



South Dakota High Demand & High Wage Career

Career Cluster:
Hospitality, Events, & Tourism



Food Service Managers

Standard Occupational Code 11-9051

What They Do

Responsible for the daily operation of restaurants or other establishments that prepare and serve food and beverages. They plan, direct or coordinate the activities of the food and beverage services provided.

Is This For You?

Work Interests are described in the following categories (compatible with Holland's Model). People who tend to succeed in this career are:

Enterprising (Persuaders) — Like to influence, persuade or lead people and manage others. They enjoy working on a team toward goals, competition and business-like activities.

Conventional (Organizers) — Detail oriented and organized. They like to analyze data, keep financial records and do research. They can be counted on to be accurate and enjoy structure and closure.

Work Styles (personality tendencies) of people who perform well in this occupation have:

Leadership Orientation — A tendency to lead, take charge, offer opinions, and provide direction at work.

Stress Tolerance — A tendency to cope and function effectively in stressful situations at work.

Social Orientation — A tendency to seek out, enjoy, and be energized by social interaction at work.

Abilities reflect a person's aptitude to acquire skills and knowledge. The following abilities are important for success in the career.

- Deductive Reasoning
- Oral Comprehension
- Oral Expression
- Problem Sensitivity
- Written Comprehension
- Speech Clarity
- Near Vision

Work Activities

- Identifying Objects, Actions, and Events
- Getting Information
- Making Decisions and Solving Problems

Education & Training

The minimum of a high school diploma or equivalent is recommended for food service managers. For larger or more fine dining establishments, some postsecondary education in a culinary or restaurant management program may be preferred. In most cases, those in management positions have prior work experience in the same food service tasks as those they supervise.

A registered apprenticeship is another option for preparing for this occupation. To learn more, visit StartTodaySD.com or contact your local Job Service office to get started.

Recommended Levels* for the National Career Readiness Certificate

Applied Math	3
Workplace Documents	4
Graphic Literacy	4

*Using the median skill level.

Where They Work

The South Dakota industries which employ the largest number of food service managers are:

- Food Services and Drinking Places
- Self Employment
- Management of Companies and Enterprises
- Educational Services
- Hospitals
- Religious, Grantmaking, Civic, Professional, and Similar Organizations

South Dakota Employment & Wages

2024 Employment	2034 Employment	Numeric Change	Percent Change	Average Annual Openings	Annual Median Wage	Annual Average Wage
1,746	1,927	181	10.4%	218	\$60,640	\$63,920

Additional References

Labor Market Information Center
www.dlr.sd.gov/lmic

Career OneStop
www.careeronestop.org

O*Net Online
www.onetonline.org

mySkills myFuture
<https://www.myskillsmyfuture.org/>

Auxiliary aids and services are available upon request to individuals with disabilities. U.S. DOL funded. For details, see dlr.sd.gov/lmic/eta_grant.aspx.

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Provided By

Labor Market Information Center
South Dakota Dept. of Labor and Regulation
605.626.2314

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