BEFORE THE DIVISION OF INSURANCE
DEPARTMENT OF LABOR AND REGULATION
STATE OF SOUTH DAKOTA

IN THE MATTER OF
PLANNED ADMINISTRATORS, INC

CONSENT ORDER

In resolution of the above matter and in lieu of issuance of a Notice of Hearing and a formal hearing, the undersigned parties do hereby agree to the following:

PLANNED ADMINISTRATORS, INC. ("PAI") whose address of record is 17 Technology Circle, Suite E2AG, Columbia, South Carolina 29203, is a renewal applicant for registration as a third party administrator in the State of South Dakota;

PAI is aware the South Dakota Division of Insurance ("Division") has conducted an investigation;

The South Dakota Division of Insurance alleges the following with regard to PAI:

1) PAI failed to timely report a 2015 Nevada administrative action to the Division in violation of SDCL §§ 58-29D-28 and 58-29D-31(4);

2) PAI was subject to Warning Letters in 2010 for failing to timely report administrative actions;

3) PAI submitted a renewal application for registration as third party administrator on May 21, 2015;

4) Pursuant to SDCL §§ 58-29D-28, and 58-29D-31, the Director of the Division of Insurance may deny PAI'S renewal application for the above cited conduct.

PAI is aware of and understands the nature of the allegations and has been informed that it has the right to a Notice of Hearing, counsel and appeal and that by agreeing to sign this Consent Order, waives these rights;

In return for PAI agreeing to and complying with the provisions of this Consent Order, the Division agrees not to proceed with the denial of PAI'S application and subsequent administrative hearing and agrees that this Consent Order will constitute an informal and complete disposition of this licensing matter and the prior period of non-registration pursuant to SDCL § 1-26-20;

PAI agrees to pay $2,500 pursuant to SDCL §§ 58-29D-31, 58-29D-33, and 58-4-28.1, in lieu of an application denial, administrative hearing, and Final Decision;

PAI further agrees to conduct itself in accordance with the insurance laws and regulations of the State of South Dakota;

PAI further agrees that this Consent Order may be considered for the purpose of determining the appropriate sanction in any future actions with the Division for any violations of the laws or regulations of the State of South Dakota or for failing to abide by any order of the Director;
PAI waives its right to contest the allegations contained in this Consent Order in any future actions or licensing procedures;

Wherefore, good cause appearing from the foregoing, it is hereby ORDERED that PAI pay a monetary penalty in the amount of $2,500 payable to “South Dakota Division of Insurance” for deposit in the general fund of the State of South Dakota; and it is further

ORDERED that PAI abide by the agreements made by it in this Consent Order; and it is further

ORDERED that the third party administrator renewal application from PAI is approved as of the effective date of this Consent Order; and it is further

ORDERED that the use of this Consent Order for competitive purposes by an insurance agent or third-party administrator holding a license in the State of South Dakota, or by any company holding a Certificate of Authority, or by anyone on their behalf, may be deemed unfair competition and be grounds for suspension or revocation of said license or authority; and it is further

ORDERED that the provisions of this Consent Order shall be effective from the date the Director signs this Order.

Dated at Pierre, South Dakota this 8th day of October, 2015.

Larry Deiter, Director
South Dakota Division of Insurance

The undersigned, on behalf of PAI represents it understands the terms of this Consent Order and the waiver of its due process rights and voluntarily enters into this Consent Order.

Dated this 7th day of October, 2015.

Signature of Authorized Representative

Barbara B. Windham
Printed Name

VP of Finance & Chief Financial Officer
Title