



SOUTH DAKOTA  
DEPT. OF **LABOR**  
& **REGULATION**

**DIVISION OF INSURANCE**

Tel: 605.773.3563 | Fax: 605.773.5369

[dlr.sd.gov/insurance](http://dlr.sd.gov/insurance)

June 23, 2022

Sent **FIRST CLASS** and **CERTIFIED MAIL**

Chalena Minor  
C/O Teletech  
1720 E. Primrose St.  
Springfield, MO 65804-4291

Re: Application for South Dakota Non-Resident Insurance Producer License

Dear Ms. Minor,

This letter is to notify you that your application for licensure as a non-resident insurance producer in South Dakota has been denied. The reason for the denial is as follows:

You submitted an application for an individual nonresident insurance producer license to the South Dakota Division of Insurance ("Division") on October 6, 2021. You answered "yes" to Question 1A of the licensing application regarding past misdemeanors. The documentation provided with the application indicated the following criminal history: a misdemeanor violation of a protection order in 2010 and a charge of felony forgery, which was convicted as a misdemeanor theft in 1998.

The Division wrote to you on December 20, 2021, requesting additional clarification regarding your recent criminal history. The Division received no response and wrote a citation letter on January 11, 2022, which was sent via email, first-class mail, and first-class certified mail. No response was received. A call was placed to the phone number of record on February 2, 2022, in an attempt to contact you. There was no answer, and the Division was unable to leave a voicemail.

Therefore, your application is denied based upon SDCL §§ 58-30-167(1), (2) and (8) and 58-33-66(1) for providing incomplete information in the license application, violating any insurance laws, rules, or order of another state's insurance director, using fraudulent, coercive, or dishonest practices, or demonstrating incompetence, untrustworthiness, or financial irresponsibility in the conduct of business in this state or elsewhere, and failing to respond to an inquiry by the Division.

Please note that this denial is considered an administrative action which will be reported to the data base maintained by the National Association of Insurance Commissioners. If an administrative action occurs, an insurance producer may be required to report the action to any and all states in which an insurance license is held and in accordance with the timeframes and requirements of each state



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Pursuant to SDCL § 58-30-168, you may make a written request to the Division of Insurance within thirty (30) days of the date of this denial for a hearing to determine the reasonableness of this decision to deny your application for licensure.

Sincerely,

*Tony Dorschner, Assistant Director  
South Dakota Division of Insurance  
Department of Labor and Regulation*

CC: Chalena Minor  
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[chalenam@yahoo.com](mailto:chalenam@yahoo.com)