BEFORE THE DIVISION OF INSURANCE DEPARTMENT OF LABOR AND REGULATION STATE OF SOUTH DAKOTA

IN THE MATTER OF THE TARGET MARKET EXAMINATION OF ZURICH AMERICAN INSURANCE GROUP

ORDER SETTING IMPLEMENTATION TIMELINE

On October 30, 2015 the Director of the Division of Insurance ("Division") adopted the Examination Report by Order in the Target Market Conduct Examination of Zurich American Insurance Group ("the Company") pursuant to SDCL § 58-3-12.

Pursuant to SDCL § 58-3-25, it is hereby ORDERED that within 90 days of the date of this Order, the Company shall comply with the report; and it is further

ORDERED the Company shall comply with the Report recommendations and shall continue to follow the policies and procedures that have been put in place during the course of the examination and those subsequent to the examination's completion; and it is further

ORDERED this Order may not be used by any person for any competitive purpose or used in a manner that would violate SDCL Chapter 58-33.

This Order may be appealed to the Circuit Court and South Dakota Supreme Court pursuant to SDCL Chapter 1-26.

Dated this 3rd day of December, 2015.

Larry Deiter, Director South Dakota Division of Insurance 124 S. Euclid Ave., 2nd Floor Pierre, SD 57501

CERTIFICATE OF SERVICE

I, Benjamin M. Eirikson, the undersigned, do hereby certify that on this 3rd day of December, 2015, a true and correct copy of the Order Setting Report Implementation Timeline with respect to the above-entitled action was sent U.S. First Class Mail thereon, to the following:

Zurich American Insurance Group Attn: Mary Stotler 1400 American Lane Schaumburg, IL 60196

Dated this 3rd day of December, 2015 in Pierre, South Dakota.

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Benjamin Eirikson, Legal Counsel South Dakota Division of Insurance 124 S. Euclid Ave., 2nd Floor Pierre, SD 57501