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Unemployment Insurance Call Center expands hours

PIERRE, S.D. – The Department of Labor has announced its Unemployment Insurance (UI) Call Center has expanded its hours. It is now open from 8 a.m. to 6:20 p.m. (CST) to take calls from individuals filing for UI benefits.

There has been a higher volume of calls to the Call Center in the past two weeks. “Traditionally, this time of year is always busy, but we are feeling the impact of layoffs across the state,” said Secretary of Labor Pam Roberts. “We are working hard to provide timely service to our constituents.”

The UI program provides temporary financial assistance for persons who have lost their job through no fault of their own until they find other employment. Those who become unemployed may file a claim for UI benefits online at www.sd.uiclaims.com or by calling the Call Center at 605.626.3179.