

RESOURCE ROOM

All One-Stop Centers must maintain a publicly accessible, ADA compliant, resource area as part of WIOA services.

Job seekers can access self-service or facilitated self-service tools and resources necessary to search and apply for jobs.

This public space and the resources available within it should include:

- Computers with Internet access;
- Fax machine and copier;
- Tutorials for career exploration, job searching and resume writing;
- Job postings;
- Information on Reemployment Assistance eligibility;
- Information on services and financial aid for local non-WIOA training;
- Labor market reports; and
- Educational programs and information on partner programs.

Individuals may receive self-service or informational activities without an eligibility determination. The resource area must be staffed with knowledgeable employees, partner employees, or volunteers to assist with questions.

Any individual abusing Resource Room privileges such as conducting unauthorized business, using the internet for subjects unrelated to work search or professional development, or viewing pornography or other offensive material will be denied access to state computers and future use of the Resource Room.