

**BEFORE THE DIVISION OF INSURANCE  
DEPARTMENT OF LABOR AND REGULATION  
STATE OF SOUTH DAKOTA**

**IN THE MATTER OF THE TARGET  
MARKET EXAMINATION OF  
WASHINGTON NATIONAL  
INSURANCE COMPANY FORMERLY  
DBA CONSECO HEALTH  
INSURANCE COMPANY**

**ORDER SETTING REPORT  
IMPLEMENTATION TIMELINE**

1. On August 20, 2013 the Director of the Division of Insurance (“Division”) adopted the Examination Report by Order in the target market conduct examination of Washington National Insurance Company, formerly d.b.a. Conseco Health Insurance Company (“the Company”) pursuant to SDCL § 58-3-12.
2. Pursuant to the Director’s August 20, 2013 Order, the Company was ordered to submit a timeframe for implementation of the adopted Examination Report within 20 days pursuant to SDCL § 58-3-25.
3. The company provided an implementation timeframe pursuant to the Director’s Order.

Therefore, pursuant to SDCL § 58-3-25, it is hereby ORDERED that within 90 days of the date of this Order, unless otherwise provided herein, the Company shall comply with all Report recommendations and provide written verification to the Director that each recommendation has been fully complied with, along with a report detailing how each recommendation has been implemented; and it is further

ORDERED that the Company shall comply with Report Recommendation 33 within 180 days of the date of this Order and provide written verification to the Director that the recommendation has been fully complied with, along with a report detailing how the recommendation has been implemented; and it is further

ORDERED that the Company shall comply with Report Recommendation 39 by providing complete copies of the 13 files underlying Finding 39 of the Report within 90 days of the date of this Order, or, if the complete files cannot be provided, provide written verification to the Director within 90 days of the date of this Order that the recommendation has been fully complied with, along with a report detailing how the recommendation has been implemented; and it is further

ORDERED that the Company shall comply with Report Recommendation 40 by providing complete copies of the 92 files underlying Finding 40 of the Report within 90 days of the date of this Order, or, if the complete files cannot be provided, provide

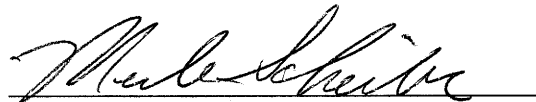
written verification to the Director within 90 days of the date of this Order that the recommendation has been fully complied with, along with a report detailing how the recommendation has been implemented; and it is further

ORDERED that the Company shall comply with the Report recommendations as provided above and shall continue to follow the policies and procedures that have been put in place during the course of the examination and those subsequent to the examination's completion; and it is further

ORDERED that this Order may not be used by any person for any competitive purpose or used in a manner that would violate SDCL Chapter 58-33.

This Order may be appealed to the Circuit Court and South Dakota Supreme Court pursuant to SDCL Chapter 1-26.


Dated this 28<sup>th</sup> day of October, 2013.

  
Merle Scheiber, Director  
South Dakota Division of Insurance  
445 E. Capitol Ave.  
Pierre, SD 57501

#### CERTIFICATE OF SERVICE

I, Frank Marnell, the undersigned, do hereby certify that on this 28<sup>th</sup> day of October, 2013, a true and correct copy of the Order Setting Report Implementation Timeline with respect to the above-entitled action was sent U.S. First Class Mail thereon, to Washington National Insurance Company, 11825 N. Pennsylvania Street, Carmel, IN 46032.

Dated this 28<sup>th</sup> day of October, 2013 in Pierre, South Dakota.

  
Frank A. Marnell, Division Counsel  
South Dakota Division of Insurance  
445 E. Capitol Ave.  
Pierre, SD 57501