



**SOUTH DAKOTA  
DEPT. OF LABOR  
& REGULATION**

**DIVISION OF INSURANCE**

Tel: 605.773.3563 | Fax: 605.773.5369

[dlr.sd.gov/insurance](http://dlr.sd.gov/insurance)

August 7, 2019

**SENT VIA CERTIFIED MAIL AND FIRST-CLASS MAIL**

Shontell Monroe  
2914 Rosenwald St.  
Shreveport, LA 71107

7019 0700 0000 9717 3847

RE: Application for Insurance Producer License/Denial

This letter is to notify you that your application for licensure as a nonresident insurance producer in South Dakota has been denied. The reason for the denial is as follows:

You applied for an individual nonresident insurance producer license to the South Dakota Division of Insurance ("Division") on May 17, 2019. You answered "YES" to questions 1A and 1B, indicating that you have been convicted/plead guilty to a misdemeanor and felony. You provided documentation showing that in 2003 you were charged with and convicted of a felony level offense for possession of a controlled substance and in 2002 you were charged with and convicted of a misdemeanor offense for failing to identify a fugitive.

Based on the above information, your application is denied because you have been determined not to be in good standing under ARSD 20:06:01:03 and for violating SDCL 58-30-167(2) violating the insurance laws or rules of South Dakota or any other state and for violating SDCL 58-30-167(6) for having been convicted of a felony.

Please note that this denial is considered an administrative action which will be reported to the database maintained by the National Association of Insurance Commissioners. If an administrative action occurs, an insurance producer may be required to report the action to all states in which an insurance license is held and in accordance with the timeframes and requirements of each state.

Pursuant to SDCL § 58-30-168, you may make a written request to the Division of Insurance within thirty (30) days of the date of this denial for a hearing to determine the reasonableness of this decision to deny your application for licensure.

Sincerely,

Daniel R. Nelson, Assistant Director  
*South Dakota Division of Insurance  
Department of Labor and Regulation*

Cc: [usaalicensing@teleperformance.com](mailto:usaalicensing@teleperformance.com)