# ADDITIONS TO AGENDA SOUTH DAKOTA BOARD OF ACCOUNTANCY BOARD MEETING, December 12, 2012

A=Action D=Discussion I=Information	
A-Additions to Certificates and Firm Permits	2-3
A-Financial Statements through November 2012	4-13
A-Request to Board for Nomination Support	14-20
D-Addition to NASBA Candidate Care Report for 3Q12	21-24
A-Addition to Peer Review	Ex. Sessior

### CERTIFIED PUBLIC ACCOUNTANT CERTIFICATES BOARD COPY

#### Issued Through December 6, 2012

Number	Name	<b>Date Issued</b>	Location
3051	Jeff Tyler Yennie	10/26/12	Rapid City, SD
3052	Aaron Matthew Tri	11/8/12	Pierre, SD
3053	Karen Marie Gruber	11/15/12	Estelline, SD
3054	Kyle Joseph McManus	12/3/12	Sioux Falls, SD
3055	Chelsey Ann Anderson	12/3/12	Dell Rapids, SD
2689	Dixie Lee Pedersen replacement	03/05/06	Iroquois, SD

## FIRM PERMITS TO PRACTICE PUBLIC ACCOUNTANCY BOARD COPY

#### Issued Through December 6, 2012

Number	Name	Date Issued	Basis/Comments
1597	Moss Adams LLP Seattle, WA	10/26/12	New Firm
1598	BDO USA, LLP Chicago, IL	12/05/12	New Firm

		CENTER DESCRIPTION	BOARD OF ACCOUNTANCY			
<b>S</b>		DR/CR	DR	DR *	DR **	DR ***
STATE OF SOUTH DAKOTA CASH CENTER BALANCES AS OF: 11/30/2012		BALANCE	374,896.60 DR	374,896.60 DR	374,896.60 DR **	374,896.60 DR ***
	LABOR & REGULATION BOARD OF ACCOUNTANCY	ACCOUNT	03100061802 1140000	6503 618	, 6503 1031	1031
		CENTER	031000618	RCE TOTAL	MIT TOTAL	TOTAL
BA1409R1	AGENCY: 10 BUDGET UNIT: 1031	COMPANY	6503 1	COMPANY/SOURCE TOTAL 6503 618	COMP/BUDG UNIT TOTAL 6503 1031	BUDGET UNIT

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STATE OF SOUTH DAKOTA MONTHLY EXPENDITURE REPORT FOR PERIOD ENDING: 11/30/2012

BA0205A5 12/01/2012

DR/	AMOUNT CR	2,882.00 DR 100.00 DR 3,144.00 DR 2,882.00 DR	9,008.00 DR * 762.82 DR 818.50 DR 758.65 DR	2,339.97 DR * 180.00 DR	11,527.97 DR ** 279.86 DR 7.65 DR 290.41 DR 265.77 DR	843.69 DR * 218.69 DR 6.00 DR 237.75 DR 218.44 DR	680.88 DR * 791.88 DR 791.88 DR 791.88	2,375.64 DR * 5.83 DR .16 DR 6.34 DR 5.82 DR	18.15 DR * 2.73 DR .08 DR 2.97 DR 2.73 DR	8.51 DR * 3,926.87 DR ** 15,454.84 DR ***
VENDOR	GROUP									
VENDOR	NUMBER					M				
SHORT	NAME									
*	OR PAYMENT #									
POSTING	DATE	11/02/2012 11/27/2012 11/16/2012 11/30/2012	11/02/2012 11/16/2012 11/30/2012	11/02/2012	11/02/2012 11/27/2012 11/16/2012 11/30/2012	11/02/2012 11/27/2012 11/16/2012 11/30/2012	11/02/2012 11/16/2012 11/30/2012	11/02/2012 11/27/2012 11/16/2012 11/30/2012	11/02/2012 11/27/2012 11/16/2012 11/30/2012	
ACCOUNTANCY ACCOUNTANCY DOCUMENT	LICENSING	CGEX121026 CGEX121108 CGEX121114 CGEX121128	EMP SAL & WAGES CGEX121026 CGEX121114 CGEX121128	P-I/TEMP EMP SAL & WAGES CGEX121026	BOARD & COMM NBRS FEES EMPLOYEE SALARIES CGEX121026 CGEX121108 CGEX121114 CGEX121128	OASI-EMPLOYER'S SHARE CGEX121108 CGEX121114 CGEX121114 CGEX121114	RETIREMENT-ER SHARE CGEX121026 CGEX121114 CGEX121128	HEALTH/LIFE INSER SHARE CGEXI21026 CGEXI21108 CGEXI21114 CGEXI21128	ER'S COMPENSATION CGEX121026 CGEX121108 CGEX121114 CGEX121128	Unemployment compensation Employee benefits Personal services
LABOR BOARD OF BOARD OF	ACCOUNT 6503 PROFESSIONAL &	\$1010100 \$1010100 \$1010100 \$1010100	1010 F-T 51010200 51010200 51010200	1020 51010300	5101030 BOARD 5101 EMPLO (802 51020100 (802 51020100 (802 51020100	010 51020200 51020200 51020200 51020200	020 51020600 51020600 51020600	060 51020800 51020800 51020800 51020800	5102080 WORKER'S 802 51020900 802 51020900 802 51020900 802 51020900	5102090 UNEM 5102 EMPL 51
AGENCY 10 BUDGET UNIT 1031 CENTER-5 10310	COMP CENTER COMPANY NO 6: COMPANY NAME P	6503 103100061802 6503 103100061802 6503 103100061802 6503 103100061802	OBJSUB: 5101010 6503 103100061802 510 6503 103100061802 510 6503 103100061802 510	OBJSUB: 510: 6503 103100061802	OBJSUB: 510: OBJECT: 510: OBJECT: 510: 6503 103100061802 6503 103100061802 6503 103100061802	OBJSUB: 5102 6503 103100061802 6503 103100061802 6503 103100061802 6503 103100061802	OBJSUB: 5102 6503 103100061802 6503 103100061802 6503 103100061802	OBJUD: 5102 6503 103100061802 6503 103100061802 6503 103100061802 6503 103100061802	OBJSUB: 5102 6503 103100061802 6503 103100061802 6503 103100061802 6503 103100061802	OBJECT: 5102 GROUP: 51

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STATE OF SOUTH DAKOTA MONTHLY EXPENDITURE REPORT FOR PERIOD ENDING: 11/30/2012

	DR/ AMOUNT CR	35.00 DR 35.00 CR	.00 + 736.70 DR	736.70 DR * 21.00 DR	21.00 DR * 652.12 DR 877.52 DR 652.12 CR	877.52 DR * 25.00 DR 50.00 DR 49.00 DR 25.00 CR	99.00 DR * 181.00 DR 98.00 DR 181.00 CR	98.00 DR * 1,832.22 DR ** 75.00 DR	75.00 DR * 1,570.69 DR 142.90 DR	1,713.59 DR * 6.22 DR	6.22 DR * 122.86 DR	122.86 DR * 93.60 DR	93.60 DR * 1,269.45 DR	1,269.45 DR * 120.76 DR 95.00 DR
	VENDOR													
	VENDOR									12201534	12043890	12201534	12074040	12023782
	SHORT									MARCOINC	SUNSETOFFI	MARCOINC	MCGINNISRO	MIDCONTINE
	JV APPVL #, OR PAYMENT #	256205	275142	275142	256205 275142	256205 275142 275142	256205 275142			02014639	99914595	02014639	02016114	99910278
	Posting Date	11/07/2012 11/09/2012	11/30/2012	11/30/2012	11/07/2012 11/30/2012 11/09/2012	11/07/2012 11/30/2012 11/30/2012 11/09/2012	11/07/2012 11/30/2012 11/09/2012	11/30/2012	11/30/2012 11/30/2012	11/07/2012	11/27/2012	11/07/2012	11/23/2012	11/30/2012 11/09/2012
FANCY	DOCUMENT	CGEX121106 E103-078	E MEALS/IN-ST CGEX121128	AIR-COMM-OUT-OF-STATE CGEX121128	OTHER-PUBLIC-OUT-OF-STATE CGEX121106 CGEX121128 E103-078	LODGING/OUT-OF-STATE CGEX121106 CGEX121128 CGEX121128 E103-078	INCIDENTALS-OUT-OF-STATE CGEX121106 CGEX121128 E103-078	NON-TAXABLE MEALS/OUT-ST TRAVEL DP309097	SERVICES-STATE FM309071 PL310058	SERVICES INV1171412	SERV & MAINT 13SC100008 NOV12	& MAINT SERV INV1171412	RENTAL ACCOUNTRENT2012	ATE OWNED PROP. TL310154 111109001 SEP 12
LABOR BOARD OF ACCOUNTANCY BOARD OF ACCOUNTANCY	ACCOUNT	52031500 52031500	150 NON-TAXABLE 52032600	32800	33000 33000 33000	33200 33200 33200	33500 33500 33500	1800	COMPUTER 42000 42000	CENTRAL	equipment 42300	230 JANITORIAL 52044600	EQUIPMENT 44900	4490 RENTS-PRIVATE 52045300 52045300
AGENCY 10 BUDGET UNIT 1031 CENTER-5 10310	COMP CENTER	6503 103100061802 6503 103100061802	OBJSUB: 5203150 6503 103100061802 5203	OBJSUB: 5203260 6503 103100061802 520	OBJSUB: 5203280 6503 103100061802 520 6503 103100061802 520 6503 103100061802 520	OBJSUB: 5203300 6503 103100061802 520 6503 103100061802 520 6503 103100061802 520 6503 103100061802 520	OBJSUB: 5203320 6503 103100061802 520 6503 103100061802 520 6503 103100061802 520	OBJSUB: 5203350 OBJECT: 5203 6503 103100061802 5204	OBJSUB: 5204180 6503 103100061802 520 6503 103100061802 520	OBJSUB: 5204200 6503 103100061802 52042200	OBJSUB: 5204220 6503 103100061802 520	OBJSUB: 5204230 6503 103100061802 520	OBJSUB: 5204460 6503 103100061802 520	OBJSUB: 5204490 6503 103100061802 520 6503 103100061802 520

STATE OF SOUTH DAKOTA MONTHLY EXPENDITURE REPORT FOR PERIOD ENDING: 11/30/2012

BA0205A5 12/01/2012

	DR/ AMOUNT CR	215.76 DR * 54.15 DR	54.15 DR * 22.35 DR	22.35 DR * 106.93 DR	106.93 DR * 1,732.95 DR	1,732.95 DR * 5,412.86 DR ** 147.69 DR 14.53 DR	162.22 DR * 17.25 DR	17.25 DR * 179.47 DR ** 439.79 DR	439.79 DR ** 7,864.34 DR ** 23,319.18 DR *** 23,319.18 DR *** 23,319.18 DR **** 23,319.18 DR ****
	VENDOR								
	VENDOR	12023853	12035896		12005047	12129639 12162845	12003048		
	SHORT	XCELENERGY	ECOWATER		NATLASSNST	CLARITUSIN OFFICEMAXI	BUSINESSPR		
	JV APPVL #,	02015109	99915707	163874	69909067	99909869 02014626	99911187		
	Posting Date	11/14/2012	11/30/2012	11/14/2012	11/07/2012	11/07/2012 11/07/2012	11/14/2012	11/07/2012	
OF ACCOUNTANCY OF ACCOUNTANCY	DOCUMENT VII NUMBER	TELECOMMUNICATIONS SRVCS 5159417006 1012	ELECTRICITY 111114	WATER CI103A-037	BANK FEES AND CHARGES 13454448	OTHER CONTRACTUAL SERVICE CONTRACTUAL SERVICES IN150317 769768	OFFICE SUPPLIES 34604	PRINTING-COMMERCIAL SUPPLIES & MATERIALS T103-030	OPER TRANS OUT -NON BUDGT NONOP EXP/NONBGTD OP TR OPERATING EXPENSES
10 LABOR UNIT 1031 BOARD 5 10310 BOARD	CENTER ACCOUNT	OBJSUB: 5204530 T 103100061802 52045400	OBJSUB: 5204540 E	OBJSUB: 5204560 W 103100061802 52047400	OBJSUB: 5204740 Bi 103100061802 52049600	OBJSUB: 5204960 ON OBJECT: 5204 CK 103100061802 52050200 103100061802 52050200	OBJSUB: 5205020 OJ 103100061802 52053200	OBJECT: 5205320 FP OBJECT: 5205 103100061802 5228000	OBJSUB: 5228000 OI OBJECT: 5228 NG GROUP: 52 OI COMT: 6503 CHTR: 103100061802 B. UNIT: 1031
AGENCY BUDGET U CENTER-5	COMP	OI 6503 1(	OI 6503 1(	OE 6503 10	OE 6503 10	6503 10	OE 6503 10	OE OE 6503 10	555X0m

### South Dakota Board of Accountancy Balance Sheet As of November 30, 2012

	Nov 30, 12
ASSETS	
Current Assets Checking/Savings	
1130000 Local Checking - US Bank 1140000 Pool Cash State of SD	2,460.38 374,896.60
Total Checking/Savings	377,356.98
Other Current Assets	
1131000 · Interest Income Receivable 1213000 · Investment Income Receivable	10,171.95 1,234.30
Total Other Current Assets	11,406.25
Total Current Assets	388,763.23
Fixed Assets	
1670000 · Computer Software	440.000.00
Original Cost 1770000 - Depreciation	140,063.23 -109,887.19
	<del></del>
Total 1670000 - Computer Software	30,176.04
Total Fixed Assets	30,176.04
TOTAL ASSETS	418,939.27
LIABILITIES & EQUITY Liabilitles Current Liabilities Accounts Payable 2110000 · Accounts Payable	15,866.88
Total Accounts Payable	15,866.88
Other Current Liabilities	10,000.00
2430000 · Accrued Wages Payable 2810000 · Amounts Held for Others	7,187.15
	29,906.24
Total Other Current Liabilities	37,093.39
Total Current Liabilities	52,960.27
Long Term Liabilities 2960000 · Compensated Absences Payable	13,333,93
Total Long Term Liabilities	13,333.93
	10,000.30
Total Liabilities	66,294.20
Equity 3220000 · Unrestricted Net Assets 3300100 · Invested In Capital Assets Net Income	244,007.11 30,176.04 78,461.92
Total Equity	352,645.07
TOTAL MADILITIES & FOUNT?	
TOTAL LIABILITIES & EQUITY	418,939.27

## South Dakota Board of Accountancy Profit & Loss Budget vs. Actual July through November 2012

	Jul - Nov 12	Budget	\$ Over Budget	% of Budget
Ordinary Income/Expense			+ c.a. page	10 or pundar
Income				
4293550 · Initial Individual Certificate 4293551 · Certificate Renewals-Active	1,150.00	3,000.00	-1,850.00	38.3%
5208002 · Refunds 4293551 · Certificate Renewals-Active - Other	-50.00 54,950.00	46,000.00	8,950.00	119.5%
Total 4293551 · Certificate Renewals-Active	54,900.00	46,000.00	8,900.00	119.3%
4293552 · Certificate Renewals-Inactive	19,950.00	18,000.00	1,950.00	110.8%
4293553 · Certificate Renewals-Retired	710.00	700.00	10.00	101.4%
4293554 · Initial Firm Permits	550.00	1,250.00	-700.00	44.0%
4293555 · Firm Permit Renewals	19,850.00	17,000.00	2,850.00	116.8%
4293557 · Initial Audit 4293558 · Re-Exam Audit	180.00 1.020.00	750.00	-570.00	24.0%
4293560 · Late Fees-Initial Certificate	50.00	2,340.00	-1,320.00	43.6%
4293561 · Late Fees-Certificate Renewals	2,000,00	4,000.00	-2,000.00	50.0%
4293563 · Late Fees-Firm Permit Renewals	500.00	800.00	-300.00	62.5%
4293564 · Late Fees-Peer Review 4293566 · Firm Permit Inidividual	150.00	1,100.00	-950.00	13.6%
5208003 · REFUNDS	-20.00			
4293566 · Firm Permit Inidividual - Other	70,935.00	64,000.00	6,935.00	110.8%
Total 4293566 · Firm Permit Inidividual	70,915.00	64,000.00	6,915.00	110.8%
4293567 · Peer Review Admin Fee	75.00	5,650.00	-5,575.00	1.3%
4293568 · Firm Permit Name Change	0.00	100.00	-100.00	0.0%
4293569 · Initial FAR	480.00	1,140.00	-660.00	42.1%
4293570 · Initial REG 4293571 · Inital BEC	150.00	660.00	-510.00	22.7%
4293572 · Re-Exam FAR	150.00 1,080.00	930.00 1,710.00	-780.00	16.1%
4293573 · Re-Exam REG	1,000.00	1,710.00	-630.00	63.2%
REFUNDS	0.00			
4293573 · Re-Exam REG - Other	930.00	1,800.00	-870.00	51.7%
Total 4293573 · Re-Exam REG	930.00	1,800.00	-870.00	51.7%
4293574 · Re-Exam BEC				
5208009 · REFUNDS 4293574 · Re-Exam BEC - Other	0.00 900.00	1,980.00	-1,080.00	45.5%
Total 4293574 Re-Exam BEC	900.00	1,980.00	-1,080.00	45.5%
4491000 · Interest and Dividend Revenue 4896021 · Legal Recovery Cost	8,344.35 550.00	9,000.00 1,000.00	-655.65 -450.00	92.7% 55.0%
Total Income	184,584.35	182,910.00	1,674.35	100.9%
Gross Profit	184,584.35	182,910.00	1,674.35	100.9%
Expense				
5101010 · F-T Emp Sal & Wages	31,540.02	68,843.00	-37,302.98	45.8%
5101020 P-T/Temp Emp Sal & Wages	8,322.81	17,769.00	-9,446.19	46.8%
5101030 · Board & Comm Mbrs Fees	1,200.00	4,138.00	-2,938.00	29.0%
5102010 · OASI-Employer's Share 5102020 · Retirement-ER Share	2,998.09 2,391.76	6,918.00	-3,919.91	43.3%
5102060 · Health /Life insER Share	8,710.68	5,445.00 19,005.00	-3,053.24 -10,294.32	43.9% 45.8%
5102080 · Worker's Compensation	63.76	254.00	-190:24	25.1%
5102090 · Unemployment Insurance	29.90	91.00	-61.10	32.9%
5203010 · AutoState Owned	381.42	600.00	-218.58	63.6%
5203020 · Auto-Private-Ownes Low Mileage	0.00	400.00	-400.00	0.0%
5203030 · In State-Auto- Priv. High Miles 5203100 · In State-Lodging	446.96	1,500.00	-1,053.04	29.8%
5203120 · In State-Incidentals to Travel	286.00 0.00	1,000.00 100.00	-714.00 -100.00	28.6%
5203140 · InState-Tax Meals Not Overnigt	23.00	100.00	-77.00	0.0% 23.0%
5203150 · InState-Non-Tax Meals OverNight	168.00	400.00	-232.00	42.0%
5203220 · OS-Auto Private Low Mileage	90.40			12.070
5203230 · OS-Auto Private High Mileage	0.00	100.00	-100.00	0.0%
5203260 · OS-Air Commercial Carrier	2,900.33	5,700.00	-2,799.67	50.9%
5203280 OS-Other Public Carrier	131.00	500.00	-369.00	26.2%

## South Dakota Board of Accountancy Profit & Loss Budget vs. Actual July through November 2012

	Jul - Nov 12	Budget	\$ Over Budget	% of Budget
5203300 · OS-Lodging	4,177.50	7,800.00	-3,622.50	53.6%
5203320 · OS-Incidentals to Travel	340.00	350.00	-10.00	97.1%
5203350 · OS-Non-Taxable Meals Overnight	550.00	1,200.00	-650.00	45.8%
5204010 · Subscriptions	328.66	1,500.00	-1,171.34	21.9%
5204020 Dues and Membership Fees	3,200.00	3,900.00	-700.00	82.1%
5204030 · Legal Document Fees	0.00	500.00	-500.00	0.0%
5204040 · Consultant Fees-Accounting	6,700.00	6,700.00	0.00	100.0%
5204160 · Workshop Registration Fees	872.00	6,000.00	-5,128.00	14.5%
5204180 · Computer Services-State	225.00	600.00	-375.00	37.5%
5204181 Computer Development Serv-State	252.35	10,400.00	-10,147.65	2.4%
5204200 · Central Services	3,398.98	7,000.00	-3,601.02	48.6%
5204220 · Equipment Service & Maintenance	38.69	300.00	-261.31	12.9%
5204230 · Janitorial/Maintenance Services	614.30	1,560.00	-945.70	39.4%
5204340 · Computer Software Maintenance	1,076.25	1,000.00	76.25	107.6%
5204360 · Advertising-Newspapers	195.00	1,500.00	-1,305,00	13.0%
5204440 · Newsletter Publishing	0.00	1,100.00	-1,100.00	0.0%
5204460 · Equipment Rental	1,662.00	4,500.00	-2,838.00	36.9%
5204480 · Microfilm and Photography	0.00	700.00	-700.00	0.0%
5204490 · Rents Privately Owned Property	6,347.25	15,531.00	-9,183.75	40.9%
5204510 · Rent-Other	255.17	,	0,100.10	40.070
5204530 · Telecommunications Services	900.56	2,500.00	-1,599.44	36.0%
5204540 · Electricity	237.47	865.00	-627.53	27.5%
5204560 · Water	67.05	240.00	-172.95	27.9%
5204590 · Insurance Premiums/Surety Bonds	0.00	1,710.00	-1,710,00	0.0%
5204740 · Bank Fees and Charges	2,765.39	3,200.00	-434.61	86.4%
5205020 · Office Supplies	1,137.13	2,000.00	-862.87	56.9%
5205310 · Printing State	295.88	500.00	-204.12	59.2%
5205320 · Printing/Duplicating/Binding Co	369.25	1,000.00	-630.75	36.9%
5205330 · Supplemental Publications	350.00	700.00	-350.00	50.0%
5205340 Microfilm Supplies/Materials	0.00	300.00	-300.00	0.0%
5205350 · Postage	1,564.71	3,100.00	-1,535.29	50.5%
5207430 · Office Machines	0.00	100.00	-100.00	0.0%
5207900 · Computer Hardware	1,225.00	4,800.00	-3,575.00	25.5%
5207950 · System Development	0.00	500.00	-500.00	0.0%
5207955 · Computer Hardware Other	0.00	500.00	-500.00	0.0%
5207960 · Computer Software Expense	0.00	500.00	-500.00	0.0%
5228000 · Operating Transfers Out-NonBudg	2,263.41	7,400.00	-5,136.59	30.6%
5228030 · Depreciation Expense	5,029.30	12,070.40	-7,041.10	41.7%
			-7,041.10	41.7%
Total Expense	106,122.43	246,989.40	-140,866.97	43.0%
Net Ordinary Income	78,461.92	-64,079.40	142,541.32	-122.4%
Net Income	78,461.92	-64,079.40	142,541.32	-122.4%

## South Dakota Board of Accountancy PREVIOUS YEAR MONTHLY COMPARISON

November 2012

	•	Nov 12	Nov 11	\$ Change	% Change
Ordinary Income/	Expense			***	
Income	· Initial Individual Certificate	275.00	250.00	75.00	04.40/
	· Initial Individual Certificate · Certificate Renewals-Active	275.00 0.00	350.00 100.00	-75.00 -100.00	-21.4% -100.0%
	· Certificate Renewals-Inactive	0.00	50.00	-50.00	-100.0%
	· Initial Firm Permits	0.00	150.00	-150.00	-100.0%
	Firm Permit Renewals	50.00	0.00	50.00	100.0%
	· Initial Audit	30.00	60.00	-30.00	-50.0%
	· Re-Exam Audit	330.00	90.00	240.00	266.7%
4293560	- Late Fees-Initial Certificate	50.00	0.00	50.00	100.0%
	Late Fees-Certificate Renewals	0.00	100.00	-100.00	-100.0%
4293564	· Late Fees-Peer Review	50.00	150.00	-100.00	-66.7%
	· Firm Permit Inidividual	325.00	520.00	-195.00	-37.5%
4293567	· Peer Review Admin Fee	0.00	225.00	-225.00	-100.0%
4293569	· Initial FAR	120.00	60.00	60.00	100.0%
4293570	· Initial REG	30.00	30.00	0.00	0.0%
4293571	· Inital BEC	0.00	30.00	-30.00	-100.0%
4293572	· Re-Exam FAR	30.00	90.00	-60.00	-66.7%
	· Re-Exam REG	150.00	210.00	-60.00	-28.6%
4293574	· Re-Exam BEC	90.00	120.00	-30.00	-25.0%
Total Incom	е	1,530.00	2,335.00	-805.00	-34.5%
Gross Profit		1,530.00	2,335.00	-805.00	-34.5%
Expense					
	F-T Emp Sal & Wages	9,008.00	5,863.24	3,144.76	53.6%
	P-T/Temp Emp Sal & Wages	2,339.97	1,506.42	833.55	55.3%
	Board & Comm Mbrs Fees	180.00	900.00	-720.00	-80.0%
	OASI-Employer's Share	843.69	593.52	250.17	42.2%
	· Retirement-ER Share · Health /Life InsER Share	680.88	442.18	238.70	54.0%
	Worker's Compensation	2,375.64 18.15	1,533.78	841.86	54.9%
	Unemployment Insurance		20.64	-2.49	-12.1%
	· OS-Air Commercial Carrier	8.51 736.70	7.38	1.13	15.3%
	OS-Other Public Carrier	21.00	1,343.20 149.35	-606.50 -128.35	-45.2%
	· OS-Lodging	877.52	2,709.59	-1,832.07	-85.9% -67.6%
	OS-Incidentals to Travel	99.00	164.01	-65.01	-39.6%
	OS-Non-Taxable Meals Overnight	98.00	342.00	-244.00	-71.4%
5204010	Subscriptions	219.66	207.50	12.16	5.9%
5204040	Consultant Fees-Accounting	6,700.00	0.00	6,700.00	100.0%
5204160	Workshop Registration Fees	0.00	24.00	-24.00	-100.0%
5204180	Computer Services-State	0.00	60.00	-60.00	-100.0%
5204200	Central Services	1,713.59	0.00	1,713.59	100.0%
5204220	Equipment Service & Maintenance	3.53	6.48	-2.95	-45.5%
	Janitorial/Maintenance Services	122.86	119.86	3.00	2.5%
	Equipment Rental	690.60	690.60	0.00	0.0%
5204480	Microfilm and Photography	0.00	40.00	-40.00	-100.0%
5204490	Rents Privately Owned Property	1,269.45	1,269.45	0.00	0.0%
	Telecommunications Services	215.76	194.90	20.86	10.7%
	Electricity	54.16	56.54	-2.38	-4.2%
5204560		22.35	22.35	0.00	0.0%
	Bank Fees and Charges Office Supplies	106.93	32.55	74.38	228.5%
	Printing/Duplicating/Binding Co	38.27	139.18	-100.91	-72.5%
	Supplemental Publications	293.95 350.00	20.70	273.25	1,320.1%
	Postage	518.06	0.00 0.00	350.00	100.0%
	Operating Transfers Out-NonBudg	439.79	199.76	518.06 240.03	100.0%
	Depreciation Expense	1,005.86	1,005.86	0.00	120.2% 0.0%
Total Expen	·	31,051.88	19,665.04	11,386.84	57.9%
Net Ordinary Inco	me	-29,521.88	-17,330.04	-12,191.84	-70.4%
Net Income		-29,521.88	-17,330.04	-12,191.84	-70.4%

## South Dakota Board of Accountancy PREVIOUS YEAR TO DATE MONTHLY COMPARISON

July through November 2012

	Jul - Nov 12	Jul - Nov 11	\$ Change	% Change
Ordinary Income/Expense				
Income	4 450 00	4 400 00	<b>7</b> 0.00	
4293550 · Initial Individual Certificate 4293551 · Certificate Renewals-Active	1,150.00 54,900.00	1,100.00 54,040.00	50.00 860.00	4.6% 1.6%
4293552 · Certificate Renewals-Inactive	19,950.00	20,300.00	-350.00	-1.7%
4293553 · Certificate Renewals-Retired	710.00	670.00	40.00	6.0%
4293554 · Initial Firm Permits	550.00	700.00	-150.00	-21.4%
4293555 · Firm Permit Renewals	19,850.00	19,700.00	150.00	0.8%
4293557 · Initial Audit	180.00	450.00	-270.00	-60.0%
4293558 · Re-Exam Audit 4293560 · Late Fees-Initial Certificate	1,020.00 50.00	1,140.00 50.00	-120.00 0.00	-10.5% 0.0%
4293561 · Late Fees-Certificate Renewals	2,000.00	2,750.00	-750.00	-27.3%
4293563 · Late Fees-Firm Permit Renewals	500.00	550.00	-50.00	-9.1%
4293564 · Late Fees-Peer Review	150.00	500.00	-350.00	-70.0%
4293566 · Firm Permit Inidividual	70,915.00	69,940.00	975.00	1.4%
4293567 · Peer Review Admin Fee 4293568 · Firm Permit Name Change	75.00 0.00	450.00 105.00	-375.00	-83.3%
4293569 · Initial FAR	480.00	360.00	-105.00 120.00	-100.0% 33.3%
4293570 · Initial REG	150.00	360.00	-210.00	-58.3%
4293571 · Inital BEC	150.00	390.00	-240.00	-61.5%
4293572 · Re-Exam FAR	1,080.00	750.00	330.00	44.0%
4293573 · Re-Exam REG 4293574 · Re-Exam BEC	930.00	900.00	30.00	3.3%
4293374 · Re-Exam BEC 4491000 · Interest and Dividend Revenue	900.00 8,344.35	1,050.00 11,505.78	-150.00	-14.3%
4896021 - Legal Recovery Cost	550.00	1,630.00	-3,161.43 -1,080.00	-27.5% -66.3%
Total Income		<del></del>	<u> </u>	
	184,584.35	189,390.78		-2.5%
Gross Profit Expense	184,584.35	189,390.78	-4,806.43	-2.5%
5101010 · F-T Emp Sai & Wages	31,540.02	27,453.16	4,086.86	14.9%
5101020 · P-T/Temp Emp Sal & Wages	8,322.81	7,376.70	946.11	12.8%
5101030 · Board & Comm Mbrs Fees	1,200.00	2,220.00	-1,020.00	-46.0%
5102010 · OASI-Employer's Share	2,998.09	2,635.23	362.86	13.8%
5102020 · Retirement-ER Share 5102060 · Health /Life InsER Share	2,391.76 8,710.68	2,089.82	301.94	14.5%
5102080 · Worker's Compensation	63.76	7,668.90 97.54	1,041.78 -33.78	13.6% -34.6%
5102090 · Unemployment Insurance	29.90	34.86	-4.96	-14.2%
5203010 · AutoState Owned	381.42	135,43	245.99	181.6%
5203020 · Auto-Private-Ownes Low Mileage	0.00	452.00	-452.00	-100.0%
5203030 · In State-Auto- Priv. High Miles	446.96	893.92	-446.96	-50.0%
5203100 · In State-Lodging 5203140 · InState-Tax Meals Not Overnigt	286.00 23.00	640.04 18.00	-354.04 5.00	-55.3% 27.8%
5203150 - InState-Non-Tax Meals OverNight	168.00	260.00	-92.00	-35.4%
5203220 · OS-Auto Private Low Mileage	90.40	0.00	90.40	100.0%
5203260 · OS-Air Commercial Carrier	2,900.33	1,343.20	1,557.13	115.9%
5203280 · OS-Other Public Carrier 5203300 · OS-Lodging	131.00	149.35	-18.35	-12.3%
5203320 · OS-Lodging 5203320 · OS-Incidentals to Travel	4,177.50 340.00	2,709.59 164.01	1,467.91 175.99	54.2%
5203350 · OS-Non-Taxable Meals Overnight	550.00	342.00	208.00	107.3% 60.8%
5204010 · Subscriptions	328.66	207.50	121.16	58.4%
5204020 · Dues and Membership Fees	3,200.00	3,200.00	0.00	0.0%
5204040 - Consultant Fees-Accounting	6,700.00	0.00	6,700.00	100.0%
5204160 · Workshop Registration Fees 5204180 · Computer Services-State	872.00 225.00	2,409.00 297.00	-1,537.00 72.00	-63.8% -24.2%
5204181 · Computer Development Serv-State	252.35	1,395.20	-72.00 -1,142.85	-24.2% -81.9%
5204200 · Central Services	3,398.98	1,822.52	1,576.46	86.5%
5204220 · Equipment Service & Maintenance	38.69	34.73	3.96	11.4%
5204230 · Janitorial/Maintenance Services	614.30	599.30	15.00	2.5%
5204340 · Computer Software Maintenance 5204360 · Advertising-Newspapers	1,076.25 195.00	265.00 0.00	811.25	306.1%
5204460 · Equipment Rental	1,662.00	1,662.00	195.00 0.00	100.0% 0.0%
5204480 · Microfilm and Photography	0.00	502.66	-502.66	-100.0%
5204490 · Rents Privately Owned Property	6,347.25	6,347.25	0.00	0.0%
5204510 · Rent-Other	255.17	167.70	87.47	52.2%
5204530 · Telecommunications Services	900.56	835.35	65.21	7.8%

## South Dakota Board of Accountancy PREVIOUS YEAR TO DATE MONTHLY COMPARISON

July through November 2012

	Jul - Nov 12	Jul - Nov 11	\$ Change	% Change
5204540 Electricity	237.47	289.77	-52.30	-18.1%
5204560 · Water	67.05	67.05	0.00	0.0%
5204740 · Bank Fees and Charges	2,765.39	2,599.65	165.74	6.4%
5205020 · Office Supplies	1,137,13	274.89	862.24	313.7%
5205310 · Printing State	295.88	0.00	295.88	100.0%
5205320 · Printing/Duplicating/Binding Co	369.25	77.40	291.85	377.1%
5205330 · Supplemental Publications	350.00	350.00	0.00	0.0%
5205350 Postage	1,564.71	5.85	1,558.86	26.647.2%
5207900 · Computer Hardware	1,225.00	0.00	1,225.00	100.0%
5228000 · Operating Transfers Out-NonBudg	2,263.41	2,349.07	-85.66	-3.7%
5228030 · Depreciation Expense	5,029.30	5,029.30	0.00	0.0%
Total Expense	106,122.43	87,471.94	18,650.49	21.3%
Net Ordinary Income	78,461.92	101,918.84	-23,456.92	-23.0%
Net Income	78,461.92	101,918.84	-23,456.92	-23.0%

6715 Highway 30 W Kearney, NE

December 5, 2012

South Dakota Board of Accountancy 301 East 14<sup>th</sup> Street, Suite 200 Sioux Falls, SD 57104

Dear Members of the South Dakota Board of Accountancy:

Please accept this letter as an indication of my deep commitment to NASBA and its member Boards and of my hope to play a part in advancing NASBA's goals and mission in a new role as Vice Chair. I am asking you to support my nomination as Vice Chair by sending a recommendation letter to the NASBA Nominating Committee.

I have been involved with NASBA for eighteen years. Last year I completed serving eight years as a Director-At-Large on the NASBA Board of Directors, after serving as the Central Region Director. I have been chair of a number of NASBA committees, including the Awards, Bylaws, Legal Affairs, Uniform Accountancy Act, and Education Committees. I have served on the National Exam Preparedness, Relations with Member Boards, Strategic Initiatives, and CPA Licensing Examination Committees, and continue to serve on the International Qualifications Appraisal Board. In addition, I have been a member of many task forces, including the PCAOB Response and 150 Hour Special Task Forces.

Since 1994, I have attended NASBA's Annual Conference and Regional Meetings. I have also attended the three special conferences held regarding the CPA exam. I have made presentations and directed sessions at a number of these conferences. In addition, I am a founding member of the Center for the Public Trust.

From 1994 through 2003, I served on the Nebraska State Board of Public Accountancy, including serving as Chair and Vice Chair. In addition, I chaired and served on the following state board committees: Continuing Education, Examination and Licensing, Enforcement of Professional Conduct, Legislative, and Quality Enhancement. I have served since 1994, and continue to serve, on the state-wide Educational Advisory Committee.

I have a number of years of experience with the development, direction, and grading of the CPA Examination. I served as the first Chair of the AICPA Business Environment and Concepts (BEC) Examination Preparation Committee. In addition, I served on the CPA Exam Content Committee. I currently continue to review questions for the CPA Exam through my work with ACT and PES, who provide questions to the AICPA. I believe this has given me an invaluable insight into the CPA Exam and NASBA's relationship with the AICPA.

For those of you that do not know me, I would like to give you a brief description of myself. I believe I am an assertive, decisive individual. I deal with matters in a rational and logical manner and have a clear set of standards and beliefs. I put forth a lot of effort in almost everything that I do and I take my commitments seriously. I am conscientious, practical, realistic, and dependable. I generally understand things quickly and can accurately size up a situation. I then objectively and logically act upon the situation.

I enjoy interacting with people and like to have fun. I am energized and stimulated primarily externally. There's nothing more enjoyable and satisfying than to have a lively, challenging conversation. I especially respect individuals who are able to argue persuasively for their point of view when my view is opposite to theirs. I believe I am flexible, adaptable, genuinely interested in people, and extremely kind-hearted.

My leadership style is generally what is branded as "situational." I believe that a good leader is one who can quickly modify leadership styles as the situation changes. I have had numerous leadership experiences---from leading a small committee to leading a business college with hundreds of employees. I have found that sometimes you need to be a "delegating" leader, other times you need to be a "supporting" leader, still other times you need to be a "directing" leader. By adopting the right style in a given situation, I believe you can greatly impact the success of your organization. My belief is that the highest form of leadership is to serve others.

In conclusion, I believe I am qualified to be Vice Chair of NASBA based on my experience, skills, and dedication to the ideals of our profession. I have the communication skills to represent NASBA effectively in any forum and my primary objective would be to continue to enhance the effectiveness of our 55 member Boards. I especially believe in the goal of NASBA to identify, research, and analyze major current and emerging issues affecting our Boards, as well as to strengthen and maintain communications with our Boards to facilitate the exchange of ideas and opinions. The only way that our member Boards can truly be effective is through a unity of purpose and voice. I would like to be part of that voice and I ask for your support!

Sincerely,

Kathleen J. Smith

#### **CURRICULUM VITAE**

Kathleen J. Smith Department of Accounting & Finance University of Nebraska at Kearney West Center, Room 259W

Kearney, NE 68849-1220 Telephone: (308)865-8008

Fax: (308) 865-8310 E-mail: <u>smithk@unk.edu</u> Home: 6715 West Highway 30

Kearney, NE 68845

Telephone: (308) 627-7887 E-mail: kjsmith2@msn.com

#### <u>Academic Degrees</u>

**LL.M. in Taxation**: University of the Pacific, McGeorge School of Law, Sacramento, California, 1989.

**Master of Professional Accountancy**: University of South Dakota, Graduate School of Business, Vermillion, S.D., 1982.

**Juris Doctorate**: University of South Dakota, School of Law, Vermillion, S.D., 1979.

Bachelor of Science in Business Administration (Accounting): University of South Dakota, School of Business, Vermillion, S.D., 1976.

#### Professional Experience

2000-Present:	Professor, UNK (Individual Income Tax, Advanced Income
	Tax, Tax Seminar, and Business Law)
2004-2006:	Interim Vice Chancellor for University Relations, UNK
2001-2004:	Dean, College of Business and Technology, UNK
1992-2001:	Chair, Department of Accounting and Finance, UNK
1989-2000:	Associate Professor, UNK (tenure granted in 1995 and graduate faculty status in 1999)
1982-1988:	Assistant Professor, School of Business, University of South Dakota, Vermillion, S.D.
1980-1981:	Deputy State's Attorney, Minnehaha County, Sioux Falls, S.D.
1979-1980:	Attorney, Weisensee and Smith, Sioux Falls, S.D.
1980-Present:	Business/Tax Consultant

#### **Current Professional and Academic Association Memberships**

Certified Public Accountant, South Dakota (#1185: Inactive)

South Dakota Bar Association

Midwest Business Administration Association

United States Tax Court

The American Association of Attorney-Certified Public Accountants

National Association of State Boards of Accountancy

American Accounting Association

American Institute of Certified Public Accountants

Nebraska Society of Certified Public Accountants

Phi Delta Phi International Legal and Honor Fraternity

Delta Sigma Pi Business Fraternity

Sigma Beta Delta Business Honorary Society

Beta Gamma Sigma Business Honorary Society

Phi Kappa Phi Honorary Society

#### **Awards**

Phi Kappa Phi (2002)

Nebraska "Outstanding Accounting Educator" (1999), Nebraska Society of CPAs

Alpha Kappa Upsilon lota (1999)

UNK "Profiles in Excellence" Faculty (1997)

Mortar Board Chapter Faculty Citation (1998)

"Who's Who in America in Finance and Industry" (1996)

"Outstanding Teacher of the Year" (1987-1988), University of South Dakota Outstanding Young Women of America (1982)

#### **Service Activities**

#### National:

#### National Association of State Boards of Accountancy (1994-present):

Board of Directors---Director-at-Large (2003-2011);

Central Regional Director (2001-2003)

International Qualifications Appraisal Board (2010-present)

Bylaws Committee, Chair (2010-2011), Member (2011-present)

Awards Committee, Chair (2009-2010), Member (2001-2002)

CPA Licensing Examination Committee (2007-2009)

Committee on National Examination Preparedness (2006-2009)

Legal Affairs Committee, Chair (2005-2007)

PCAOB Response Special Task Force (2005-2007) Education Committee, Chair (2004-2005)

150 Hour Task Force (2004-2005)

Uniform Accountancy Act Committee, Chair (2002-2004)

Committee on Relations with Member Boards (2001-2003)

Strategic Initiatives Committee (1998-2001)

Committee Resource Pool (1994-1998)

#### American Institute of Certified Public Accountants:

CPA Examination Content Committee (2002-2005)

Business Environment and Concepts Examination Preparation Committee, Chair (2002-2005)

Regulation and Business Item Review Examination Committee (2001-2002)

#### **ACT and Professional Examination Service (PES):**

Reviewer of CPA Examination Questions (2005-present)

#### State-Wide:

#### Nebraska State Board of Public Accountancy (1994-2003):

Chair (1998-1999); Vice Chair (1995-1998)

**Educational Advisory Committee (1994-present)** 

Legislative Committee (1995-2003)

Enforcement of Professional Conduct Committee, Chair: (1999-

2003), Member (1994-1995, 1998-2003)

Continuing Education Committee, Chair (1996-1998), Member (1994-1995, 1996-1998)

Quality Enhancement Committee, Chair (1995-1996)

Examination and Licensing Committee (1995-1996, 1998-2000)

Proctor for Certified Public Accountant Examination (1994-2003)

#### **Nebraska Society of Certified Public Accountants:**

Accounting Careers Committee (1995-1999) Taxation Committee (1994-1995)

#### University-Wide (last six years):

University-wide Fringe Benefits Committee (2006-present)

UNK Strategic Planning Committee (2004-present)

UNK Ambassadors Advisory Board (1992-present)

Chancellor's Special Task Force on Title IX Compliance (2008)

UNK Faculty Senate (2007-2010, 1999-2001, 1998, 1990-1992)

UNK Women in Higher Education Leadership (2002-2006)

Chancellor's Gender Equity Committee (2006-present, 1992-1997)

Chair (1994-1997)

Chancellor's Executive Vice Chancellors Council (2004-2006)

Chancellor's Administrative Council (2001-2006)

#### Community:

Chamber of Commerce (1994-present)

University Relations Committee (2004-present)

Kearney Area Business and Professional Women (1992-2000)

Treasurer (1996-1999)

Woman of the Year Chair (1994-1996)

University of Nebraska Foundation Annual Campaign Volunteer Buffalo County American Heart Association Telethon Volunteer United Way Campaign Team Captain

#### **Publications**

"The 150-Hour Requirement---Past, Present, and Future," with Bruce Elder, *Economics and Business Journal: Inquiries and Perspectives* (Refereed), forthcoming, 2012.

"A Critical Review of the 'Good Moral Character' Licensing Requirement for Certified Public Accountants", with Laurie Swinney and Bruce Elder, Journal of

- <u>Accounting and Finance Research</u> (Refereed), Volume 11, Number 5, Winter, 2003.
- "A Critical Review of the 'Good Moral Character' Licensing Requirement for Certified Public Accountants," with Laurie Swinney and Bruce Elder, *American Academy of Accounting and Finance Annual Meeting Proceedings* (Refereed), New Orleans, Louisiana, December, 2002.
- "Provisions Predicting Support for the Uniform Accountancy Act," with Laurie Swinney, American Society of Business and Behavioral Sciences Annual Conference <u>Proceedings</u> (Refereed), Las Vegas, Nevada, February, 2001.
- "The Uniform Accountancy Act: Applauded or Opposed by State Boards of Public Accountancy and State Societies of Certified Public Accountants," with Laurie Swinney, *American Accounting Association Midwest Regional Meeting Proceedings* (Refereed), April, 2000.
- "Modifying Retiree Healthcare Benefits: An Overview of Recent Court Decisions and Their Implications for Employers and Employees," with Cynthia Sneed and Larry Carstenson, <u>Journal of Accounting and Finance Research</u> (Refereed), Volume 6, Number 2, Spring, 1999.
- "Examining the Determinants of State Borrowing Costs: Controlling for Different Terms to Maturity," with Cynthia Sneed and John Sneed, <u>Management Research News</u> (Refereed), Volume 20, Number 10, Fall, 1997.
- "Are Municipal Taxpayers Aware of the Cost of Services?: A Test of the Debt Illusion Hypothesis," with Cynthia Sneed, <u>Journal of Accounting and Finance Research</u> (Refereed), Volume 4, Number 4, Winter, 1997.
- "Assessing the Obligation for State Retiree Healthcare Benefits: How Large is the Liability?," with Cynthia Sneed and John Sneed, <u>Municipal Finance Journal</u> (Refereed), Volume 17, Number 3, Fall, 1996.
- "The Americans with Disabilities Act: Tax Implications for Business," with Karl Borden and Bruce Elder, *Midwest Business Administration Association Conference <u>Proceedings</u> (Refereed), Chicago, Illinois, March, 1993.*
- "A Comparison of Female and Male Student Perceptions, Preferences and Performance in an Undergraduate Tax Class," with Thomas Davies and David Moen, *Decision Sciences Institute Conference <u>Proceedings</u> (Refereed), San Francisco, California, November, 1992.*
- "Keeping the Tax Class Current: A Study of Practitioners' Views and Professors' Practices," with Thomas Davies and David Moen, *Decision Sciences Institute Conference Proceedings* (Refereed), Miami Beach, Florida, November, 1991.

"Perceptions, Practices, and Problems: The Alternative Minimum Tax and Depreciation Methods After the Tax Reform Act of 1986," with Thomas Davies and David Moen, *Decision Sciences Institute Conference <u>Proceedings</u>* (Refereed), Las Vegas, Nevada, October, 1988.

"Depreciation and the Alternative Minimum Tax After the Tax Reform Act of 1986: Who Knows What and What Should They Know," with Thomas Davies and David Moen, *Southwest Business Symposium Proceedings* (Refereed), Edmund, Oklahoma, April, 1988.

"South Dakota Financial Institutions Tax Study," South Dakota Bankers Association, 1983.





















## **CANDIDATE CONCERNS 1203**

CANDIDATE CARE DEPARTMENT

**JULY 1 - AUGUST 31, 2012** 



PENNY VERNON, MANAGER BRUCE COSTAIN, CANDIDATE ADVOCATE





150 Fourth Avenue North, Suite 700 Nashville, TN 37219-2417 Tel 615/880-4200 fax 615/880-4290 Web www.nasba.org



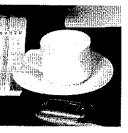






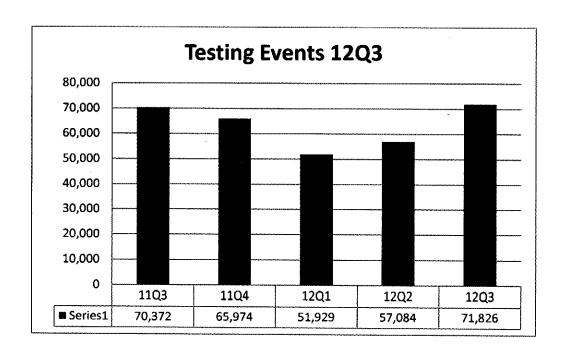






### CANDIDATE CONCERNS 12Q3 JULY 1-AUGUST 31, 2012

This report summarizes the incidents reported to NASBA's Candidate Care Department by CPA Candidates during the 12Q3 testing window.



#### Overview:

This was a relatively quiet testing window with a reduction in the number of technical difficulties reported by candidates during testing. Each technical issue that was reported to NASBA's Candidate Care Department was carefully investigated and when appropriate a free retest was given.

Early in August Prometric released new plug- ins to their testing centers. This was done gradually and carefully monitored by Prometric, NASBA and the AICPA with no disruptions reported.

There was also a decrease in the number of emails from international candidates requesting information. It appears that candidates are being able to take advantage of all the information available to them online through NASBA and AICPA websites.

Several emails were received from International candidates scheduled to test in Lebanon in August. They were reporting unsafe conditions and were receiving advisories not to travel. These candidates were requesting extensions to their NTSs to permit appointments to be rescheduled at later dates. Prometric monitored the local testing centers and each candidate was considered on a case by case basis with Prometric waiving the rescheduling fees in these instances.

#### **ADA Department:**

NASBA's Special Accommodations department provides empathetic assistance for candidates requesting special testing accommodations. If any difficulties regarding issues at test centers occur NASBA's Candidate Care Department assists the ADA Department in resolving them.

During 12Q3 there were 293 ADA candidates taking 436 examination sections with testing accommodations. This included 6 exams at International locations in Japan and Bahrain. Often members of NASBA's staff are sent to assist in the administration, particularly with candidates who require that the exam be taken in the time span of a couple of days.

The Special Accommodations NTS that NASBA issues to candidates was updated at the beginning of this window to reflect the new name of Prometric's Testing Accommodations Department; and to remind candidates about the requirement to schedule 10 days before their requested test date.

#### Force Majeure:

On July 1, 2012 as the new testing window was beginning, a powerful storm hit the Maryland and DC area. Candidates in these areas, who were not able to test due to center closures and power outages, were quickly identified by Prometric and assisted in rescheduling their appointments.

In late August, toward the end of the testing window, Hurricane Isaac hit the northern gulf coast causing major damage and power outages. Due to the high volume of candidates testing, Prometric and NASBA worked together to assist candidates in rescheduling appointments or when necessary extending NTSs so that candidates could take their examinations in the next testing window. Although many candidates were rescheduled before the window closed it was decided to extend the window to the end of the first week of September to accommodate others. In order to deal with such environmental emergencies NASBA and Prometric have devised a triage strategy that expedites resolving candidates' issues effectively.

Candidate Concerns: Categories and Totals						
Window	11Q3	11Q4	12Q1	12Q2	12Q3	
Category					, <del></del> .	
AICPA & Test Content	16	9	12	7	6	
Calculator	0	0	5	1	1	
Candidate Error	76	55	62	54	74	
Confirmation of Attendance	136	109	83	121	105	
Delay/Time Loss	122	110	22	15	0	
Environment	237	33	18	1	70	
International Exam	407	321	424	361	255	
Other	8	0	0	0	0	
Prometric Scheduling Issues	20	22	16	3	18	
Prometric Site Issues	34	43	36	35	56	
Technical	72	110	46	216	85	
Total	1,132	812	724	814	670	
Coordinator follow-up	124	137	95	84	83	
CPAES & NCD	122	104	83	88	72	
TOTAL	1,378	1053	902	986	825	

<sup>\*</sup>Note: The Coordinator Follow-up and CPAES & NCD categories primarily consist of inquiries made by candidates with questions and/or concerns about the entire process of taking the CPA Examination. Each is responded to either directly by the Candidate Care Department or transferred to the appropriate examination coordinator for follow-up.

#### Conclusion:

NASBA's Candidate Care Department welcomes your input concerning these quarterly reports. Please forward your comments, possible ideas for presenting additional information, or any concerns to us. We value the opportunity to act as advocates for your candidates as they continue in their pursuit of professional development.

Penny Vernon, Manager Candidate Care, NASBA