BEFORE THE DIVISION OF INSURANCE DEPARTMENT OF LABOR AND REGULATION STATE OF SOUTH DAKOTA

IN THE MATTER OF THE TARGET MARKET EXAMINATION OF SENTRY INSURANCE GROUP

FINDINGS OF FACT, CONCLUSIONS OF LAW AND ORDER

On May 19, 2015 the South Dakota Division of Insurance ("Division") submitted a Target Market Conduct Examination Report ("Report") to Sentry Insurance a Mutual Company, Sentry Select Insurance Company, Dairyland Insurance Company, and Viking Insurance Company of Wisconsin (hereinafter referred to as "the Companies"). The Companies' address of record is 1800 North Point Drive, Stevens Point, WI 54481. The Director reviewed the Report and makes the following Findings of Fact, Conclusions of Law and Order, pursuant to SDCL § 58-3-12 and SDCL Chapter 1-26:

FINDINGS OF FACT

I.

The Companies are insurers licensed in South Dakota subject to examination, pursuant to SDCL § 58-3-1.

II.

On February 28, 2012, the Director of the Division issued an Order for Examination of the Companies.

III.

The period of the Target Market Conduct Examination of the Companies was from January 1, 2009 through December 31, 2011, unless otherwise noted in the Report.

IV.

The Target Market Conduct Examination of the Companies resulted in a Report which the Division has reviewed.

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The finalized Report was filed with the Division on May 7, 2015.

VI.

The Report was transmitted by the Division to the Companies via Electronic Mail and U.S. First Class Mail on May 19, 2015.

VII.

The Companies received the Report via Electronic Mail on May 19, 2015.

VIII.

No written response or rebuttal was received by the Division from the Companies within thirty days of submission of the report, as allowed under SDCL § 58-3-12.

IX.

The Director has considered and reviewed the Report.

X.

To the extent any of the foregoing are improperly designated and are instead conclusions of law, they are hereby redesignated and incorporated herein as Conclusions of Law.

CONCLUSIONS OF LAW

I.

The Director of the Division of Insurance has jurisdiction over this matter pursuant to SDCL Chapter 58-3.

II.

SDCL §§ 58-3-12 and 58-3-17 require the Director to issue an Order in this matter, pursuant to SDCL Chapter 1-26. The Report may be adopted as filed or with modifications or corrections, or the Report may be rejected in full, or the Director may call for an investigatory hearing.

III.

Pursuant to SDCL § 58-3-17, the Companies must serve their directors with a copy of this Order and the Report and file affidavits from the directors with the Division stating they have received a copy of the Order and Report.

Pursuant to SDCL §§ 1-27-1.5(5) and 58-3-14, the Report is not open to public inspection for a period of 30 days after the date of this Order.

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Pursuant to SDCL § 58-3-25, the Director has the authority to set forth the time frame for implementation of the Report recommendations.

VI.

To the extent any of the foregoing are improperly designated and are instead findings of fact, they are hereby redesignated and incorporated herein as Findings of Fact.

ORDER

It is hereby ORDERED pursuant to SDCL § 58-3-12(1), the contents of the Report are adopted as filed; and it is further

ORDERED pursuant to SDCL § 58-3-17, the Companies are to serve a copy of the Order and Report on each member of its Board of Directors; and it is further

ORDERED pursuant to SDCL § 58-3-17, that within 30 days of the date of this Order, the Companies shall file affidavits with the Division, executed by each member of its Board of Directors, stating that they have received a copy of the Order and Report; and it is further

ORDERED the Director will provide the Companies 30 days to propose the time frame for implementation of the Report recommendations; and it is further

ORDERED that once 30 days has passed, the Director will set the time frame for implementation of the Report recommendations; and it is further

ORDERED that once the time frame has been set, the Companies shall comply with the Report recommendations and shall continue to follow the policies and procedures that have been put in place during the course of the examination and those subsequent to the examination's completion; and it is further

ORDERED the Director will release the adopted Report in compliance with SDCL § 58-3-14 unless a court of competent jurisdiction stays its publication; and it is further

ORDERED that this Order may not be used by any person for any competitive purpose or used in a manner that would violate SDCL Chapter 58-33.

This Order may be appealed to the Circuit Court and South Dakota Supreme Court pursuant to SDCL Chapter 1-26.

Dated this 17th day of July, 2015.

Larry Deiter, Director

South Dakota Division of Insurance

CERTIFICATE OF SERVICE

I, Frank A. Marnell, the undersigned, do hereby certify that on this 17th day of July 2015, a true and correct copy of the Findings of Fact, Conclusions of Law and Order with respect to the above-entitled action was sent U.S. Certified Mail thereon, to the following:

Mike Shaw May, Adam, Gerdes & Thompson LLP PO Box 160 Pierre, SD 57501

Sentry Insurance Group 1800 North Point Drive Stevens Point, WI 54481

Dated this 17th day of July 2015 in Pierre, South Dakota.

Frank A. Marnell, Senior Legal Counsel South Dakota Division of Insurance

124 S. Euclid Ave., 2nd Floor

Pierre, SD 57501