

BEFORE THE DIVISION OF INSURANCE
DEPARTMENT OF LABOR AND REGULATION
STATE OF SOUTH DAKOTA

IN THE MATTER OF
CONSUELA MEDELES
AKA CONSUELA ROSSOW

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CONSENT ORDER

In resolution of the above matter and in lieu of a formal hearing, the undersigned parties do hereby agree to the following:

CONSUELA MEDELES, whose address of record is 1115 Wood Ave, Rapid City, SD 57701 is a resident insurance producer licensed in the State of South Dakota;

CONSUELA MEDELES is aware that the South Dakota Division of Insurance ("Division") has conducted an investigation regarding his insurance-related activities;

The Division alleges the following:

- 1) CONSUELA MEDELES has been the subject of several complaints and investigations;
- 2) CONSUELA MEDELES willfully collected funds as premium for insurance a sum in excess of the premium or charge applicable to such insurance, specified in the policy and as fixed by the insurer or filed with and approved by the Division, in violation of SDCL § 58-33-36;
- 3) CONSUELA MEDELES misappropriated premiums received, in violation of SDCL §§ 58-30-88 & 58-30-89;
- 4) CONSUELA MEDELES withheld, misappropriated, or converted monies or property received in the course of doing insurance business, in violation of SDCL § 58-30-167(4);
- 5) CONSUELA MEDELES used fraudulent, coercive, or dishonest practices, or demonstrated incompetence, untrustworthiness, or financial irresponsibility in the conduct of business, in violation of SDCL § 58-30-167(8);
- 6) Pursuant to SDCL §§ 58-30-88, 58-30-89, 58-30-167(2), (4) & (8), and 58-33-36, the Director of the Division may revoke CONSUELA MEDELES's resident insurance producer license for any one of the above-cited reasons.

CONSUELA MEDELES is aware of and understands the nature of the charges and has been informed that he has the right to counsel, hearing, and appeal and that by agreeing to and signing this Consent Order, waives these rights;

In return for CONSUELA MEDELES agreeing to the provisions of this Consent Order, the Division agrees not to proceed to administrative hearing and agrees that this Consent Order will constitute the final disposition pursuant to SDCL § 1-26-20;

CONSUELA MEDELES agrees, in lieu of contesting this matter formally, to the revocation of her resident insurance producer's license and to cease the transaction of insurance business in this state;

CONSUELA MEDELES further agrees that this Consent Order may be considered in any future licensing procedures with the South Dakota Division of Insurance and for the purpose of determining the appropriate sanction in any future actions with the Division for any violations of the laws or regulations of the State of South Dakota or for failing to abide by any order of the Director;

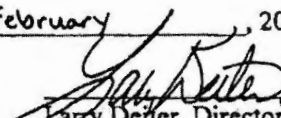
By the execution of this Consent Order CONSUELA MEDELES waives her right to contest the allegations contained in this Consent Order in any future licensing proceedings;

Wherefore, good cause appearing from the foregoing, it is hereby ORDERED that the resident insurance producer's license of CONSUELA MEDELES is hereby REVOKED; and it is further

ORDERED that the use of this Consent Order for competitive purposes by an insurance agent or third-party administrator holding a license in the State of South Dakota, or by any company holding a Certificate of Authority, or by anyone on their behalf, may be deemed unfair competition and be grounds for suspension or revocation of said license or authority; and it is further

ORDERED that the provisions of this Consent Order shall be effective from the date the Director signs this Order.

Dated at Pierre, South Dakota this 13 day of February, 2020.


Larry Deiter, Director
South Dakota Division of Insurance

I have read and understand the terms of this Consent Order and the waiver of my due process rights and voluntarily enter into this Consent Order.

Dated this 12 day of February, 2020.


CONSUELA MEDELES