February 22, 2018

Dental Pay Plus
100 Corporate Parkway
Suite 334
Amherst, NY 14226

To whom it may concern,

This letter is to notify you that your company's application for registration as a Third Party Administrator ("TPA") in South Dakota has been denied. The reason for the denial is as follows:

Your company submitted an application for a TPA registration application to the South Dakota Division of Insurance ("Division") on August 29, 2017. The application was completed incorrectly and material information was omitted from the application. The Division sent e-mails and letters to your company concerning the deficiencies in the application. Communications between the Division and your company ceased after an October 27, 2017 email went unanswered. Communications between your company and the Division were reopened on January 30, 2018, when it was discovered that your company no longer has any clients in South Dakota and it was indicated that the company wished to withdraw its TPA application. The application remains incomplete.

Based on the above information, your company's TPA application is denied based upon SDCL §§ 58-29D-22 and 58-29D-31 for failing to complete the registration application and include the documentation required for the Division to process the application.

Please note that this denial is considered an administrative action which will be reported to the database maintained by the National Association of Insurance Commissioners. If an administrative action occurs, an insurance producer may be required to report the action to any and all states in which an insurance license is held and in accordance with the timeframes and requirements of each state.

You may make a written request to the Division of Insurance within thirty (30) days of the date of this denial for a hearing to determine the reasonableness of this decision to deny your application for licensure.

Sincerely,

[Signature]
Dan Nelson
Assistant Director
South Dakota Division of Insurance
Department of Labor and Regulation