

BEFORE THE DIVISION OF INSURANCE  
DEPARTMENT OF LABOR AND REGULATION  
STATE OF SOUTH DAKOTA

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IN THE MATTER OF HEWLETT-PACKARD ADMINISTRATIVE SERVICES, LLC	) ) )	CONSENT ORDER
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In resolution of the above matter and in lieu of issuance of a Notice of Hearing and a formal hearing, the undersigned parties do hereby agree to the following:

HEWLETT-PACKARD ADMINISTRATIVE SERVICES, LLC ("HP SERVICES"), whose address of record is Mailstop 2C, 2401 Northwest 23<sup>rd</sup> St., Oklahoma City, OK 73107, is a third-party administrator ("TPA") in the State of South Dakota holding a TPA Registration;

HP SERVICES is aware that the South Dakota Division of Insurance ("Division") has conducted an investigation of its insurance-related activities in South Dakota;

The Division has alleged the following:

- 1) HP SERVICES failed to report a July 3, 2013 Nevada administrative action to the Division within 30 days in violation of SDCL § 58-29D-28 and 58-29D-31(4);
- 2) HP SERVICES has been warned previously by the Division to report administrative actions;
- 3) The above-cited conduct may be grounds for the revocation or suspension of HP SERVICES's TPA Registration pursuant to SDCL §§ 58-29D-38 and 58-29D-31(4);

HP SERVICES is aware of and understands the nature of the charges and has been informed that it has the right to notice, hearing, and appeal, and that by agreeing to and signing this Consent Order waives these rights;

In return for HP SERVICES agreeing to the provisions of this Consent Order, the Division agrees not to proceed to hearing and agrees that this Consent Order will constitute an informal disposition of this licensing matter pursuant to SDCL § 1-26-20;

HP SERVICES agrees to a monetary penalty in the amount of \$1,500 pursuant to SDCL §§ 58-4-28.1 and 58-29D-33, in lieu of contesting this matter formally; and

HP SERVICES further agrees to conduct itself in accordance with the insurance laws and regulations of the State of South Dakota; and

HP SERVICES further agrees that this Consent Order may be considered for the purpose of determining the appropriate sanction in any future actions with the Division for any violations of the laws or regulations of the State of South Dakota or for failing to abide by any order of the Director;


Wherefore, good cause appearing from the foregoing, it is hereby ORDERED that HP SERVICES pay a monetary penalty in the amount of \$1,500 payable to "South Dakota Division of Insurance" for deposit in the general fund of the State of South Dakota; and it is further

ORDERED that should HP SERVICES fail to comply with the provisions of this Order, the Division may seek the suspension or revocation of HP SERVICES's TPA Registration at hearing pursuant to SDCL Ch. 58-29D, or seek other remedies available at law; and it is further

ORDERED that the use of this Consent Order for competitive purposes by an insurance agent or third-party administrator holding a license in the State of South Dakota, or by any company holding a Certificate of Authority, or by anyone on their behalf, may be deemed unfair competition and be grounds for suspension or revocation of said license or authority; and it is further

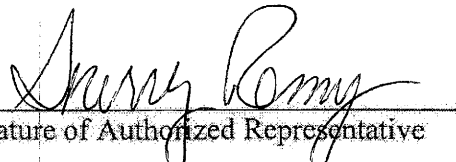
ORDERED that the provisions of this Consent Order shall be effective from the date the Director signs this Order.

Dated at Pierre, South Dakota this 15<sup>th</sup> day of November, 2013.

  
Merle Scheiber, Director  
South Dakota Division of Insurance

The undersigned, on behalf of HP SERVICES, represents it understands the terms of this Consent Order and the waiver of its due process rights and voluntarily enter into this Consent Order.

Dated this 11-6 day of 2013, 2013.

  
Signature of Authorized Representative  
Sherry Remy  
Printed Name  
Account Executive  
Title