BEFORE THE DIVISION OF INSURANCE  
DEPARTMENT OF LABOR AND REGULATION  
STATE OF SOUTH DAKOTA

IN THE MATTER OF HEWLETT-PACKARD ADMINISTRATIVE SERVICES LLC.  
CONSENT ORDER

In resolution of the above matter and in lieu of issuance of a Notice of Hearing and a formal hearing, the undersigned parties do hereby agree to the following:

HEWLETT-PACKARD ADMINISTRATIVE SERVICES LLC. ("HEWLETT-PACKARD") whose address of record is 2401 NW 23 RD St Suite 2C, Oklahoma City, OK 73107, is a third party administrator ("TPA") in the State of South Dakota, holding a TPA registration;

HEWLETT-PACKARD is aware that the South Dakota Division of Insurance ("Division") has conducted an investigation of its insurance-related activities;

The Division has alleged the following:

1) On March 12, 2014, Ohio took an administrative action against HEWLETT-PACKARD’s insurance license;

2) HEWLETT-PACKARD failed to report the Ohio administrative action to the Division within 30 days in violation of SDCL §§ 58-29D-28 and 58-29D-31(4);

3) HEWLETT-PACKARD violated a previous consent order issued by the Director, dated November 15, 2013, by failing to conduct itself in accordance with the insurance laws and regulations of the State of South Dakota;

4) HEWLETT-PACKARD has been the subject of previous investigations for failing to report administrative actions to the Division;

5) Any of the above-cited conduct may be grounds for the revocation or suspension of HEWLETT-PACKARD’s TPA registration pursuant to SDCL § 58-29D-31(4);

HEWLETT-PACKARD is aware of and understands the nature of the charges and has been informed that it has the right to notice, hearing, and appeal, and that by agreeing to and signing this Consent Order waives these rights;

In return for HEWLETT-PACKARD agreeing to the provisions of this Consent Order, the Division agrees not to proceed to hearing and agrees that this Consent Order will constitute an informal disposition of this licensing matter pursuant to SDCL § 1-26-20;

HEWLETT-PACKARD agrees to a monetary penalty in the amount of $1,500 pursuant to SDCL §§ 58-4-28.1 and 58-29D-33, in lieu of contesting this matter formally; and

HEWLETT-PACKARD further agrees to conduct itself in accordance with the insurance laws and regulations of the State of South Dakota;
HEWLETT-PACKARD agrees that this Consent Order may be considered for the purpose of determining the appropriate sanction in any future actions with the Division for any violations of the laws or regulations of the State of South Dakota or for failing to abide by any order of the Director;

By the execution of this Consent Order and the payment of the penalty pursuant to this Consent Order, HEWLETT-PACKARD neither admits to nor denies the violations of the laws of the State of South Dakota alleged herein;

Wherefore, good cause appearing from the foregoing, it is hereby ORDERED that HEWLETT-PACKARD pay a monetary penalty in the amount of $1,500 payable to “South Dakota Division of Insurance” for deposit in the general fund of the State of South Dakota; and it is further

ORDERED that should HEWLETT-PACKARD fail to comply with the provisions of this Order, the Division may seek the suspension or revocation of HEWLETT-PACKARD’s TPA registration at hearing pursuant to SDCL Chapter 58-29D, or seek other remedies available at law; and it is further

ORDERED that the use of this Consent Order for competitive purposes by an insurance agent or third-party administrator holding a license in the State of South Dakota, or by any company holding a Certificate of Authority, or by anyone on their behalf, may be deemed unfair competition and be grounds for suspension or revocation of said license or authority; and it is further

ORDERED that the provisions of this Consent Order shall be effective from the date the Director signs this Order.

Dated at Pierre, South Dakota this 13th day of May, 2016.

[Signature]
Larry Detter
Director
South Dakota Division of Insurance

The undersigned, on behalf of HEWLETT-PACKARD, represents it understands the terms of this Consent Order and the waiver of its due process rights and voluntarily enter into this Consent Order.

Dated this May day of 9, 2016.

[Signature]
Sherry Remy
Signature of Authorized Representative

[Printed Name]
Sherry Remy
Printed Name

[Title]
Account Exec.
Title