## SOUTH DAKOTA REAL ESTATE COMMISSION TELEPHONIC MEETING JANUARY 8, 2014 221 WEST CAPITOL, STE 101 PIERRE, SOUTH DAKOTA

## 9:30 A.M. CST, January 8, 2014 - Conference Room - Real Estate Commission

- 1. Call to Order
- 2. Roll Call
- 3. Approval of Agenda
- 4. Minutes of November 14 & 15, 2013 Meeting
- 5. Financial Reports November & December 2013
- 6. Complaints
  - A. 2014-003
  - B. 2014-004
  - C. 2014-005
  - D. 2014-006
- 7. Approval/Denial of Conditional Approval Application
- 8. Approval of Donald Welker Consent Agreement
- 9. Update on Transaction Review
- 10. Possible Complaint
- 11. Complaint Process
- 12. Discussion on Assurance of Voluntary Compliances vs. Consent Agreements
- 13. Discussion on Advertising
- 14. Discussion on Inactive Status
- 15. Refund Ability of Fees
- 16. Survey
- 17. Discussion on Caravan
- 18. ARELLO Reports
- 19. Other Business
- 20. Next Meeting March 12 & 13, 2014
- 21. Adjourn