1. Call to Order

2. Approval of Agenda

3. Minutes of the March 15, 2018 Meeting

4. Financial Reports – March and April 2018

5. Approval of Consent Agreements (Citation Program)

6. Complaints and AVC (Executive Session)
   A. 2018-006
   B. 2018-013
   C. 2018-014
   D. 2018-021

7. Discussion on market analysis or BPO (using the word value) vs appraisal

8. Update on ARELLO Mid-Year Conference (Brian)

9. ARELLO Annual Meeting – September 26-30 (St. Louis, MO)

10. Election of Officers

11. Other Business

12. Next Meeting – July 12-13

13. Adjourn