



December 9, 2022

SENT VIA CERTIFIED MAIL AND FIRST-CLASS MAIL

Crystal Thompson
404 6th St. NE
Springhill, LA 71075

RE: Application for Insurance Producer License/Denial

This letter is to notify you that your application for licensure as a nonresident insurance producer in South Dakota has been denied. The reason for the denial is as follows:

You submitted an application for an individual nonresident insurance producer license to the South Dakota Division of Insurance ("Division") on March 24, 2022. In your application, you answered "YES" to question 1B, indicating you have previously been convicted of both a felony. You provided documentation that was extremely difficult to read, but the Division believes the documents show that you were charged with or found guilty of the following:

- 2016—Possession of a Schedule II controlled Substance, Felony
- 2020— Possession of a Schedule II controlled Substance, Felony

While reviewing your application, it was also discovered that the state of Florida had also denied your license.

Due to the discrepancy with your application and the poor scan quality of the documents you provided, the Division wrote to you on May 11, 2022 asking for a full explanation and better scans of your criminal documentation. Having failed to receive a response on October 4, 2022 the Division again wrote you via certified mail. Your letters were returned to the Division. In a final attempt to contact you, the Division called your number of recorded but was unable to reach you or leave a voicemail. As of the date of this letter, the Division still has not had any contact from you regarding your application.

Based on the above information, your application is denied because you have been determined not to be in good standing under ARSD 20:06:01:03 and for violating SDCL 58-30-167(2),(6),(8),&(9), for violating the insurance laws or rules of South Dakota or any other state;



SOUTH DAKOTA
DEPT. OF **LABOR**
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DIVISION OF INSURANCE

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and for having been convicted of a felony; for using fraudulent, coercive, or dishonest practices, or demonstrating incompetence, untrustworthiness, or financial irresponsibility in the conduct of business in this state or elsewhere; and for having an insurance producer license, or its equivalent denied, suspended, or revoked in any other state.

Please note this denial is considered an administrative action which will be reported to the database maintained by the National Association of Insurance Commissioners. If an administrative action occurs, an insurance producer may be required to report the action to all states in which an insurance license is held and in accordance with the timeframes and requirements of each state.

Pursuant to SDCL 58-30-168, you may make a written request to the Division of Insurance within thirty (30) days of the date of this denial for a hearing to determine the reasonableness of this decision to deny your application for licensure.

Sincerely,

Tony Dorschner
Assistant Director
South Dakota Division of Insurance
Department of Labor and Regulation

CC: CrystalLynnThompson@outlook.com

Crystal Thompson
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Shreveport, LA 71129