BEFORE THE DIVISION OF INSURANCE DEPARTMENT OF LABOR AND REGULATION STATE OF SOUTH DAKOTA

IN THE MATTER OF THE TARGET MARKET EXAMINATION OF NATIONAL CROP INSURANCE SERVICES, INC.

FINDINGS OF FACT, CONCLUSIONS OF LAW AND ORDER

On April 20, 2015 the Target Market Conduct Examination Report ("Report") of National Crop Insurance Services, Inc. ("the Company"), whose address of record is 8900 Indian Creek Parkway #600, Overland Park, Kansas 66210, was submitted to the Company. The Company submitted its response to the Director of the South Dakota Division of Insurance ("Division") for his consideration and review pursuant to SDCL § 58-3-12. The Director reviewed the Report and makes the following Findings of Fact, Conclusions of Law and Order, pursuant to SDCL § 58-3-12 and SDCL Chapter 1-26:

FINDINGS OF FACT

I.

The Company is a licensed nonprofit advisory organization in South Dakota subject to examination pursuant to SDCL § 58-3-1.

II.

On July 10, 2014, the Director of the Division issued an Order for Examination of the Company.

III.

The Target Market Conduct Examination of the Company covered the period on or around July 22, 2014, unless otherwise noted in the Report.

IV.

The Target Market Conduct Examination of the Company resulted in a Report which the Division has reviewed.

V.

The Report was filed with the Division on March 3, 2015.

VI.

The Report was transmitted by the Division to the Company via Electronic Mail on April 20, 2015.

VII.

The Company received the Report via Electronic Mail on April 20, 2015.

VIII.

The Company provided a written response to the Report to the Division on May 18, 2015, as permitted via SDCL § 58-3-12.

IX.

The Director has considered and reviewed the Report and the Company's written response.

XI.

The Director determined that the Company's written response should be incorporated in the Report.

XII.

To the extent any of the foregoing are improperly designated and are instead conclusions of law, they are hereby redesignated and incorporated herein as Conclusions of Law.

CONCLUSIONS OF LAW

I.

The Director of the Division has jurisdiction over this matter pursuant to SDCL Chapter 58-3.

II.

SDCL §§ 58-3-12 and 58-3-17 require the Director to issue an Order in this matter, pursuant to SDCL Chapter 1-26. The Report may be adopted as filed or with modifications or corrections, or the Report may be rejected in full, or the Director may call for an investigatory hearing.

Pursuant to SDCL § 58-3-17, the Company must serve its directors with a copy of this Order and the Report and file affidavits from the directors with the Division stating they have received a copy of the Order and Report.

IV.

Pursuant to SDCL §§ 1-27-1.5(5) and 58-3-14, the Report and its attachments, including the Company response, are not open to public inspection for a period of 30 days.

٧.

Pursuant to SDCL § 58-3-25, the Director has the authority to set forth the time frame for implementation of the Report recommendations.

VI.

To the extent any of the foregoing are improperly designated and are instead findings of fact, they are hereby redesignated and incorporated herein as Findings of Fact.

ORDER

It is hereby ORDERED pursuant to SDCL § 58-3-12(1), that the contents of the Report are adopted with the Company's comments incorporated therein; and it is further

ORDERED pursuant to SDCL § 58-3-17, the Company is to serve a copy of the Order and Report on each member of its Board of Directors; and it is further

ORDERED pursuant to SDCL § 58-3-17, that within 30 days of the date of this Order, the Company shall file affidavits with the Division, executed by each member of its Board of Directors, stating they have received a copy of the Order and Report; and it is further

ORDERED that the Director will provide the Company 20 days to propose the time frame for implementation of the Report recommendations; and it is further

ORDERED that after 20 days has passed, the Director will set the time frame for implementation of the Report recommendations; and it is further

ORDERED that once the time frame has been set, the Company shall comply with the Report recommendations and shall continue to follow the policies and

procedures that have been put in place during the course of the examination and those subsequent to the examinations completion; and it is further

ORDERED the Director will release the adopted Report in compliance with SDCL § 58-3-14 unless a court of competent jurisdiction stays its publication; and it is further

ORDERED that this Order may not be used by any person for any competitive purpose or used in a manner that would violate SDCL Chapter 58-33.

This Order may be appealed to the Circuit Court and South Dakota Supreme Court pursuant to SDCL Chapter 1-26.

Dated this 11th day of June, 2015.

Larry Deiter, Director

South Dakota Division of Insurance 124 South Euclid Avenue, 2nd Floor

Pierre, SD 57501

CERTIFICATE OF SERVICE

I, Frank Marnell, the undersigned, do hereby certify that on this 11th day of June, 2015, a true and correct copy of the Findings of Fact, Conclusions of Law and Order with respect to the above-entitled action was sent U.S. Certified Mail thereon, to the following:

National Crop Insurance Services, Inc. Thomas Zacharias, President 8900 Indian Creek Parkway #600 Overland Park, KS 66210

Dated this 11th day of June, 2015 in Pierre, South Dakota.

Frank A. Marnell, Senior Legal Counsel South Dakota Division of Insurance

124 S. Euclid Ave., 2nd Floor

Pierre, SD 57501