, that's a condition, it's a residual
18 effect of the injury itself.

19 If you require the magnitude to prove that condition
20 is a residual effect of that injury in the first place, you are
21 raising two requirements upon the employee to show that the
22 condition with that term and as well as that injury. It
23 heightens the standard of proof for the worker. It goes
24 against the spirit of the intent. You are reinventing the
25 wheel, basically. Same thing with section B, the "injury and,"

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1 both are compensable. You are requiring too much of a
2 heightened standard upon the worker, and like Mr. LaFleur
3 addressed in his first paragraph, I believe it would create a
4 quagmire. I believe it would. It's totally against the intent
5 of what the worker has to prove.

6 Going down further in section C, and I agree with Mr.
7 Shaw to a point, up until he further commented, what is the
8 proof? If the contributing factor is not sufficient, what is
9 proof? Historically, work comp has already required, like Mr.
10 Hagg has already addressed, those criteria, two criteria are
11 already there. Other than to change "injury and" to "or" on
12 both sections A and B and that is to be consistent with
13 following what the spirit of the statute already is and take

14 out that last section, that's all I have.

15 CHAIRMAN DAUGAARD: Any questions of Ms. Johnson?

16 Further opponents. All right.

17 MR. SHAW: Could I make a comment?

18 CHAIRMAN DAUGAARD: Come on up.

19 MR. SHAW: Thank you, Mr. Chairman. First off, from
20 what Ms. Johnson indicated, I think if you take the "and" out
21 and put "or" in, that in fact just neuters, it renders this
22 legislation totally useless because really the "injury and,"
23 that's the intent of this bill, if I read it correctly, and
24 that's the problem with Orth. So I would urge you not to do
25 that. If that's your intention, then just kill the bill,

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1 because to me that's a shell game. Let's deal with stuff
2 straight up. I didn't mean that Ms. Johnson was intending to
3 try to mislead these people and I believe that you feel that
4 that's appropriate, I just disagree with you.

5 The second thing is that my comments regarding the
6 sentence in part C, I struggled reading it because of the
7 double negative, so to speak, but I urge you don't throw the
8 baby out with the bath water here, okay. I would rather see
9 you pass this thing out, we can work on this down the road,
10 than get hung up on language here today, because I think what
11 you are doing is endorsing the concept that Orth made a mistake
12 that deviated from what the legislature intended. Trust me,
13 there's going to be a lot more debate on all these issues down
14 the road. I guess that's all I'd like to say at this time.
15 Thanks.

16 CHAIRMAN DAUGAARD: Any questions of Mr. Shaw? Thank
17 you. Any further rebuttal? If not, questions of the committee
18 or any action by the committee? Is there a motion?

19 MR. AYLWARD: Mr. Chairman, Mr. Hagg had something to
20 say.

21 MR. HAGG: Can I say one quick thing?

22 CHAIRMAN DAUGAARD: Yes, go ahead.

23 MR. HAGG: I want to say that even when this
24 legislation got passed originally, it was done with extreme
25 caution because that is the history and the big tradeoff on

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1 work comp and negligence, is causation, and the more that you
2 require and put on the burden of causation onto the claimant,
3 you have gotten away from the original intent of work comp and
4 that was to say, okay, you don't have to prove negligence. If
5 it happened at the job, it's going to be covered, but we are
6 going to take away a lot of damages, and that tradeoff was
7 there and this is a continual pecking away and tightening up of
8 requiring the claimant, the employee to prove more and more
9 causation and that wasn't the original intent. Thank you.

10 CHAIRMAN DAUGAARD: Now any committee action.

11 MS. HINDERAKER: I would move that the committee adopt
12 the recommendation of the department in issue one as written.

13 CHAIRMAN DAUGAARD: Is there a second? I'll second
14 it. Any discussion?

15 MR. AYLWARD: Well, Mr. Chairman, I have some real
16 concerns with this legislation. Again, the Orth case, we don't
17 have a long history with this and to say that this is going to
18 change the way of doing business I think is premature and
19 speculation. It may, but if what Mr. Hagg said is correct, and
20 I believe it is, is that the Supreme Court didn't change
21 anything, and I was reading the comments from Mr. Finch also
22 and his reading of the case is about the same as what Mr. Hagg
23 testified to, so if there is some change, I'm not sure that

24 there is a change in the law, but if there is, it looks to me
25 like this is overcorrecting anything that may have changed and

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1 again is adding a higher burden on the employee to prove their
2 cases, and again, we are just pecking away at making the burden
3 higher on the employee, and I think that's wrong. I really
4 oppose this legislation.

5 CHAIRMAN DAUGAARD: Thank you. Further discussion.

6 MR. MARSH: If I may, Mr. Chair, there have been some
7 issues raised about the legal issues surrounding this thing and
8 certainly there seems to be a difference of opinion among the
9 attorneys out there about what the impact of this case is. And
10 yet it seems to me that as we discuss it, it becomes apparent
11 that there's more -- there's more to this than we have talked
12 about. For example, in the fact that it's acknowledged that
13 there is a tradeoff in work comp and if we propose this bill,
14 which we assert doesn't change anything, yet they say that --
15 they assert it doesn't change anything, yet we say we are
16 returning it to where it was. It seems the two things are
17 logically inconsistent. They are concerned about it because
18 they think we are taking benefit away from employees, but with
19 the same breath they are saying to us, you are not changing
20 anything. It seems to me that those two things are logically
21 inconsistent. We are or we aren't. In my view, we are
22 returning things to where we felt they were before this case
23 came out.

24 Now, I have heard Rex's comments and I understand
25 that's certainly one way of looking at this Orth case but not

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1 the only way. To me what he's trying to assert is that through
2 the Orth case, what we have done is create an additional hurdle

3 for employees to cross in order to get benefits. But if we are
4 looking strictly at injuries just when a person is injured and
5 not having any disabling condition that follows, what we have
6 really done is to lower the first hurdle that's in front of
7 them instead of creating an additional one. And that's my
8 concern. Are we in the public position of creating hurdles for
9 employees? No. Are we carrying out what were the effects of
10 this compromise in the legislature when they discussed this 12
11 years ago? Yeah, I think we are. Because I have to agree with
12 Mike, when we were looking at that, we had double digit
13 increases in our rates every year because we were losing
14 control of this thing. And we didn't want to go back to that.

15 I've spent all the time since I've been director
16 trying to head off problems like that, so I simply can't take
17 the chance that an interpretation that has been proposed here
18 from Mr. Finch and Mr. Hagg, whose opinions I respect, is going
19 to be the way things ultimately turn out in the courts. I
20 can't recommend that you roll the dice like that. So I would
21 encourage you to support what we have done.

22 CHAIRMAN DAUGAARD: Further discussion.

23 MS. ROBERTS: Mr. Chairman, I don't mean to speak for
24 Governor Rounds, but he did ask the Department of Labor to put
25 together this work group and I just needed to let you know that

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1 he was the Senate majority leader who was working on the
2 compromise years ago and he had concerns, had heard concerns
3 from lawyers about the Orth case specifically and he asked us
4 to put together the work group to see if anything needed to be
5 done. Now, to clarify, this bill has not gone to him yet, it
6 will be in our report, but he did specifically ask us to make
7 sure that that Orth decision did not change what the consensus

8 was back in '84.

9 CHAIRMAN DAUGAARD: The work group, the attorneys who
10 participated in the work group, did they include attorneys who
11 traditionally represent injured workers?

12 MR. MARSH: Not in discussing the causation standard,
13 no.

14 CHAIRMAN DAUGAARD: Further discussion. Sarah, call
15 the vote.

16 MS. TREBESCH: Paul.

17 MR. AYLWARD: No.

18 MS. TREBESCH: Randy.

19 MR. STAINBROOK: No.

20 MS. TREBESCH: Carol.

21 MS. HINDERAKER: Yes.

22 MS. TREBESCH: Connie.

23 MS. HALVERSON: Yes.

24 MS. TREBESCH: Jeff.

25 MR. HAASE: Yes.

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1 MS. TREBESCH: Chris.

2 MR. LIEN: Yes.

3 MS. TREBESCH: Glenn.

4 MR. BARBER: Yes.

5 MS. TREBESCH: Dennis.

6 CHAIRMAN DAUGAARD: Yes. All right, let's skip issue
7 two and go to issue five because that was also an issue raised
8 by the Orth case. Since we have been discussing the Orth case,
9 maybe that might ease the discussion a bit.

10 COURT REPORTER: Could I have five minutes?

11 CHAIRMAN DAUGAARD: Yes, a five-minute break.

12 (Whereupon, the meeting was in recess at 3:03 p.m.,

13 and subsequently reconvened at 3:13 p.m., and the following
14 proceedings were had and entered of record:)

15 CHAIRMAN DAUGAARD: Issue five is what we are going to
16 take up next. Again, that's a Department of Labor proposal, so
17 James, I'll give it to you again.

18 MR. MARSH: This is again an outgrowth of the ruling
19 on notice in the Orth case concerning actual knowledge. To
20 give the background, the factual background as it relates to
21 this issue, Orth again had a gentlemen with a degenerative disk
22 condition in his back, he tells his employer that. He said,
23 I've got this degenerative disk condition in my back and it's
24 going to get to a point where I can't continue to work here any
25 more. That's about all he said. Over time he continued to

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1 work there, his coworkers would see him and he would be working
2 away and would be in pain, without necessarily saying anything
3 about a work connection to that. It was not actually reported
4 as a work injury until a year after he left the employment when
5 his doctor told him I think this is a work condition. So even
6 he did not necessarily associate it with his work until long
7 after he didn't work there any more.

8 In any case, one of the issues the insurance company
9 raised in the Orth case was the fact that he didn't give them
10 notice of his claim within three days after his injury
11 occurred. Certainly not until after he left his employment.
12 The Supreme Court found that the department did not address
13 this particular issue in its case, but the Supreme Court felt
14 it was clear enough that they could step forward and just do
15 it. But in any case, they found that the employer had actual
16 knowledge of this employee's work-related injury based on these
17 sparse statements that this employee had made, because they

18 were alerted to the possibility that maybe there was a work
19 connection here. And that was enough to them. The inquiry
20 they asked specifically was toward the end of the decision.
21 Well, this person, this employer knew the employee had a
22 degenerative disk condition and they should have asked from
23 what, and if they were obliged to ask from what, then that was
24 sufficient enough to give them actual knowledge of the possible
25 workers' compensation claim, thus obviating the need for this

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1 employee to report it.

2 We agree that an employee does not have to walk up to
3 an employer and say, you know, I think my back condition arose
4 out of and in the course of my employment and it's a major
5 contributing cause, my work was a major contributing cause to
6 my back problems. But the employer should have enough
7 information, without doing any further inquiry, to know, yes,
8 this person got hurt, and yes, it could have happened at work.
9 And that's what the draft is intended to do.

10 The language that's critical, in our view, is the
11 underlying where it says employer had actual knowledge. We
12 aren't changing that requirement. If they have actual
13 knowledge of the injury, it's still enough, but by actual
14 knowledge, we mean without the need of inquiry. The original
15 draft in fact said without the need of additional inquiry, and
16 the comment was correctly made additional inquiry is probably
17 redundant, so the statement was left without that, knowledge of
18 the injury and that the injury was work-related. So if the
19 employee has given enough information or the employer sees
20 enough to know this person has a work-related injury and has to
21 ask no more questions, then that should be enough to satisfy
22 the actual knowledge requirement, but they shouldn't have to do

23 any more than that in order to be able to figure it out.

24 The notice issue is particularly important because
25 when this law was first amended back in the early 1990s, it

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1 reduced the notice period from 30 days to three. One of the
2 reasons why it was done that way is because we understand the
3 longer a claim lingers from the time an employee gets injured
4 to the point where actual benefits hit his hands, then the more
5 expensive it becomes and the more protracted and difficult it
6 becomes. So this was one of those changes that was made,
7 reduce it to three days in order to reduce the median time that
8 was involved from the time the person got injured and reported
9 it to the point when benefits hit his hands. So to impose this
10 loosey-goosey actual knowledge requirement that's now being
11 imposed breaks all the rules. Mr. Orth didn't report it for a
12 year, and I hate to say he got away with it, but it's more
13 accurate to say that certainly that isn't any timely notice I
14 can think of.

15 So that's the goal of the change, and again we went
16 through the process of discussing it with the defense
17 attorneys, we talked about it and they agreed this was the best
18 draft we could produce.

19 CHAIRMAN DAUGAARD: Questions of James. Any
20 questions? Any further proponents?

21 MR. SHAW: Mike Shaw again. Very briefly, I agree
22 with James and I'm glad you brought up the bargain, as it were,
23 in terms of reducing the notice time frames to three days,
24 because in the discussion that we had then, both in the working
25 group that suggested that legislation and in the legislature,

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1 was how critical it is to have early notice so an employer
2 realizes there's a work-related injury and get that employee
3 treatment, because the sooner they get treatment, the sooner
4 they can fix things and the less the chance there is that
5 there's going to be a long-term problem. Because everybody
6 agrees that the best thing for an employee on an injury is he
7 gets back to work ultimately and the sooner the better, if he
8 can do it safely. We think that this decision flies in the
9 face of that and we support the department's suggestions.
10 Thank you.

11 CHAIRMAN DAUGAARD: I have a question, Mike. I should
12 have asked this of James, but adding the words "without the
13 need of inquiry" seems to me to be a logical extension of
14 actual knowledge and to reinforce that. Adding of the language
15 "and that said injury was work-related," is that defined
16 anywhere or does that add an additional burden of any kind
17 beyond -- you have actual knowledge, the original statute just
18 said knowledge. Now, what does that mean, knowledge that it
19 occurred at work, knowledge that it occurred during the working
20 hours? How much knowledge does one have to have under existing
21 case law without this additional?

22 MR. SHAW: Work-related is more case law defined than
23 anything, wouldn't you agree, James? It's quite broad, very,
24 very broad. Walking to the parking lot. Even employees who,
25 after they punched out on the clock and came back in the store

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1 to shop where they worked, are deemed to be work-related
2 injuries as well. So yeah, I think it is defined and I think
3 it very much so benefits the employee, as it should, because
4 when there's a close question under the laws of workers'
5 compensation, you are supposed to resolve them in the favor of

6 the employee. With that said, I think that -- I don't think it
7 takes away anything, I don't think it adds any other
8 requirement, Mr. Chairman. Maybe James disagrees or someone
9 else.

10 MR. MARSH: I would agree with that point of view. I
11 don't think it adds a requirement to what's there, at least we
12 didn't intend to.

13 CHAIRMAN DAUGAARD: If it doesn't add a requirement
14 that wasn't there, then I'm wondering why is it here?

15 MR. AYLWARD: Why is it there?

16 MR. MARSH: The employer needs to know in terms of
17 actual knowledge, not only if this person was injured but that
18 the injury was work-related. That's the intention of it. I
19 guess you could make the argument looking at actual knowledge
20 versus injury was work-related that it might be intentionally
21 duplicative, but I don't see that. I think there should be a
22 specific requirement on the part of the employee to be able to
23 say -- to be able to communicate the fact or have the employer
24 communicate to them that there is a work-related component to
25 this. It's not enough to know they were injured.

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1 MR. SHAW: Workers' compensation is not to pay for
2 injuries that happened when I'm home. It's a work -- excuse
3 me.

4 CHAIRMAN DAUGAARD: I was going to say, so I could
5 tell my boss I hurt my back but he doesn't have actual
6 knowledge unless I say, I hurt my back at work.

7 MS. ROBERTS: That's what happened in Orth.

8 MR. SHAW: In Orth he says my back hurts. Well, I
9 hurt my back working for Western Airlines years ago, too, and I
10 complain at work today once in a while that my back hurts.

11 CHAIRMAN DAUGAARD: Any other questions of Mike? Mr.
12 Shaw I should say.

13 MS. SIMONS: Sue Simons again. I have a concern under
14 Orth that if it's not fixed in this fashion, you may have some
15 situations where an employer is faced with a violation of
16 federal law or making notice or making inquiry of an employee
17 as to why they may be hurt or not hurt. The Americans with
18 Disabilities Act, which applies to any employer over the size
19 of 15, and the state Human Rights Act, which applies to any
20 employer in the state of South Dakota, says you may not
21 discriminate on the basis of a person's disability and that
22 includes asking and making medical inquiries as to a person's
23 medical condition.

24 And so the Orth decision, as I read it, the first
25 thing that popped into my mind was if the Court said I have to

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1 make an inquiry about a person's disability or about a person's
2 condition, that if I do, I could violate state or federal law
3 just by making that inquiry. Once the employee comes up and
4 says, my back hurts and I think it's work-related, you can
5 start and you can make that further inquiry, but if somebody is
6 just walking and maybe says, my back hurts today and you say
7 why, I'm here to tell you that that very likely could be a
8 violation of the Americans with Disabilities Act.

9 So I think that for that reason, of placing employers
10 in a position of do I get notice of an injury, otherwise I'm
11 going to be -- he said his back hurt or he said his foot hurt
12 or whatever, I'm now on notice under Orth because I didn't make
13 a further reasonable inquiry, but if I make that reasonable
14 inquiry, I may be before the South Dakota Human Rights
15 Commission or the EEOC because I did. So medical inquiries are

16 very, very touchy when it comes to what you can or cannot ask
17 of an employee. So I just think that Orth needs to be
18 clarified that you don't have that duty unless and until the
19 employee brings it to your attention that it's work-related. I
20 think that could cause some serious issues for employers. Did
21 you have a question?

22 MR. AYLWARD: Do you think it's a violation of federal
23 law if an employee, I say my back hurts and you say as an
24 employer, did you hurt it at work, that's a violation of
25 federal law?

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1 MS. SIMONS: It could be. I'm not saying it always
2 is, but what it says is you must make further reasonable
3 inquiry in order to make a determination of whether it is or is
4 not work-related and the further inquiry -- and I do 99 percent
5 employment law, the EEOC is very, very, very tight on what you
6 can ask an employee about their medical conditions.

7 MR. AYLWARD: Well, if you do all that law, in your
8 opinion, is it --

9 MS. SIMONS: Yes, it is, it could be.

10 MR. AYLWARD: -- is it a violation of federal law to
11 say -- I say, I hurt my back and you as an employer say, did
12 you do it at work?

13 MS. SIMONS: I'm saying it depends. If it's that
14 direct, maybe, maybe not, I don't know. I'm just saying that
15 the federal law says you may not make any medical inquiry of an
16 employee, so I think I'm just throwing that out as one of the
17 possible problems with Orth, that if it's not fixed, it could
18 put an employer in that position and this simply goes back to
19 case law. There is case law, and it's very old case law, it
20 usually applies in a situation like this, where the person has

21 a pre-existing condition. One thing that James didn't say
22 about Mr. Orth is that he had this when he came to work for
23 this employer, he said my back has been hurting for years,
24 comes to work for this employer, says my back is still hurting.
25 There is case law in the state that says when you have that

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1 pre-existing condition, there was already an additional burden
2 on the employee to tell the employer that that condition that
3 the employer already knew about was work-related. So again, I
4 think that this change is consistent with the case law prior to
5 Orth and so I think that's where that came from, the
6 work-related portion of it.

7 CHAIRMAN DAUGAARD: Any further questions? Thank you,
8 Sue. Further proponents. Opponents now.

9 MS. JOHNSON: Proponent. However, I want you to take
10 into consideration one thing. This talks about notice, it
11 doesn't talk about causation, so here we are getting into an
12 employee gets hit in the head with some object at work, he
13 tells his supervisor and says, that object hit me in the head.
14 He's making it his own determination it's work-related, it
15 happened here at work. I'm also going deaf. He's making a
16 medical opinion. How far-reaching does notice have to give
17 without need of inquiry? Without need of inquiry, I disagree
18 with Ms. Simons, that gets into causation. All this deals with
19 is notice. I hurt, that object hit me in the ear. Then it
20 promotes the medical inquiry, okay, supervisor says, go see my
21 doctor, go see your doctor. Then it starts the time frame.
22 This is silly, it's basically silly. Your notice, how much
23 more notice do you need? I hurt my ear, that object hit me.
24 Do they want now I'm going deaf? How further does it need to
25 go? This is ridiculous.

1 CHAIRMAN DAUGAARD: Any questions? Any opponents?

2 MR. HAGG: Mr. Chairman, members of the committee, I
3 think, number one, there is problems in the area of notice, but
4 I think as to where this is targeting is the wrong target. If
5 you look and read that statute, in South Dakota we recognize
6 cumulative trauma cases, especially carpal tunnel is the
7 obvious. Are you going to be able to -- nobody can pick out a
8 day when that injury first happened that somebody got carpal
9 tunnel over a couple year period or whatever. And for some
10 reason we have always kind of hid from that, and that's what
11 this case is about. The guy had a back problem, as the doctor
12 said, it's a tossup, it's 50 work and 50 pre-existing, and
13 backs, cumulative back trauma and cumulative carpal tunnel
14 things are very difficult cases. How do you pick out a notice
15 date, let alone three days versus anything?

16 The three days was, frankly, that was a very -- that
17 was a force fed hatchet job on going from 30 to three. I mean,
18 it just happened and it happened that quickly that year in the
19 legislature and it was a last minute amendment and it wasn't
20 very well thought out. It really doesn't -- even putting that
21 aside, because you can argue that all day about if employees,
22 if they are feeling a little pain, whether they should report
23 that. We have a lot of wonderful, wonderful employees in this
24 state that don't like, especially working construction and
25 everything else, don't like to run in and make a complaint

1 every time they got an ache or pain. They just don't feel
2 right about it. You take people especially that work the hard
3 labor jobs, they are always working with some kind of pain it
4 seems like and they just don't run in.

5 So I think the best thing to do would be look at how
6 do we do a reasonable notice statute for cumulative trauma
7 cases instead of putting these additional burdens and elements
8 in here. For instance, now that -- I think, Mr. Lieutenant
9 Governor, you are hitting the nail on the head when you add
10 that "and said injury was work-related." According to whom?
11 The way I read this, the employer makes the decision whether
12 they think it's work-related or not. They don't have to make
13 any inquiry and they can say, oh, I don't think it is and
14 that's now -- we have created a heck of a burden as opposed to
15 saying, okay, the person has been complaining, I'm going to
16 give it to the insurance company and they can do their
17 investigation, the doctors will look into it, the doctors will
18 say I think it's work-related or not, no, you have a disease,
19 you don't have a work injury, which we have seen in the
20 opinions they say. It's up to them to decide. But to place
21 that burden and place that on now employers to be the gate
22 keeper of what is and isn't related is a huge mistake, is a
23 huge mistake.

24 Again, this case is here because it was cumulative, it
25 was a very difficult case and now we are trying to go slap a

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1 band aid on it and think this is going to help. This will do
2 nothing to address cumulative trauma cases, nothing. So I
3 would really encourage you to just stand back and look at this
4 one a little bit and say, okay, are there some notice concerns?
5 Because one thing about it, that is clear about this statute,
6 it's black and white, if there's no notice, you are out.
7 That's a heavy thing for an employee to endure, you are out.
8 Now to say it's not only that you have to make sure that you
9 report it but you also have to make sure and say and plead your

10 case that it's work-related and the employer can say, well, I
11 just don't believe it. They are okay under the statute if you
12 make this change. So please proceed with caution and if we
13 want to dig in, let's dig in on cumulative trauma and see
14 what's fair for everybody instead of this change. Thank you.

15 CHAIRMAN DAUGAARD: Any questions.

16 MR. HAASE: Mr. Hagg, I have a question. I was the
17 past safety director at the employment I had and I asked that
18 question one time to our carrier, because we had people that
19 had carpal tunnel situations. And I said, when does the clock
20 start, and the answer I was given was, once you seek medical
21 help and you have drawn some type of opinion, the clock starts.
22 The burden fell back onto the employee to come back and file
23 the thing. And I don't think that's unreasonable.

24 MR. HAGG: I think that's very reasonable, frankly. I
25 think that's very reasonable.

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1 MR. HAASE: If you work for many years with a
2 soreness, I would assume at some point in time during that many
3 of years you would have received some type of medical treatment
4 and gotten some type of expert opinion and so I would assume
5 then the clock started.

6 MR. HAGG: If I'm doing the defense side of the case,
7 I start asking, okay, when did it really first start hurting
8 you. Well, it's been about a year when I started feeling it.
9 Well, there's your three days, it's gone out the window. But
10 what you said is very true and is very generous, and I think
11 that there are people that interpret it that way and I think
12 that's the right way, when you are getting treated for it. But
13 it's left blank now and all you have to do is start asking
14 questions of when you start feeling it, why didn't you go, how

15 bad should it have gotten before you went.

16 MR. HAASE: Could this say anything upon employee's
17 knowledge? If you hurt for two --

18 MR. HAGG: Employee's first treatment?

19 MR. HAASE: -- if you hurt two years and you know you
20 don't get any help, then nobody knows. But once you have
21 gotten help, somehow somebody has made some type of decision
22 where is it coming from.

23 MR. HAGG: I think those are good suggestions, that's
24 what I'm saying. Let's address what's fair there. Let's face
25 it, especially the older you get, you start -- I turned 50 this

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1 year and it seems like every morning I got a little different
2 hitch in my giddy up. Does it stop me? At what point -- I
3 haven't had to go get treatment for my back, but I'm stiff in
4 the morning. I think that's the exact discussion. If you are
5 going to a doctor and he says you got a problem, you need to
6 get in and report that. When you are at the end of the day and
7 you are going like this but you are still doing your job, is
8 that the time or what's the time? I think that's the exact
9 discussion.

10 CHAIRMAN DAUGAARD: Thank you. Any further questions
11 of Rex? Further opponents. Any rebuttal by proponents?

12 MS. SIMONS: If I could just address your question and
13 Mr. Hagg's. The purpose of notice is not -- it's twofold.
14 One, if you have a situation where an employee, even though
15 they have never gone to the doctor, truly believes that
16 whatever is bothering them is caused by work, they should have
17 a duty at that point to come forward and tell you that, because
18 part of the concept of notice is to allow the employer the
19 opportunity to investigate, one, and maybe make some changes so

20 it doesn't become carpal tunnel so bad that you can never work
21 again. Maybe there are some accommodations that can be made to
22 your work place, and to wait until they go to a doctor four
23 years later has deprived both parties of maybe making that
24 injury less severe.

25 So saying they shouldn't have to do it, I think the

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1 case law has said -- James, you can correct me -- is that
2 instead of that the injury was work-related, that the employee
3 has a reasonable belief that the injury was work-related. They
4 don't have to know for sure it's work-related, the employer
5 doesn't have to know for sure it's not work-related. The
6 notice concept is if I'm there, I have this condition and in my
7 mind the only thing I can think of that would have caused this
8 is my work or I've gone to the doctor and they have told me,
9 either one of those scenarios, that's what triggers what you
10 need to give notice.

11 So the employer, when you are talking about actual
12 knowledge, they have to know that something happened and know
13 the employee believes that it's work-related to have actual
14 knowledge. That's what the case law has said. It's not simply
15 that we are going to make a determination right now this is or
16 is not work-related. The notice is to give us the opportunity
17 to make that investigation and make that determination.

18 CHAIRMAN DAUGAARD: Thank you. All right, what's the
19 attitude of the committee? Is there a motion?

20 MR. AYLWARD: Mr. Chairman, this discussion brings up
21 some interesting points that I hadn't really thought of and
22 maybe this does need a major overhaul instead of just
23 tinkering. Both attorneys here just brought up some good
24 points, that maybe there is a better way to deal with

25 cumulative injuries. I worked for 15 years in a packing house

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1 and every day I went there, like Rex says, I was probably sore
2 and if I went down and reported that every day, we would have
3 never got any hogs killed because we would have all been down
4 reporting our injuries.

5 Maybe there is -- I haven't thought it through far
6 enough to know what it should be, but maybe there should be a
7 distinction between the guy like Orth and the guy that gets his
8 finger cut off. I'm uncomfortable with these words because I'm
9 not sure what they mean and what they would do to the burden.
10 I don't have any suggestions on how to cure that, but I'm
11 thinking maybe those points raised bring up a good point, that
12 maybe there should be a different burden for cumulative.

13 MR. MARSH: It would probably be worth touching on
14 some of those things briefly. First of all, Ms. Simons is
15 right, when it comes to the notice test as our courts have
16 interpreted it for cumulative trauma types of conditions, the
17 clock doesn't start to run till a person has it serious enough
18 to report it. They have to know it's work-related, they have
19 to know that they were injured. They may not know that with
20 cumulative trauma. You shake your fingers at the computer, you
21 don't know if it's an injury or not. You have to know that
22 it's serious enough to report because otherwise you are right,
23 we have hundreds of thousands of work comp claims getting
24 reported every month. So it's only when it becomes serious
25 enough to report, the Supreme Court has said specifically in

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1 the case of cumulative trauma cases, it has to be when the
2 person loses time from work or is to seek medical attention or

3 should, that's the point when the clock starts to run.

4 The recent Supreme Court case, too, I think sheds
5 light on some of this because -- I wish I could remember the
6 name offhand, they blur together after while, but in this
7 particular one, the employer was taking the unusual position
8 that the employee had not satisfied the notice requirement
9 because the employer thought this thing is work-related or not
10 work-related at some particular point in time and three days
11 went by so the notice period wasn't satisfied. Well, the
12 Supreme Court didn't agree that that was a good way to start a
13 clock. They essentially said it's when the employee as a
14 reasonable person knows that, looking in their shoes, not an
15 objective person even.

16 CHAIRMAN DAUGAARD: Believes, you mean?

17 MR. MARSH: Believes personally or should, should
18 understand, given their level of experience, I got hurt, it
19 happened at work, serious enough to report. I don't see
20 anything in the draft we have come up with that changes that
21 basic perception. It just says we are going to look in the
22 employer's eyes now. That's not what it says. So the Court,
23 being of liberal construction, following liberal construction
24 by principle, they are not going to impose that requirement
25 where it doesn't currently exist. And I guess I would tell you

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1 straight up if this thing comes to one of our judges, I would
2 anticipate they would look through the employee's eyes in
3 deciding whether something is work-related, when it becomes
4 serious enough to report, not through the employer's.

5 MR. AYLWARD: If I can follow up, in your opinion,
6 then, if this language was in the statute when Mr. Orth, when
7 his case was tried, he would have lost?

8 MR. MARSH: Yes. He would have lost because he had a
9 degenerative disk condition in his back, he knew he had one,
10 his employer was not notified of it for a year after he was
11 seriously enough injured to treat it. Now that I think about
12 it a little bit, maybe it might have changed because he didn't
13 necessarily know it was work-related until his doctor said this
14 is work-related and it wouldn't have been until then maybe that
15 his three-day clock would have started to run. So in this
16 particular set of facts, maybe Orth wins anyway, but to create
17 the broad principle to say Orth always wins because the
18 employer should have known about this claim, that's going too
19 far.

20 MR. AYLWARD: That was going to be my point, is that
21 Orth didn't know until he went to the doctor. And the doctor
22 doesn't know for sure, he said fifty-fifty. So that was my
23 point. I don't know, it seems like this might just cause more
24 problems than it would cure.

25 CHAIRMAN DAUGAARD: Any further comments or is there a

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1 motion? I wonder, James, again not to dwell unduly upon it,
2 maybe I'm misunderstanding the discussion, but the insertion of
3 the words "and that said injury was work-related" seems to me
4 that looks at the employer's point of view, when you are saying
5 that the Court looks at the employee's belief about what caused
6 the injury. So I wondered how would you feel about inserting
7 "and that the employee believes, and that the employee believes
8 said injury was work-related," would that provide the same
9 result that you are looking for in terms of not opening the
10 doors to the clock never starting without actual inquiry?

11 It seems to me the real threat is that the Court might
12 say employers have to inquire now after Orth and that seems to

13 me to fly in the face of the words "actual knowledge," so it
14 strikes me that actual knowledge means you know, whether you
15 have inquired or not, you know. And to impose a burden of
16 inquiry is a little bit beyond that, so I think without the
17 need of inquiry responds to Orth in a way that meets that
18 problem.

19 Then if you need to further know not just that oh, I
20 hurt my back, but indeed I believe I hurt my back at work, that
21 it's work-related, if that's the actual knowledge an employer
22 needs to know, it seems to me that's fair. Like the carpal
23 tunnel guy, if I'm going to the doctor and I say, I hurt my
24 arm, well, maybe I need to be saying to my employer, I hurt my
25 arm at work, I hurt my arm because I have been doing these

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1 repetitive motion tasks. What do you think of adding that
2 language or am I misunderstanding the problem?

3 MS. ROBERTS: Would you read what your amendment is?

4 CHAIRMAN DAUGAARD: Instead of adding "without the
5 need of inquiry of the injury," well, that would still be
6 there, but then the language "and that said injury was
7 work-related," change that to say "and that the employee
8 believes said injury was work-related." So I have to not only
9 know that the injury occurred and that my employee believes it
10 was work-related, I have to know that if I want to -- if the
11 employee wants to say I didn't have to report within three days
12 because you knew both that I was injured and that I believed it
13 was work-related, I have essentially reported it orally to you.

14 MR. MARSH: Okay, I'm running the language by it. The
15 reason I have a concern with it is because it does refer to the
16 employer's actual knowledge as opposed to what -- the
17 employee's belief ties into when the clock starts to run as far

18 as the three days goes, but it doesn't necessarily tie into
19 what the employer's actual knowledge is. In other words, the
20 employer doesn't have to say, I believe -- I know the employee
21 believes his injury was work-related.

22 CHAIRMAN DAUGAARD: Why is it we are adding these
23 seven words? Why are we adding those seven words if it's not
24 an element that the employer must know? How do you know it's
25 work-related unless you know what the employee thinks? Isn't

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1 that what the Court looks to?

2 MR. MARSH: Yeah, they refer to it as far as the
3 employee's requirement to report it, not necessarily whether
4 it's a work injury in itself or not.

5 MR. BARBER: Won't the employee automatically say
6 that? Wouldn't that be his logical statement to make, that
7 it's work-related?

8 CHAIRMAN DAUGAARD: Unless he said something like, I
9 hurt my back or my hands hurt, then does the employer have
10 actual knowledge? You wouldn't have knowledge that it's
11 work-related nor would you have the knowledge that the
12 employee's opinion is that it's work-related. The way it's
13 phrased here, it's almost like a question of fact has been
14 determined or a question of law has been determined, it's work-
15 related.

16 MR. MARSH: Which we don't want.

17 CHAIRMAN DAUGAARD: Which we don't want.

18 MR. BARBER: It took a doctor's statement to get that
19 official in the case.

20 MS. ROBERTS: I see what you are doing.

21 MR. LIEN: I have a question either for James or maybe
22 Rex or Sue. In the Orth case, I'm assuming they used the

23 reasonable person test. They did not? The reason I'm asking
24 that question is the thought that came into my head, and I'll
25 throw it out as a suggestion as well for the Lieutenant

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1 Governor, is that rather than that the employee would believe,
2 I go back to my legal background saying a reasonable person in
3 those set circumstances would have believed. So it applies to
4 the employee and the employer, and the reasonable person
5 sliding scale has to be in that set of circumstances. I don't
6 know if that makes it more complicated or less complicated, but
7 that was the reason for the question.

8 MR. MARSH: Because the original notice requirement as
9 it's been expressed in the courts, in fact they say
10 specifically you don't look at what a reasonable person would
11 think, it's like a jury type of standard, but instead what
12 would this person acting reasonably think. You stand in their
13 shoes for a minute and you say, given their level of education,
14 what did this person think at the time they reported it. To me
15 that would be a standard that would get very nebulous, like
16 begging for litigation.

17 CHAIRMAN DAUGAARD: Let me go back again. The current
18 statute says that the employee is forgiven for not reporting
19 within three days if the employer had actual knowledge. What
20 does the case law say? What does that mean, actual knowledge?
21 What is actual knowledge, knowledge of what?

22 MR. MARSH: That this person potentially has a
23 work-related injury.

24 CHAIRMAN DAUGAARD: You mean the person has been
25 injured and it might be work-related.

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1 MR. MARSH: Right.
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2 CHAIRMAN DAUGAARD: If that's already in the case law,
3 can't we just leave that word out, "and that said injury was
4 work-related," can't we leave that language out? The words
5 "without the need of inquiry" it seems to me is sufficient to
6 respond to the Orth changes and that further amendment is
7 unnecessary. It seems to me to create a new standard.

8 MR. MARSH: I think I can buy that.

9 MS. ROBERTS: I have listened to what you are saying,
10 but at the office they talked about his back all the time, but
11 they just didn't relate it to the work. So I don't know
12 that -- if you lawyers are fine with thinking that it's
13 work-related, if that brings the work-related factor in,
14 because he didn't even have to ask more on Orth, they knew that
15 he had this back problem but never tied it to the work until a
16 year later.

17 MR. MARSH: I can see that.

18 CHAIRMAN DAUGAARD: I'm wondering if actual knowledge
19 has already been defined in the case law.

20 MR. AYLWARD: But as I understand it, Orth didn't
21 connect it to work until the doctor said this was probably
22 because of your work. So how could you put that burden on him?

23 CHAIRMAN DAUGAARD: To get this off the agenda and
24 baack on time, I propose that we strike those words "and that
25 said injury was work-related" as proposed and move this

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1 proposal with those other inserted words, quote, "without the
2 need of inquiry," so that would be the remaining amendment, the
3 words "without the need of inquiry." And strike the others.
4 Does everybody follow what I'm saying? Anybody second that?

5 MR. LIEN: Second.

6 CHAIRMAN DAUGAARD: Any discussion on that?

7 MR. AYLWARD: I think that helps. I still don't like
8 the need of inquiry, but it's not near as bad if you take that
9 out.
10 CHAIRMAN DAUGAARD: Any further discussion? I'll call
11 that question, the proposal to strike those words. Sarah.
12 MS. TREBESCH: Paul.
13 MR. AYLWARD: Yes.
14 MS. TREBESCH: Randy.
15 MR. STAINBROOK: Yes.
16 MS. TREBESCH: Carol.
17 MS. HINDERAKER: Yes.
18 MS. TREBESCH: Connie.
19 MS. HALVERSON: Yes.
20 MS. TREBESCH: Jeff.
21 MR. HAASE: Yes.
22 MS. TREBESCH: Chris.
23 MR. LIEN: Yes.
24 MS. TREBESCH: Glenn.
25 MR. BARBER: Yes.

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1 MS. TREBESCH: Dennis.
2 CHAIRMAN DAUGAARD: Yes. Then I would further move
3 then this be proposed to the Governor.
4 MR. LIEN: Second.
5 CHAIRMAN DAUGAARD: Discussion on that. Let's vote.
6 Sarah.
7 MS. TREBESCH: Paul.
8 MR. AYLWARD: No.
9 MS. TREBESCH: Randy.
10 MR. STAINBROOK: No.
11 MS. TREBESCH: Carol.

12 MS. HINDERAKER: Yes.
13 MS. TREBESCH: Connie.
14 MS. HALVERSON: Yes.
15 MS. TREBESCH: Jeff.
16 MR. HAASE: Yes.
17 MS. TREBESCH: Chris.
18 MR. LIEN: Yes.
19 MS. TREBESCH: Glenn.
20 MR. BARBER: Yes.
21 MS. TREBESCH: Dennis.
22 CHAIRMAN DAUGAARD: Yes. Okay, it is five minutes of
23 four and I'd like to propose that we defer action on the
24 remaining issues until our next meeting.
25 MR. AYLWARD: Second.

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1 CHAIRMAN DAUGAARD: Moved and seconded. Discussion on
2 that. As I see it, we have left issue number two and issue
3 number four; is that right? Those are the ones we didn't get
4 to today, two and four. All those in favor of deferring say
5 "aye."

6 (Whereupon, the motion passed unanimously.)

7 CHAIRMAN DAUGAARD: Now, I'm going to treat Ms.
8 Johnson's proposal about looking at the appointment of the
9 membership and the hearing location as something that we can
10 take up at the next meeting as agenda items, all right? Is
11 that fair enough that we look at that? If James or Pam, if you
12 would refresh our memory about the term of each of us, when we
13 were appointed and when our term ends and so on, what the law
14 says, that would be helpful, I think, in writing would be good.
15 Then we will also look at and discuss whether we want to have
16 future hearings at various locations as opposed to always in

17 Pierre. We will discuss that. I would like audience input on
18 that as well. Any other items before we adjourn? I see item H
19 is our next meeting is already scheduled, still good August 27
20 at 10 a.m. right here, right? Everybody is square on that?

21 MR. AYLWARD: Mr. Chairman, was there any way to
22 duplicate Ms. Johnson's CD and get it to the members any way?

23 MS. ROBERTS: We are planning to do that.

24 CHAIRMAN DAUGAARD: Thank you. Thank you for
25 reminding us about that, Paul. Thanks for confirming our plan

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1 to do that. Anything else before we adjourn?

2 MR. HAGG: Mr. Chairman, at that next meeting are you
3 still going to entertain other possible proposals, and if you
4 do, do you want something submitted?

5 CHAIRMAN DAUGAARD: I think we will consider further
6 proposals as time permits and if you want to submit things to
7 be considered and to be disseminated before the meeting, then
8 I'd say let's do that. Because if we have these two items, if
9 we are able to dispose of those in short order, then we maybe
10 have some time to consider other things. Whether we take final
11 action, Rex, would probably depend upon whether we feel like
12 there's been a fair opportunity for everyone in the industry,
13 in the committee to consider it and deliberate fairly. Does
14 that sound fair?

15 MR. HAGG: Yeah, and if I submitted something and
16 knowing the other counsel that are here, I would just send it
17 to them, too.

18 CHAIRMAN DAUGAARD: I think that would be advantageous
19 toward progression.

20 MR. HAGG: A couple years ago we talked and we still
21 have a big mess in these IME procedures and things on

22 independent medical exams and how those are worked out, and
23 sooner or later we gotta address it. I'll talk with the other
24 attorneys, but it's just still a fight and mess every time we
25 do it. I would just like to --

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1 MS. ROBERTS: It was on our agenda the first meeting
2 and nobody wanted to address it.

3 MR. HAGG: It's a sticky wicker and it needs to get on
4 the table.

5 CHAIRMAN DAUGAARD: I think it's good to keep
6 discussing that because if you are concerned, it's a concern we
7 should be informed about and remind ourselves about.

8 MR. LYONS: Shawn Lyons, South Dakota Retailers
9 Association. Ms. Johnson's point of getting out around the
10 state, it's probably not any easier for employers either, but I
11 would tell you, I want to publicly thank James Marsh for going
12 out. We sponsored work comp seminars last week in Sioux Falls
13 and Rapid City and we had about 50 of our members in those few
14 communities come out to those seminars and James did just an
15 outstanding job of explaining a very complex issue to the
16 employer side of at least small business, and I want to
17 publicly thank James for that as well as Secretary Roberts time
18 for him to do that.

19 CHAIRMAN DAUGAARD: He is a font of knowledge, that's
20 for sure. All right, without objection, I'll declare the
21 meeting adjourned.

22 (Whereupon, the proceedings were concluded at 3:57
23 p. m.)

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C E R T I F I C A T E

STATE OF SOUTH DAKOTA)
) ss.
COUNTY OF HUGHES)

I, Carla A. Bachand, RMR, CRR, Freelance Court
Reporter for the State of South Dakota, residing in Pierre,
South Dakota, do hereby certify:

That I was duly authorized to and did report the
testimony and evidence in the above-entitled cause;

I further certify that the foregoing pages of this
transcript represents a true and accurate transcription of my
stenotype notes.

Dated this 3rd day of August 2007.

Carla A. Bachand, RMR, CRR
Freelance Court Reporter