AGENDA

SOUTH DAKOTA STATE PLUMBING COMMISSION 308 S. PIERRE- PIERRE, SOUTH DAKOTA

2016-2017 FISCAL YEAR COMMISSION MEETING July 21, 2016

	•
TO:	Members of the State Plumbing Commission
FROM:	Michael Richards, Executive Director
SUBJECT:	Regular Quarterly Commission Meeting to be held at the Governor's Inn Pierre, South Dakota.
	 Call to order 9:00 A.M. Review minutes of Commission Meeting held on April 21, 2016.
	3. Treasurer's Report for April, May and June 2016.
	4. Bills Paid Check List for April, May and June 2016.
	5. Applications Received Record for April, May and June 2016.
	6. Inspection Report for April, May and June 2016.
	7. FY 2015-2016 Inspection Report.
	8. Reports by Inspectors.
	A. Inspector Leuning
	B. Inspector Borth
	C. Inspector Steen
	D. Inspector Johnson
	E. Inspector Healy
	9. Report from Director Richards.
	A.
	В.
	C.
	D.

11. Election of Officers for FY 2016-2017

12. Report from Commission
A. Mark Rogers
B. Todd McCaskell
C. Chris Moore
D. Dan Hartman
E. Dave Hansen
13. New Products
A.
В.
14. New Business
A. Fiscal Year 2016-2017 Budget
B.
15. Set next Quarterly meeting date (Thursday, October 20, 2016).
16. Adjourn.

MINUTES

SOUTH DAKOTA STATE PLUMBING COMMISSION PIERRE, SOUTH DAKOTA

The regular quarterly meeting of the South Dakota State Plumbing Commission was called to order by Vice President McCaskell at 9:25 a.m. on Thursday, April 21, 2016 at the Governor's Inn, 700 W. Sioux Ave., Pierre, South Dakota.

Commissioners present: Todd McCaskell Dan Hartman Chris Moore Staff present: Mike Richards, Executive Director Nina Ripley, Administrative Assistant Inspectors present: Jeff Leuning James Borth Gerald Johnson Richard Steen Ronald Healy Guests present: Matt Marciniak, IAPMO Upper Mid-West Regional Manager Ken Melius, SD PHCC Vice President McCaskell called the meeting to order at 9:25 am.

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The minutes to the January 21, 2016 commission meeting were presented to the board. Upon review Commissioner Hartman moved to approve the minutes as presented. Seconded by Commissioner Moore. Motion carried.

The treasurer's report for January, February and March 2016 were presented and reviewed by the commission. Commissioner Moore moved that these reports be approved as presented. Seconded by Commissioner Hartman. Motion carried.

The bills paid checklist for January, February and March 2016 were presented and reviewed by the commission. Commissioner Hartman moved that these reports be approved as presented. Seconded by Commissioner Moore. Motion carried.

The applications received record for January, February and March 2016 were presented and reviewed by the commission. Commissioner Moore moved that this report be approved as presented. Seconded by Commissioner Hartman. Motion carried.

The commission reviewed the quarterly inspection report for Inspectors Borth, Leuning, Johnson, Steen and Healy. Upon review, Commissioner Hartman moved that this report be approved as presented. Seconded by Commissioner Moore. Motion carried.

Inspectors reports by Leuning, Borth, Steen, Johnson and Healy.

Director Richards reported on the Legislative Update, the 2015 Uniform Plumbing Code has been approved and work has been done on preparing for the changes for the Rules Hearing.

Director Richards presented the commission with a Reciprocity Agreement with the state of Iowa. Upon review Commissioner Hartman moved to accept the reciprocal agreement. Seconded by Commissioner Moore. Motion carried.

Ken Melius gave his report on the 18 continuing education classes put on in March.

Matt Marciniak gave a report on the progress of Minnesota's adoption for the UPC, Minnesota's being a Custom Code to their state and continuing education approval.

Commission reports by McCaskell, Hartman and Moore.

Discussion was held on the date of the next quarterly meeting of the commission.

Commissioner Hartman moved that the next meeting be held in Pierre on Thursday, July 21, 2016. Seconded by Commissioner Moore. Motion carried.

Discussion was held on the date for the Proposed Rules Hearing. Commissioner Moore moved that the Hearing be held in Pierre on Thursday, July 21, 2016. Seconded by Commissioner Hartman. Motion carried.

There being no further business Commissioner Moore moved to adjourn the meeting. Seconded by Commissioner Hartman. Motioned carried.

	Respectfully submitted,
	Michael Richards
	Executive Director
APPROVED:	

Todd McCaskell, Commission Vice Chair

FISCAL YEAR 2015-2016

MONTHLY BUDGET REPORT

		MONTHLIB	UDGET KEPOK	K I	DATE	0.4/0.0/0.04.0
	SC	OUTH DAKOTA S	STATE PLUMBIN	NG COMMISS	DATE_ ION	04/30/2016
CONTRACTOR		JOURNE'	YMAN		APPRENTICE	
PLUMBING SEWER & WATER WATER COND APPLIANCE MOBILE HOME IRRIGATION	762 329 31 30 22 31	PLUMBIN SEWER & WATER (APPLIAN MOBLIE I IRRIGATI	& WATER COND CE HOME	668 254 21 20 15 4	PLUMBING SEWER & WATE WATER COND APPLIANCE MOBILE HOME IRRIGATION	404 16 5 1 12
EXPENDITURES		2015-2016 BUDGET	THIS PERIOD	TO DATE	BUDGET BALANCE	% TO DATE
1. Salaries		301,200.00	37,450.04	260.761.67	40,438.33	86
2. OASI		2,247.01	2,872.60	19,903.50	3,196.50	86
3. Retirement		448.20	2,247.01	15,645.77	2,554.23	86
4. Health Insurance		29.97	4,448.20	42,175.54	13,824.46	75
5. Misc Emp Benefits		300.00	29.97	295.51	204.49	59
6. Commission Exper	nse	4,000.00	300.00	2,866.31	1,133.69	72
7. Travel Expenses		87,000.00	7,093.46	71,127.08	15,872.92	82
8. Central Services		40,000.00	2,440.55	29,275.31	10,724.69	73
9. Rent		7,500.00	621.39	6,213.90	1,286.10	83
10. Telephone		8,000.00	559.30	5,372.92	2,627.08	67
11. Postage		9,000.00	300.05	6,200.16	2,799.84	69
12. Insurance Premiun	าร	2,000.00	912.00	912.00	1,088.00	46
13. Office Supplies		5,000.00	117.45	285.33	2,147.67	57
14. Printing		5,000.00	255.23	2,662.24	2,337.76	53
15. Books & Subscript		10,000.00		11,113.12	(1,113.12)	111
16. Sales Tax		600.00	22.20	893.70	(293.70)	149
17. Miscellaneous		5,000.00			3,938.18	21
Totals		487,325.18	59,669.45	479,332.88	102,767.12	82
Beginning Balance This Months Deposits Total Cash on Hand This Months Expenses	.	263,085.56 30,175.00 293,260.56 59,669.45		NOTES: was \$170,376	Balance on Hand (21	on 4/30/15
New Balance on Hand		233,591.11	-	() indicate -		

FISCAL YEAR 2015-2016

MONTHLY BUDGET REPORT

					DATE_	05/31/2016
	SC	OUTH DAKOTA S	STATE PLUMBIN	NG COMMISS	ION	
CONTRACTOR		JOURNE'	YMAN		APPRENTICE	
PLUMBING	762	PLUMBIN	IG	668	PLUMBING	404
SEWER & WATER	329	SEWER 8		254	SEWER & WATE	16
WATER COND	31	WATER (21	WATER COND	5
APPLIANCE MOBILE HOME	30	APPLIAN MOBLIE I		20 15	APPLIANCE MOBILE HOME	1
IRRIGATION	22 31	IRRIGATI		4	IRRIGATION	12 1
				•		·
EXPENDITURES		2015-2016	THIS	TO	BUDGET	% TO
		BUDGET	PERIOD	DATE	BALANCE	DATE
1. Salaries		301,200.00	13,175.30	273,936.97	27,263.03	91
2. OASI		23,100.00	1,025.51	20,929.01	2,170.99	91
3. Retirement		18,200.00	790.50	16,436.27	1,763.73	90
4. Health Insurance		56,000.00	940.71	43,116.25	12,883.75	77
5. Misc Emp Benefits	1	500.00	10.54	306.05	193.95	61
6. Commission Expe	nse	4,000.00	527.64	3,393.95	606.05	85
7. Travel Expenses		87,000.00	7,108.98	78,236.06	8,763.94	90
8. Central Services		40,000.00	4,386.24	33,661.55	6,338.45	84
9. Rent		7,500.00	621.39	6,835.29	664.71	91
10. Telephone		8,000.00	520.13	5,893.05	2,106.95	74
11. Postage		9,000.00	319.14	6,519.30	2,480.70	72
12. Insurance Premiur	ns	2,000.00		912.00	1,088.00	46
13. Office Supplies		5,000.00	176.56	3,028.89	1,971.11	61
14. Printing		5,000.00	1,246.85	3,909.09	1,090.91	78
15. Books & Subscript		10,000.00	816.00	11,929.12	(1,929.12)	119
16. Sales Tax		600.00	19.10	912.80	(312.80)	152
17. Miscellaneous		5,000.00	299.83	1,361.65	3,638.35	27
Totals		582,100.00	31,984.42	511,317.30	70,782.70	88
Beginning Balance		233,591.11		NOTES:	Balance on Hand	on5/31/15
This Months Deposits		34,835.00		was \$146,903		
Total Cash on Hand		268,426.11	_	,		
This Months Expenses	3	31,984.42	_			
Marri Dalamaa an Hanal	İ	226 444 60		/ \ ! al! a a 4 a		

() indicate -

New Balance on Hand

236,441.69

FISCAL YEAR 2015-2016

MONTHLY BUDGET REPORT

		MONTHLT D	DDGET KEPOF	X I	D.4.T.F.	00/00/0040
	SC	OUTH DAKOTA S	TATE PLUMBI	NG COMMISS		06/30/2016
CONTRACTOR		JOURNE'	YMAN		APPRENTICE	
PLUMBING SEWER & WATER WATER COND APPLIANCE MOBILE HOME IRRIGATION	762 329 31 30 22 31	PLUMBIN SEWER & WATER O APPLIAN MOBLIE I IRRIGATI	WATER COND CE HOME	668 254 21 20 15 4	PLUMBING SEWER & WATE WATER COND APPLIANCE MOBILE HOME IRRIGATION	404 16 5 1 12
EXPENDITURES		2015-2016 BUDGET	THIS PERIOD	TO DATE	BUDGET BALANCE	% TO DATE
1. Salaries		301,200.00	26,122.39	300,059.36	1,140.64	99
2. OASI		23,100.00	1,983.82	22,912.83	187.17	99
3. Retirement		18,200.00	1,567.25	18,003.52	196.48	99
4. Health Insurance		56,000.00	1,880.75	44,997.00	11,003.00	80
5. Misc Emp Benefits		500.00	20.77	326.82	173.18	65
6. Commission Exper	nse	4,000.00		3,393.95	606.05	85
7. Travel Expenses		87,000.00	8,131.22	86,367.28	632.72	99
8. Central Services		40,000.00	1,723.49	35,385.04	4,614.96	88
9. Rent		7,500.00	621.39	7,456.68	43.32	99
10. Telephone		8,000.00	1,112.21	7,005.26	994.74	88
11. Postage		9,000.00	246.16	6,765.46	2,234.54	75
12. Insurance Premiun	ns	2,000.00		912	1,088.00	46
13. Office Supplies		5,000.00	132.85	3,161.74	1,838.26	63
14. Printing		5,000.00	130.38	4,039.47	960.53	81
15. Books & Subscript		10,000.00		11,929.12	(1,929.12)	119
16. Sales Tax		600.00	39.00	951.80	(351.80)	159
17. Miscellaneous		5,000.00	4,246.84	5,608.49	(608.49)	112
Totals		582,100.00	47,958.52	559,275.82	22,824.18	96
Beginning Balance		236,441.69		NOTES:	Balance on Hand	on 6/30/15
This Months Deposits		35,725.00		was \$146,903		
Total Cash on Hand		272,166.69				
This Months Expenses		47,958.52		() indicate		

New Balance on Hand

224,208.17

() indicate -

APPLICATIONS RECEIVED RECORD

2015-2016

DATE

		DATE					
NAME AND ADDRESS	LICENSE	APPLICATION	APPLICATIONS				LICENSE
	DATE	RECEIVED	APPROVED	RETURNED PASSED	FAILED	GRADE	NUMBER
	PLUMBING CO	ONTRACTORS					
Marcus R Scroggins, San Antonio TX	04/15/2016	04/12/2016	X	Reciprocity			1931C
Travis L Spartz, Slayton MN	04/29/2016	04/25/2016	X	Reciprocity			1932C
Travis J Powers, Bangor WI	04/29/2016	04/25/2016	Χ	Reciprocity			1933C
John Albrecht, West Fargo ND	05/09/2016	05/05/2016	Χ	Reciprocity			1934C
Rylan M Ojala, Lake Norden	05/09/2016	05/06/2016	Χ	X		97.37%	1935C
William R White, Sparta WI	06/20/2016	06/20/2016	Χ	Reciprocity			1936C
Jesse Berger, Coon Valley WI	06/20/2016	06/20/2016	X	Reciprocity			1937C
Kenneth P Williams, Bozeman MT	06/20/2016	06/20/2016	Χ	Reciprocity			1938C
	JOURNEYMAN	N PLUMBERS					
Jeffrey C Kenney, Orlando FL	04/01/2016	03/29/2016	X	Reciprocity			2809P
William S Quist, Pipestone MN	04/15/2016	04/11/2016	X	Reciprocity			2810P
Chad H Cummings, Rapid City	04/15/2016	05/27/2015	X	X		79.99%	2811P
Allen B Gunn, Harrisburg	04/15/2016	03/28/2016	X	X		86.54%	2812P
Brian D Saul, Sioux City IA	04/22/2016	04/18/2016	X	Reciprocity			2813P
Thomas C Younger, Rapid City	04/22/2016	03/14/2016	X	X		83.79%	2814P
David D Chapman, Rapid City	04/22/2016	04/11/2016	X	X		87.94%	2815P
Chad P Viereck, Canistota	04/22/2016	04/11/2006	X	X		72.53%	2816P
Mathew J Klocke, Fargo ND	05/09/2016	05/05/2016	X	Reciprocity			2817P
Addison B Lewis, Sioux Falls	05/09/2016	05/04/2016	X	X		77.65%	2818P
Lonnie A Keith, Fort Pierre	05/09/2016	04/27/2016	X	X		89.03%	2819P
John C Atkins, Hermosa	05/09/2016	03/16/2016	X	X		73.59%	2820P
Daniel Lee Owne, Dickinson ND	05/20/2016	05/16/2016	X	Reciprocity			2821P
John McCarty, Medford MN	06/03/2016	06/03/2016	X	Reciprocity			2822P
Ronald Opine, Ramsey MN	06/03/2016	06/03/2016	X	Reciprocity			2823P
Neil Staniszewski, Brookings	06/15/2016	06/01/2016	X	X		86.76%	2824P
Darby D Feist, Aberdeen	06/15/2016	06/08/2016	X	X		87.38%	2825P
David P Timmons, Pierre	06/30/2016	03/21/2016	X	X		94.00%	2826P
	APPRENTICE	PLUMBERS					
Andrew J Jensen, Vermillion	04/01/2016	03/28/2016	Χ	X		77.88%	4299-2A
Daniel Jay Brown, Sioux Falls	04/08/2016	04/06/2016	Χ				4300-2A+7
Anthony Nicolussi, Rapid City	04/08/2016	04/06/2016	Χ				4301-1A
Drew Eldeen, Sioux Falls	04/08/2016	04/07/2016	Χ				4302-3A
Colby Gregg, Hartford	04/08/2016	04/07/2016	Χ				4303-0A

APPLICATIONS RECEIVED RECORD

2015-2016

DATE

NAME AND ADDRESS	LICENSE	APPLICATION	I APPLICATION	S EXAM		LICENSE
	DATE	RECEIVED	APPROVED	RETURNED PASSED	FAILED GRAD	E NUMBER
	APPRENTICE	PLUMBERS CC	NTINUED			
Glen Greenfield, Sioux Falls	04/08/2016	04/07/2016	X			4304-15A
Tyler Hughes, Pipestone MN	04/08/2016	04/07/2016	X			4305-0A
Jonathan Luke, Sioux Falls	04/08/2016	04/08/2016	X			4306-2A+4
Bbo G Feldman, Sioux Falls	04/08/2016	04/08/2016	Χ			4307-0A
Joshua Jensen, Harrisburg	04/15/2016	04/15/2016	Χ			4308-1A+9
Alexander Charels Hamaker, Spearfish	04/15/2016	04/11/2016	X			4309-0A+6
Sven Wilen, Belle Fourche	04/15/2016	04/11/2016	X			4310-0A+6
Logan Mayer, Sturgis	04/15/2016	04/11/2016	X			4311-0A+2
Patrick McDonald, Hartford	04/15/2016	04/14/2016	Χ			4312-2A
Robbert G Hogan, Hartford	04/15/2016	04/14/2016	Χ			4313-2A+6
Chad W Stirling, Parkston	04/15/2016	04/14/2016	X			4314-0A
Tom Thornton, Hartford	04/15/2016	04/14/2016	X			4315-0A
Scott Aberham, Garretson	04/15/2016	04/14/2016	Χ			4316-0A
Terry Reinert, Sioux Falls	04/15/2016	04/15/2016	Χ			4317-3A+6
Jacob L Meendering, Inwood IA	04/15/2016	04/15/2016	Χ			4318-1A+9
Gregory A Meendering, Inwood IA	04/15/2016	04/15/2016	Χ			4319-2A+9
Robert Russell Bledsoe, Hot Springs	04/15/2016	04/15/2016	Χ			4320-0A+6
Jonathon Mollberg, Luverne MN	04/22/2016	04/22/2016	Χ			4321-0A
Robert C Stevens, Mitchell	04/22/2016	04/20/2016	Χ			4322-0A
Byron A Natole, Sioux Falls	04/22/2016	04/18/2016	Χ			4323-0A
Jared W Angerman, Sioux City IA	04/29/2016	04/25/2016	Χ			4324-0A
Dayton J Lewis, Sioux City IA	04/29/2016	04/25/2016	Χ			4325-0A+9
Derek Huemiller, Sprecher	04/29/2016	04/27/2016	Χ			4326-0A
Ben Curley, Madison	04/29/2016	04/28/2016	Χ			4327-0A+2
Doug Poncelett, Sioux Falls	05/09/2016	05/09/2016	Χ			4328-4A
Glenn Hoekman, Redfield	05/09/2016	05/09/2016	Χ			4329-0A
Larry L Gehlhausen, Sioux Falls	05/09/2016	05/02/2016	X			4330-1A
Zachary King, Spearfish	05/09/2016	05/02/2016	X			4331-0A+3
Brady Hansen, Spearifhs	05/09/2016	05/02/2016	X			4332-0A+3
Curt Guffin, Sioux Falls	05/09/2016	05/05/2016	X			4333-3A+2
Issac Reece Hackett, Sioux Falls	05/09/2016	05/05/2016	Χ			4334-0A+9
Dustin Sindt, Mitchell	05/09/2016	05/05/2016	X			4335-0A
Dylanger Pierson, Mitchell	05/13/2016	05/11/2016	X			4336-0A
John A Sheffield, Sioux Falls	05/13/2016	05/11/2006	X			4337-0A
Ryan A Mathers, Valley Springs	05/13/2016	05/11/2016	Χ			4338-0A

APPLICATIONS RECEIVED RECORD

2015-2016

DATE

NAME AND ADDRESS	LICENSE DATE	APPLICATION RECEIVED	APPLICATIONS APPROVED	EXAM RETURNED PASSED	FAILED	GRADE	LICENSE NUMBER
	APPRENTICE	PLUMBERS CO	NTINUED				
Daniel I Roggenbauer, Sioux Falls	05/13/2016	05/11/2016	X				4339-0A+10
Benjamin Randolph, Garretson	05/13/2016	05/11/2016	X				4340-3A
Camden Ostlie, Sioux Falls	05/13/2016	05/11/2016	X				4341-0A+2
Zach Liesinger, Sioux Falls	05/20/2016	05/20/2016	X				4342-0A+11
Chris Stuckey, Yankton	05/20/2016	05/20/2016	X				4343-2A
Jason Bodin, Brandon	05/20/2016	05/20/2016	X				4344-0A

						TOTAL	TOTAL	STOP
				QUART.	QT. TOT	LIVING	RURAL	NO
	APRIL	MAY	JUNE	TOTAL	2014-2015	UNITS	INSPECT.	INSPE
INSPECTIONS:								
BORTH	64	92	90					
LEUNING	90	117	106					
STEEN	68	88	105			256		
HEALY	202	215	193			603		
JOHNSON	76	126	106					
TOTAL	500	638	600	1738	1755	1603	917	
NON-RURAL JOBS CORRECTED W/O	O CITATION:							
BORTH	3	15	6					
LEUNING	6	6	7					
STEEN	10	12	15					
HEALY	13	25	8					
JOHNSON	12	18	15					
TOTAL	44	76	51	171	124			
RURAL JOBS CORRECTED W/O CIT.	ATION:							
BORTH	8	21	7	36	42			
LEUNING	9	7	11	27	35			
STEEN	7	5	10	22	25			
HEALY	15	12	8	35	14			
JOHNSON TOTAL	12 51	18 63	9 45					
VIOLATIONS FOR PLUMBING WITHO	OUT LICENSE:							
BORTH	0	0	0	0	0			
LEUNING	0	0	0	0	0			
STEEN	0	0	1	1	0			
HEALY	0	0	0	0	0			
JOHNSON	2	1	1	4	0			
TOTAL	2	1	2	5	0			
CITATIONS:								
BORTH	0	0	0	0	1			
LEUNING	0	0	0					
STEEN	0	0	3					
HEALY	0	0	0					
JOHNSON	1	0	0					
TOTAL	1	0	3	4	3			
INSPECTION REQUESTS:	432	552	509	1,493	1,499			
INCOMING PHONE CALLS:	206	391	452					
INCOMING I HOME OALLO.	200	001	702	1,049	1,202			

			BORTH				LEUNING			
			APRIL	MAY	JUNE	TOTAL	APRIL	MAY	JUNE	TOTAL
CONTF	ACTOR CONTACT	ΓS	17	22	29	68	12	14	17	43
CITY O	FFICIAL CONTACT	ΓS	3	0	0	3	0	0	0	0
CODE	SEMINAR PROGR	AMS	1	0	0	1	0	0	0	0
OTHER	MEETINGS, EXAM	MS, ETC.	1	0	0	1	1	0	0	1
JOBS V	VITHOUT INSPECT	TIONS	146	145	139		299	319	299	
			STEEN				HEALY			
			APRIL	MAY	JUNE	TOTAL	APRIL	MAY	JUNE	TOTA
CONTF	ACTOR CONTACT	ΓS	15	16	21	52	76	92	74	242
CITY O	FFICIAL CONTACT	ΓS	0	0	0	0	18	17	12	47
CODE	SEMINAR PROGRA	AMS	0	0	0	0	0	0	0	0
OTHER	MEETINGS, EXA	MS,ETC.	1	0	0	1	3	0	0	3
JOBS V	VITHOUT INSPECT	TIONS	171	194	195		202	200	211	
			JOHNSO)N						
			APRIL	MAY	JUNE	TOTAL				
CONTF	ACTOR CONTACT	rs	24	28	27	79				
CITY O	FFICIAL CONTACT	ΓS	2	2	3	7				1
CODE	SEMINAR PROGRA	AMS	1	0	0	1				
OTHER	MEETINGS, EXA	MS, ETC.	2	0	0	2				
JOBS \	VITHOUT INSPECT	TIONS	378	389	385					

INSPECTION REPORT FISCAL YEAR 2015-2016

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	<u>BORTH</u>	<u>LEUNING</u>	<u>STEEN</u>	<u>JOHNSON</u>	<u>HEALY</u>	<u>TOTAL</u>
INSPECTIONS:	925	1,246	1,090	1,285	2,162	6,708
NON-RURAL JOBS CORRECTED						
W/0 CITATIONS:	58	39	116	169	113	495
RURAL JOBS CORRECTED	400	110	00	400	404	200
W/O CITATION	126	116	92	192	104	630
CITATIONS	3	0	5	6	4	18
TOTAL LIVING						
UNITS:	533	1,306	929	1,189	2,150	6,107
TOTAL RURAL						
INSPECTIONS:	644	953	460	681	843	3,581
STOPPED NO INSPECTION	5	23	19	25	34	106
CITY OFFICIAL						
CONTACTS:	13	7	0	20	40	80
CONTRACTOR						
CONTACTS:	252	190	169	372	735	1,718
INSPECTION						
REQUESTS:						5,252
INCOMING PHONE						
CALLS:						4,306
						<u></u>