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## South Dakota High Demand & High Wage Career

Career Cluster: Hospitality & Tourism



# Food Service Managers

Standard Occupational Code 11-9051

## What They Do

Responsible for the daily operation of restaurants or other establishments that prepare and serve food and beverages. They plan, direct or coordinate the activities of the food and beverage services provided.

## Is This For You?

**Work Interests** are described in the following categories (compatible with Holland's Model). People who tend to succeed in this career are:

**Enterprising (Persuaders)** — Like to influence, persuade or lead people and manage others. They enjoy working on a team toward goals, competition and business-like activities.

**Conventional (Organizers)** — Detail oriented and organized. They like to analyze data, keep financial records and do research. They can be counted on to be accurate and enjoy structure and closure.

**Work Values** are aspects of work that are satisfying to you. The following work values are generally associated with this career.

**Independence** — Allow employees to work on their own and make decisions.

**Relationships** — Allow employees to provide service to others and work with co-workers in a friendly non-competitive environment.

**Support** — Offer supportive management that stands behind employees.

**Abilities** reflect a person's aptitude to acquire skills and knowledge. The following abilities are important for success in the career.

- Oral Comprehension
- Oral Expression
- Problem Sensitivity
- Written Comprehension
- Deductive Reasoning
- Speech Clarity

## Basic Skills You Need

- Service Orientation
- Active Listening
- Management of Personnel Resources
- Monitoring
- Speaking
- Coordination
- Critical Thinking
- Reading Comprehension
- Social Perceptiveness
- Time Management
- Active Learning
- Complex Problem Solving
- Instructing

## Education & Training

A high school diploma or equivalent is recommended for food service managers. In

most cases, those in management positions have prior work experience in the same food service tasks as those they supervise.

## Recommended Levels\* for the National Career Readiness Certificate

Applied Math	3
Workplace Documents	4
Graphic Literacy	4

\*Using the median skill level.

## Where They Work

The South Dakota industries which employ the largest number of food service managers are:

- Self Employment
- Educational Services

## South Dakota Employment & Wages

2020 Workers	2030 Workers	Numeric Change	Percent Change	Average Annual Demand for Workers	Annual Median Wage	Annual Average Wage
1,471	1,675	204	13.9%	194	\$59,235	\$57,093

## Additional References

### Labor Market Information Center

[www.dlr.sd.gov/lmic](http://www.dlr.sd.gov/lmic)

### Career OneStop

[www.careeronestop.org](http://www.careeronestop.org)

### O\*Net Online

[www.onetonline.org](http://www.onetonline.org)

### mySkills myFuture

<https://www.myskillsmyfuture.org/>

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