Meeting Minutes South Dakota Real Estate Commission

123 W. Missouri Ave. March 23, 2017 8:30 a.m. CDT

Chairman Ryan Wordeman called the meeting to order at 8:30 a.m. A quorum was participating.

Members Participating: Ryan Wordeman

David Bonde Mark Wahlstrom Ken Cotton

Members Absent: Matt Krogman

Others Participating: Melissa Miller, Executive Director, SDREC

Brian Jackson, Compliance Officer, SDREC

Stephanie Howard, Licensing Program Administrator, SDREC Graham Oey, Staff Attorney, South Dakota Department of Labor

and Regulation

Wordeman asked for a motion to approve the agenda as presented. Wahlstrom made a motion to approve the agenda. Cotton seconded the motion. Wordeman called the roll. **MOTION PASSED** by unanimous vote.

Wahlstrom made a motion to approve the January 10, 2017 meeting minutes. Bonde seconded the motion. Wordeman called the roll. MOTION PASSED by unanimous vote.

Summary of the financials for January and February 2017 was presented by Director Miller. Wahlstrom made a motion to approve financial reports. Cotton seconded the motion. Wordeman called the roll. **MOTION PASSED** by unanimous vote.

Discussion was held regarding the consent agreements. The agreements were mailed to the respondents for their review and acceptance or rejection. The approval is for respondents who had accepted the agreement by signing and returning them to the Executive Director. Bonde made a motion to approve the consent agreements. Cotton seconded the motion. Wordeman called the roll. **MOTION PASSED** by unanimous vote.

Discussion was held regarding application A. Wahlstrom made a motion to approve application A. Cotton seconded the motion. Wordeman called the roll. **MOTION PASSED** by unanimous vote.

Discusson was held regarding application B. Bonde made a motion to approve application B. Wahlstrom seconded the motion. Wordeman called the roll. **MOTION PASSED** by unanimous vote.

Discussion was held regarding application C. Wahlstrom made a motion to approve application C. Bonde seconded the motion. Wordeman called the roll. **MOTION PASSED** by unanimous vote.

Michelle Metzinger, Compliance Officer with the SDREC, entered the meeting at 8:52 a.m.

Attorney Oey presented the following consent agreements for review and approval:

Complaint 2017-069: SDREC vs Kevin McPherson.

McPherson signed a consent agreement agreeing to pay a \$500 fine to the Commission within ten days of receiving a signed copy of the consent agreement.

If McPherson fails to comply with the conditions of the agreement the Commission will proceed with formal disciplinary action.

Cotton made a motion to accept consent agreement 2017-069. Wahlstrom seconded the motion. Wordeman called the roll. **MOTION PASSED** by unanimous vote.

Complaint 2017-002: Hofer vs Reginald Kleinsasser/The Real Estate Connection, Huron, SD and Adam Rathjen/Rathjen Home Inspections, Huron, SD.

Kleinsasser signed a consent agreement agreeing to pay a \$250 fine to the Commission by July 1, 2017, and attend classroom education, which does not count toward continuing education hours, of three hours of contracts and six hours of agency. Kleinsasser agreed to complete the education and provide written proof of successful completion to the SDREC by August 31, 2017.

Kleinsasser further agrees if he fails to pay his fine by July 1, 2017, he shall pay an additional administrative penalty in the amount of \$1,000, totaling \$1,250 to the Commission by September 1, 2017.

Kleinsasser further agrees if he fails to comply with the in-classroom education requirements of the agreement by August 31, 2017, his license shall immediately be suspended starting September 1, 2017, until the education requirements are fulfilled.

No action was taken on Rathjen.

Bonde made a motion to accept consent agreement 2017-002 with Kleinsasser. Cotton seconded the motion. Wordeman called the roll. **MOTION PASSED** by unanimous vote.

Complaint 2017-096: SDREC vs Dawn Eining/The Real Estate Connection, Huron, SD.

Eining signed a consent agreement agreeing to pay a \$500 fine by July 1, 2017 and attend classroom education, which does not count toward continuing education hours, of three hours of contracts, three hours of agency, and three hours of license law. Eining agreed to complete the education and provide written proof of successful completion to the SDREC by August 31, 2017.

Eining further agrees if she fails to pay her fine by July 1, 2017, she shall pay an additional administrative penalty in the amount of \$1,000, totaling \$1,500 to the Commission by September 1, 2017.

Eining further agrees if she fails to comply with the in-classroom education requirements of the agreement by August 31, 2017, her license shall immediately be suspended starting September 1, 2017, until the education requirements are fulfilled.

Wahlstrom made a motion to accept consent agreement 2017-096. Wahlstrom seconded the motion. Wordeman called the roll. **MOTION PASSED** by unanimous vote.

Complaint 2017-097: SDREC vs Richard Shelton/The Real Estate Connection, Huron, SD.

Shelton signed a consent agreement agreeing to pay a \$500 fine by July 1, 2017 and attend classroom education, which does not count toward continuing education hours, of three hours of contracts and six hours of agency. Shelton agreed to complete the education and provide written proof of successful completion to the SDREC by August 31, 2017.

Shelton further agrees if he fails to pay his fine by July 1, 2017, he shall pay an additional administrative penalty in the amount of \$1,000, totaling \$1,500 to the Commission by September 1, 2017.

Shelton further agrees if he fails to comply with the in-classroom education requirements of the agreement by August 31, 2017, his license shall immediately be suspended starting September 1, 2017, until the education requirements are fulfilled.

Wahlstrom made a motion to accept consent agreement 2017-097. Bonde seconded the motion. Wordeman called the roll. MOTION PASSED by unanimous vote.

Complaint 2017-007: Harlan vs David Shelton/Century 21 Advantage, Sioux Falls, SD.

Bonde made a motion to table complaint 2017-007 until the next Commission meeting. Cotton seconded the motion. Wordeman called the roll. **MOTION PASSED** by unanimous vote.

Complaint 2017-008: Beebe vs Craig Fields/Hegg Realtors, Sioux Falls, SD and James Rezac/Hegg Realtors, Sioux Falls, SD.

Rezac signed a consent agreement agreeing to pay a \$250 fine by June 30, 2017 and successfully complete a three hours ethics course, which does not count toward continuing education hours. The course may be taken in a classroom setting or as an online course. If an online course is taken Rezac must submit an affidavit signed by Rezac and Rezac's responsible broker stating Rezac solely participated and satisfied the course. All signatures shall be notarized. Rezac agreed to complete the education and provide written proof of successful completion to the SDREC by June 30, 2017.

Rezac further agrees if he fails to pay his fine by June 30, 2017, he shall pay an additional administrative penalty in the amount of \$1,000, totaling \$1,250 to the Commission by August 1, 2017.

Rezac further agrees if he fails to comply with the education requirements of the agreement by June 30, 2017, his license shall immediately be suspended starting July 1, 2017, until the education requirements are fulfilled.

No action was taken on Fields.

Wahlstrom made a motion to accept consent agreement 2017-008 with Rezac. Cotton seconded. Wordeman called the roll. **MOTION PASSED** by unanimous vote.

The Commission recessed at 9:07 a.m. for a short break and reconvened at 9:16 a.m.

Discussion was held regarding the complaint review process and use of an investigative committee. Wahlstrom made a motion to continue to use the investigative committee as counsel reviews options and drafts language to add a commission member to the committee. Cotton seconded the motion. Wordeman called the roll. **MOTION PASSED** by unanimous vote.

Director Miller informed the Commission of the ARELLO District 2 & 3 meeting which is being held in Charleston, West Virginia, June 8-10, 2017.

Under other business the commission discussed HB 1078 which had been offered during the 2017 South Dakota Legislative session. The bill was an industry proposed bill. The purpose of the bill was to provide for the regulation of teams and team leaders regarding real estate transactions. The bill was ultimately deferred to the 41st day of the Legislative Session by the Commerce and Energy Committee. There was no action to be taken.

The next meeting will be scheduled for May 10, 2017, in Pierre.

Bonde made a motion to adjourn the meeting at 10:21 a.m. Wahlstrom seconded the motion. Wordeman called the roll. **MOTION PASSED** by unanimous vote.

Minutes submitted by Brian Jackson

STATE OF SOUTH DAKOTA CASH CENTER BALANCES AS OF: 03/31/2017

AGENCY: 10 LABOR & REGULATION BUDGET UNIT: 1037 REAL ESTATE COMMISSION

DR REAL	COMPANY/SOURCE TOTAL 6503 699 428,321.11 DR *	COMP/BUDG UNIT TOTAL 6503 1037 428,321.11 DR **	BUDGET UNIT TOTAL 1037 428,321.11 DR ***	6503 COMPANY/S COMP/BUDG	103700069902 SOURCE TOTAL 65 UNIT TOTAL 65 TIT TOTAL 10	1140000 \$03 699 \$03 1037)37	100,000.00 428,321.11 428,321.11 428,321.11	. DR * * * * * * * * * * * * * * * * * *	REAL ESTATE COMM RECOVERY FUND
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BUDGET UNIT 1037

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BA0225R1

04/01/2017 STATE OF SOUTH DAKOTA REVENUE SUMMARY BY BUDGET UNIT FOR PERIOD ENDING: 03/31/2017 PAGE

103700069901 CENTER AGENCY 10 BUDGET UNIT 1037 ACCT: ACCT: COMPANY NAME 4293 42 6503 6503 6503 6503 6503 6503 6503 6503 6503 6503 6503 6503 6503 6503 6503 6503 6503 6503 COMP 6503 6503 6503 6503
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BA0225R1 04/01/2017 AGENCY 10 BUDGET UNIT 1037 LABOR & REGULATION REAL ESTATE COMMISSION STATE OF SOUTH DAKOTA REVENUE SUMMARY BY BUDGET UNIT FOR PERIOD ENDING: 03/31/2017 PAGE

CENTER	COMP	ACCOUNT	DESCRIPTION	CURRENT MONTH	YEAR-TO-DATE	
103700069901	6503	4393003	MISC FINES & PENALTIES	200.00	12,908.80	
ACCT: 4393	ω	PENALTIES (NON-GOVERNMENTAL)	ernmental)	200.00	12,908.80	*
ACCT: 43		FINES, FORFEITS &	& PENALTIES	200.00	12,908.80	*
103700069901	6503	4596002	LICENSE LAW BOOKS SOLD	800.00	1,088.00	
103700069901	6503	4596003	DIRECTORIES/HOME BUYER GU	1,000.00	5,500.00	
103700069901	6503	4596004	MAILING LABLES	.00	1,550.00	
ACCT: 4596	6			1,800.00	8,138.00	*
ACCT: 45		CHARGES FOR SALES & SERVICES	& SERVICES	1,800.00	8,138.00	*
103700069901	6503	4896004	COS-EDUCATION COURSE COST	.00	25,610.00	
ACCT: 4896	o,			.00	25,610.00	*
ACCT: 48		OTHER REVENUE		.00	25,610.00	*
103700069901	6503	4920045	NONOPERATING REVENUES	.00	6,773.25	
ACCT: 4920	0	NONOPERATING REVENUE	Œ	.00	6,773.25	*
ACCT: 49		OTHER REVENUE		.00	6,773.25	*
CNTR: 103	103700069901	01		12,690.00	364,725.71	*
COMP: 6503	ω			12,690.00	364,725.71	* * *
B UNIT: 1037	7			12,690.00	364,725.71	* * * *

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Revenue Report Ending 3/31/17

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Renewal Additional Licenses 4,000 0 2,230 1,770 4	77
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	44
Misc. Fines and Penalties 12,000 200 (908.80) 12,908.80 10	108
Interest Earned 6,500 0 (273.25) 6,773.25	104
License Law Books Sold 1,500 800 412 1,088 73	73
Directories/Guide Sold 4,000 1,000 (1,500) 5,500 13	138
	28
	83
	0
	88%
(16,517.05)	

STATE OF SOUTH DAKOTA CASH CENTER BALANCES AS OF: 04/30/2017

AGENCY: 10 LABOR & REGULATION BUDGET UNIT: 1037 REAL ESTATE COMMISSION

BUDGET UNIT TOTAL COMPANY/SOURCE TOTAL 6503 699 COMP/BUDG UNIT TOTAL 6503 1037 COMPANY 6503 6503 103700069902 1140000 103700069901 1140000 CENTER 1037 ACCOUNT BALANCE 100,000.00 DR 312,793.33 DR 412,793.33 DR ** 412,793.33 DR * DR/CR

CENTER DESCRIPTION

REAL ESTATE COMMISSION

REAL ESTATE COMM RECOVERY FUND

412,793.33 DR ***

130

PAGE

BA20JB60

BUDGET UNIT 1037 AVAILABLE FUNDS
AS OF: 04/30/2017
FY YEAR REMAINING: 17.08
PAY DAYS REMAINING: 4 MONTHLY DATE 04/29/2017 PAGE 1,521

CENTURE PERT. ESTRUE COMMISSION

			5101000 5102000 5203000 5204000 5205000 5207000	COMPANY	BREAKOUT		5204 5205 5207	5101 5102		LOL	BUDGETED	6	S	BUDGE
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COMPANY 6503-I	SUBTOTALS	SUBTOTALS	EMPLOYEE SALARIES EMPLOYEE BENEFITS TRAVEL CONTRACTUAL SUCS SUPPLIES & MATRLS CAPITAL OUTLAY	PROFE	ANY:	TOTALS	TRAVEL CONTRACTUAL SVCS SUPPLIES & MATRLS CAPITAL OUTLAY	E SALARIES E BENEFITS	OBJECT OF EXPENDITURE	••	579 579	579	ORIGINAL APPROPRIATION	REAL
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579,988.00	231,211.00	348,777.00	269,656.00 79,121.00 34,730.00 164,781.00 29,700.00	ENSING		579,988.00	164,781.00 29,700.00 2,000.00	269,65 79,12	AMOUNT BUDGETED				APPROPRIATION TRANSFERS	SSION
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. 72	985.72	0.00	0.00 0.00 0.00			.72	0.00	000	ANCES -DATE		62,985.72 62,985.72	62,985.72	YEAR-TO-DATE ENCUMBRANCES	
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ω	О	œ	O M M W C W			w	30,00	w c w	EXPENDITURES YEAR-		379,272.90 379,272.90	379,272.90	YEAR-TO-DATE EXPENDITURES	
379,272.90	94,1	285,113.92	220,993 64,119 8,989 69,971 14,993			379,272.90	69,971.24 14,993.41 205.12	220,99 64,11 8,98	TURES YEAR-TO-DATE		ŏŏ	ŏ		
72.90	94,158.98	13.92	220,993.97 64,119.95 8,989.21 69,971.24 14,993.41 205.12			72.90	71.24 93.41 95.12	.9.95 .9.95)-DATE		137, 137,	137,	AVAILABLE PROPRIATI	
									, bai		137,729.38 137,729.38	137,729.38	AVAILABLE APPROPRIATIONS	
137,729.38	74,066.30	63,663.08	48,662.03 15,001.05 25,740.79 31,824.04 14,706.59 1,794.88			137,729.38	31,824.04 14,706.59 1,794.88	48,662 15,001 25,740	BUDGET AVAILABLE			-	-	
9.38	6.30	3.08	\$5.00 \$5.00			3.38	1.04 1.88	. 03 . 79	ETE			412,793.33	CASH BALANCE	
23.7	32.0	18.3	18.0 19.0 74.1 19.3 49.5 89.7			23.7	19.3 49.5 89.7	18.0 19.0 74.1	AVL			Ω. 33	Ħ	

AGENCY 10 LABOR & REGULATION BUDGET UNIT 1037 REAL ESTATE COMMISSION

BA0225R1 04/29/2017 STATE OF SOUTH DAKOTA REVENUE SUMMARY BY BUDGET UNIT FOR PERIOD ENDING: 04/30/2017 PAGE

318,175.66	6,880.00	& FEES	LICENSES, PERMITS		ACCT: 42
318,175.66	6,880.00	OCCUP LICENSING (NON-GOVERNMENTAL)	BUSINESS & OCCUP		ACCT: 4293
1,770.00	.00	RENEWAL ADDITONAL LICENS	4293726	6503	103700069901
8,050.00	. 00	RENEWAL TIMESHARE PROJECT	4293725	6503	103700069901
28,055.00	250.00	RENEWAL FIRMS	4293724	6503	103700069901
1,375.00	.00	RENEWAL TIMESHARE AGENTS	4293723	6503	103700069901
9,500.00	.00	RENEWAL PROPERTY MANAGER	4293721	6503	103700069901
5,045.00	. 00	HOME INSPECTION RENEWAL	4293720	6503	103700069901
163,575.00	.00	RENEWAL BROKER	4293719	6503	103700069901
3,000.00	.00	RENEWAL AUCTIONEER	4293718	6503	103700069901
3,150.00	. 00	RENEWAL RES RENTAL AGENTS	4293717	6503	103700069901
6,035.00	200.00	LATE RENEWAL FEES	4293715	6503	103700069901
2,235.00	60.00	CERTIFICATES OF LICENSURE	4293714	6503	103700069901
5,010.00	165.00	CHANGE OF ADDRESS	4293713	6503	103700069901
1,290.00	240.00	ADDITIONAL LICENSES	4293712	6503	103700069901
10,115.00	320.00	EDUCATIONAL COURSES	4293711	6503	103700069901
5,333.33	.00	TIMESHARE PROJECTS	4293710	6503	103700069901
1,585.33	.00	CONDOMINIUMS	4293708	6503	103700069901
5,680.00	600.00	FIRMS	4293707	6503	103700069901
900.00	-00	SALES AGENTS	4293705	6503	103700069901
4,950.00	450.00	PROPERTY MANAGER	4293704	6503	103700069901
2,000.00	200.00	HOME INSPECTORS	4293703	6503	103700069901
46,762.00	4,275.00	BROKER	4293702	6503	103700069901
2,760.00	120.00	RESIDENT RENTAL AGENTS	4293700	6503	103700069901
		LICENSING BOARDS	6503 PROFESSIONAL & LICENSI		COMPANY NO
YEAR-TO-DATE	CURRENT MONTH	DESCRIPTION	ACCOUNT	COMP	CENTER

BA0225R1 04/29/2017 STATE OF SOUTH DAKOTA REVENUE SUMMARY BY BUDGET UNIT FOR PERIOD ENDING: 04/30/2017 PAGE

AGENCY 10 BUDGET UNIT 1037 LABOR & REGULATION REAL ESTATE COMMISSION

* *	371,935.71	7,210.00			7	B UNIT: 1037	E GNJ
* * *	371,935.71	7,210.00			ω	6503	COMP:
* *	371,935.71	7,210.00		901	103700069901		CNTR:
*	6,773.25	.00		OTHER REVENUE		49	ACCT:
*	6,773.25	.00	REVENUE	NONOPERATING REVENUE	0	4920	ACCT:
	6,773.25	. 00	NONOPERATING REVENUES	4920045	6503	103700069901	103700
*	25,610.00	. 00		OTHER REVENUE		48	ACCT:
*	25,610.00	.00			D	4896	ACCT:
	25,610.00	.00	COS-EDUCATION COURSE COST	4896004	6503	103700069901	103700
*	8,468.00	330.00	LES & SERVICES	CHARGES FOR SALES		45	ACCT:
*	8,468.00	330.00			6	4596	ACCT:
	1,550.00	.00	MAILING LABLES	4596004	6503	103700069901	103700
	5,830.00	330.00	DIRECTORIES/HOME BUYER GU	4596003	6503	103700069901	103700
	1,088.00	. 00	LICENSE LAW BOOKS SOLD	4596002	6503	103700069901	103700
*	12,908.80	. 00	rs & Penalties	FINES, FORFEITS		43	ACCT:
*	12,908.80	.00	(NON-GOVERNMENTAL)	PENALTIES (NO	ω	4393	ACCT:
	12,908.80	. 00	MISC FINES & PENALTIES	4393003	6503	103700069901	103700
	YEAR-TO-DATE	CURRENT MONTH	DESCRIPTION	ACCOUNT	COMP		CENTER
						****	0000

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Revenue Report Ending 4/30/17

(Additional	Report)
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(Additional Report) Description	Budgeted	Current	Rev. to be Rec	YTD	PCT Rec
Residential Rental Agents	2,000	120	(760)	2,760	138
Auctioneer	450	0	450	0	0
Broker	50,000	4,275	3,238	46,762	94
Home Inspectors	4,000	200	2,000	2,000	50
Property Manager	5,000	450	50	4,950	99
Sales Agents	3,000	0	2,100	900	30
Timeshare Agents	1,000	0	1,000	0	0
Firms	7.000	600	1,320	5,680	81
Condominiums	7,000	0	5,414.67	1,585.33	23
Timeshare Projects	6,000	0	666.67	5,333.33	89
Educational Courses	14,000	320	3,885	10,115	72
Additional Licenses	2,000	240	710	1,290	65
Change of Address	7,000	165	1,990	5,010	72
Certificate of Licensure	2,500	60	265	2,235	89
Late Renewal Fees	9,000	375	2,965	6,035	67
Renewal Res Rental Agents	2,500	0	(650)	3,150	126
Renewal Auctioneer	4,000	0	1,000	3,000	75
Renewal Broker	155,000	0	2,675	152,325	
Home Inspection Renewal	5,000	0	(45)	5,045	101
Renewal Property Manager	9,000	0	(500)	9,500	106
Renewal Sales Agents	12,000	11,250	750	11,250	
Renewal Timeshare Agents	1,000	0	(375)	1,375	138
Renewal Firms	36,000	250	7,945	28,055	78
Renewal Timeshare Project	5,000	0	(3,050)	8,050	161
Renewal Additional Licenses	4,000	0	2,230	1,770	44
Misc. Fines and Penalties	12,000	0	(908.80)	12,908.80	108
Interest Earned	6,500	0	(273.25)	6,773.25	104
License Law Books Sold	1,500	0	412	1,088	73
Directories/Guide Sold	4,000	330	(1,830)	5,830	146
Mailing Labels Sold	5,500	0	3,950	1,550	28
Seminar / Education Costs	31,000	0	5,390	25,610	83
Investigation Reimbursement	2,000	0	2,000	0	0
	415,950	7,210	52,406.34	371,935.71	90%
			(8,392.05)		

CITATION PROGRAM ADOPTED BY COMMISSION

Effective January 8, 2014, the South Dakota Real Estate Commission has revised its citation program. The goal of this program is to diminish the number of violations, to decrease the time currently required to bring licensees into compliance when necessary, and to recover some of the costs involved when action is required.

The commission has identified a number of license law violations that will be included in the program of citations. Violations included in the citation program are as follows:

Failure to register a trust account with the commission / placing funds required to be held in trust in an unregistered account (SDCL 36-21A-80, 36-21A-82);

Failure to register a place of business or failure to report a change of location of a business (SDCL 36-21A-52);

Failure to report a change of association to the commission (SDCL 36-21A-56);

Failure to renew errors and omissions insurance in a timely manner, maintain errors and omissions insurance or provide proper notification to the commission of errors and omissions insurance (SDCL 36-21A-119, ARSD 20:69:15:02, 20:69:15:06, 20:69:15:08.01);

Performing real estate brokerage activity beyond the month in which a license lapses for non-payment of renewal fees, and not filing/completing the required continuing education (SDCL 36-21A-61, 36-21A-62, 36-21A-64);

Failure to reconcile a trust account at least monthly (SDCL 36-21A-80);

Failure to include the name of the firm in an advertisement (SDCL 36-21A-72);

Performing the services of a real estate broker or broker as a corporation, association, partnership, L.L.C. or L.L.P. without a firm license for that entity (SDCL 36-21A-37);

Advertising a "commission only" corporation or limited liability company (SDCL 36-21A-46.1(2);

Failure to maintain individual ledger sheets, deposit slips, check registers or bank statements of any trust account. (SDCL 36-21A-82);

Failure to register a branch office with the Commission (SDCL 36-21A-53);

Failure to surrender license when licensee receives notice of being placed on inactive status for not providing proof of errors and omissions insurance (ARSD 20:69:15:08.01);

Failure to immediately report a lost, misplaced, stolen or destroyed license to the Commission; (ARSD 20:69:03:20); and

Failure to bring into compliance audit exceptions that include but not limited to SDCL), 36-21A-71(14) (failure by a broker to date and sign a closing statement) 36-21A-74 (trust account bank statements, agency agreements, offers to purchase, closing statements and other transaction records not on file), 36-21A-80 (trust account not in balance / monies not deposited within next legal banking day after acceptance of contract), 36-21A-82 (all deposit slips for trust accounts not on file / ledger sheets not used on each owner), 36-21A-130 (agency agreements not completed correctly / real estate relationships disclosure not on file), 36-21A-147 (written office policy not on file), 44-4-44 (seller's property condition disclosure statement not on file), ARSD 20:69:06:05 (not complying with auction listing requirements), 20:69:06:06 (auction advertising that does not disclose the names and types of licenses held by all licensees involved in the auction), 20:69:06:08 (failing to maintain auction records pertinent to any transactions), 20:69:14:12 (ledger sheets not used for tenant deposits or not keeping a separate balance in owner ledger for tenant deposits / pre-numbered receipts not used for currency received, 20:69:15:02 (licensees not covered by errors and omissions insurance) and failure to comply with lead-base paint disclosure requirements.

A violation of one of these requirements, excluding the failure to bring audit exceptions into compliance, will result in the filing of a complaint and an offer to enter into a Consent Agreement. Each Consent Agreement will include no less than a \$100.00 penalty and a specified time to comply with the requirement. A broker who fails to bring audit exceptions into compliance may result in the filing of a complaint and an offer to enter into a Consent Agreement to include a no less than a \$100.00 penalty and a specified time to comply with the requirement. Those licensees agreeing to a Consent Agreement will also have to acknowledge that the action will be published in the Commission's newsletter. If the Commission feels the violation has grounds for formal action, it will forego the offering of a Stipulation.



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2017 Annual Conference/Honolulu

2017 Investigator Workshop/Portland

2018 Mid-Year Meeting/New Orleans

District Conferences

Commissioner College

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2017 Annual Conference/Honolulu

Honolulu, Hawaii September 20-24, 2017

The Final Schedule, which will include the details on the General Sessions, is in process. In the meantime, the schedule below is intended to give our members the details needed to begin their plans to attend.

Schedule	
Wednesday September	20
1:00 pm	Registration Desk Open
1:00-4:00 pm	District 1 Meeting
4:00-5:30 pm	New Member Orientation / First-Time Attendee Reception
5:30-7:30 pm	Welcome Reception
Thursday September 2	1
6:30 am	Registration Desk Open
7:00-8:00 am	Welcome Breakfast
8:15-8:45 am	District 1 Caucus
8:15-8:45 am	District 2 Caucus
8:15-8:45 am	District 3 Caucus
8:15-8:45 am	District 4 Caucus
8:15-8:45 am	District 5 Caucus
9:00-10:30 am	Membership Committee Meeting
9:00-10:30 am	Exam Accreditation Committee Meeting - OPEN SESSION
9:00-10:30 am	Law & Regulation Committee Meeting
9:00-10:30 am	IT/Communications Committee Meeting
9:00-10:30 am	Timeshare Committee Meeting
10:30-10:45 am	Break
10:45 am-12:15 pm	Administrator Round Table
10:45 am-12:15 pm	Program Committee Meeting
10:45 am-12:15 pm	Investigator/Auditor Resource Committee Meeting
10:45 am-12:15 pm	Commissioners Round Table
10:45 am-12:15 pm	Exam Accreditation Committee Meeting - CLOSED SESSION
12:15-1:30 pm	Lunch on Your Own
12:15 – 1:30 pm	ARELLO® Foundation Working Lunch
1:30-3:00 pm	Commissioner Resource Committee Meeting
1:30-3:00 pm	Education Certification Committee Meeting
1:30-3:00 pm	Fair Housing Committee Meeting
1:30-3:00 pm	Nominating Committee Meeting
3:00-3:15 pm	Break
3:15-4:45 pm	Finance Committee Meeting
3:15-4:45 pm	Affiliate Round Table
3:15-4:45 pm	Governance Review Committee Meeting
3:15-4:45 pm	Real Estate Best Practices Round Table
Friday September 22	
7:00 am	Registration Desk Open
8:00-10:00 am	General Session - TBD
10:00-10:15 am	Break
10:15 am - 12:00 pm	Keynote Speaker: Thinking Nui-Ka'ala Souza
12:00-1:30 pm	Lunch on Your Own



PROGRAMS MEMBERSHIP RESOURCES

12:00-1:30 pm	Executive Committee Work		out Contact Us Store Jo						
1:30-3:00 pm	Award Winning Ideas	AU	but contact os store it						
3:00-3:15 pm	Break Login: email addr	ess password	LOGIN Forgot password						
3:15-4:30 pm	Education Issues Round Tab	ole							
EVENTS ARELLO* F	OUNDATION ABOUT CONT	ACT	MEMBER & SUBSCRIBER LOG						
Saturday September 2	3								
8:00 am	Registration Desk Open								
8:30-10:30 am	Case Law Update								
10:30-10:45 am	Break								
10:45 am-12:15 pm	General Session - TBD								
12:15-1:30 pm	Lunch on Your Own								
1:30-4:00 pm	General Assembly / Board of	f Directors Meeting							
5:30-6:30 pm	Installation Reception								
6:30-9:00 pm	Installation Dinner								
Sunday September 24									
8:30-9:00 am	Commissioner College Regi	stration Desk Open							
9:00 am - 4:00 pm	Commissioner College 101	- SEPARATE REGISTRATION							

Please note that registration fees for guests are set to ensure ARELLO's costs are covered including the hotel/venue service charges and state and local taxes. Every effort is made to make these reasonable and affordable for our members.

Sponsorship of activities by vendors or regulated entities at this conference or meeting shall not be construed as an endorsement by ARELLO* of the sponsoring entity or of the products, services, policies or positions. The sponsorship is not intended by the vendor or regulated entity, nor should it be construed by anyone, to influence the decisions of ARELLO* and its representatives.

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Certification		Subscriptions	Meeting/Charleston,WV	Bylaws	Vision, Mission,
Investigator/Auditor		Regulatory Agencies	2017 Annual	Robert W. Semenow	Purpose and Values
Resources		News Outlet	Conference/Honolulu	Real Estate Policy	HISTORY OF ARELLO®
Commissioner		ARELLO* Store	2017 Investigator	Resource Endowment	President
Colleges			Workshop/Portland	Fund	Officers and Directors
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2018 Mid-Year Meeting/New Orleans

District Conferences

Commissioner College

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2017 Investigator Workshop/Portland

Portland, Oregon October 17-19, 2017

The 2017 Investigator Workshop is presented by the ARELLO® Investigator/Auditor Resource Committee and is designed by and for investigators and auditors. The personalized setting of the Workshop provides an invaluable opportunity to interact with speakers, share experiences and exchange ideas with colleagues.

Schedule Sponsors Accommodations Register Roster

Schedule

(No scheduled items have been created for this event).

Please note that registration fees for guests are set to ensure ARELLO's costs are covered including the hotel/venue service charges and state and local taxes. Every effort is made to make these reasonable and affordable for our members.

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