People in the Human Services cluster help people with things like child care, money, family and personal issues. They like to be around people. They want to help. Some like to teach and offer advice to others.
Child Care Workers

Child care workers provide a safe place for children to play, eat and learn while parents work. Some child care workers work from home. Others work at day care centers or schools. Many of the children they take care of are not old enough to go to school. Child care workers need to be patient. They also need to have a lot of energy to keep up with the children.

Circle the words related to child care workers.

- arts and crafts
- diapers
- games
- learning
- mealtime
- music
- naps
- playtime
- reading
- snack
- storytelling
- playtime

MAP EKRVA TCLIHN WADSMUS ANDVRANLZ STORNCAYB PLAYNTIMEP M DIAPERSBLEANNGJXY CVOTSQUARTSANF RAPLAYTIMEFWBS KARNSHRTELLINGFFSCWRCNWKMDGRA QNITAXAJEPKHSUNUSDASRDPSNMMIMIAQNNBRMVLAWGYMPMINGECCFLFLGAMESMYSRXEKBLANSBOLEANINGOFEKMEALTIMEWR
Residential Advisors

Residential advisors watch over places where groups of people live. This includes college dorms, boarding schools and group homes. They make sure people follow the rules. They provide first aid and get medical help. They may plan activities for the people living there. They might assign rooms. Some of them offer advice to students.

Residential advisors sometimes solve conflicts between residents (people who live in the place). Conflicts can happen for many reasons. Sometimes people disagree or don’t get along. Fairy tales and other stories have lots of conflict. For example in Cinderella, her stepmother wouldn’t let her go to the ball. Pick a fairy tale or other story. (Books and movies have lots of good stories!) Answer the following questions.

Fairy tale or story (can be from a book or movie):

What is one of the conflicts?

What is a way to solve the conflict peacefully?
Hairstylists
Hairstylists provide hair and beauty services to help clients look better. Hairstylists are also called hairdressers or cosmetologists. They discuss hairstyle options with clients. They wash, cut, dry and style hair. They may also color, lighten or condition hair. Sometimes they apply chemicals to hair to change its texture, such as straightening or curling it.

Pictured below are tools hairstylists use. Draw a line between each tool and the correct word.

- Scissors
- Comb
- Clipper
- Hairdryer
- Brush

Personal Care Aides
Personal care aides work in people’s homes. They help with chores and other things a person cannot do because of age, illness or disability. Aides may wash clothes, cook, wash dishes, clean or go shopping. They may help their clients get out of bed in the morning, bathe and get dressed.

Circle the things a personal care aide might do.

A. Wash clothes
B. Brush a client’s hair
C. Prescribe medicine
D. Dust
E. Help put on client’s shoes
F. Start pillow fights

Child, Family & School Social Workers
Child, family and school social workers help children and families when they have problems. They try to make things better. They want to help others. Some check out reports of abuse. They find foster homes for children. They help with adoptions. They help single parents. School social workers work with teachers, school officials, parents and guardians to make sure students are doing the best they can.

Social workers have to be good listeners. Circle T if the statement is true. Circle F if the statement is false.

1. Good listeners pay attention to more than what someone is saying. They also look the person’s body language. T F
2. Good listeners interrupt when someone is talking. T F
3. Good listeners ask questions to find out more. T F
4. Good listeners repeat what they heard in their own words. T F
Whole& Retail Buyers, except Farm Products

They purchase goods at low prices. They resell the items at higher prices to make money. They sell the items to stores and to the public. They have to figure out what things customers want. They look at catalogs, go to product shows and talk to suppliers to find the next popular item.

**Wanda Buyzalot bought 36 watches for $2 each. She sold them to WatchOUT Warehouse for $5 each. Answer the questions below.**

1. How much did Wanda spend on the watches?
2. How much did WatchOUT warehouse spend?
3. What was Wanda’s profit?

**How Much Does it Pay?**

<table>
<thead>
<tr>
<th>Hourly Wage in South Dakota (2018)</th>
<th>Child Care Workers</th>
<th>Residential Advisors</th>
<th>Personal Care Aides</th>
<th>Child, Family &amp; School Social Workers</th>
<th>Hairstylists</th>
<th>Wholesale &amp; Retail Buyers, except Farm Products</th>
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</thead>
<tbody>
<tr>
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**Keep your “career antennae” up!**

Land on the website below to explore many more careers in this same cluster. And we have 15 other career clusters to explore together!

dlr.sd.gov/careerclusters

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