

BEFORE THE DIVISION OF INSURANCE
DEPARTMENT OF LABOR AND REGULATION
STATE OF SOUTH DAKOTA

IN THE MATTER OF
AETNA NETWORK SERVICES LLC

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)

CONSENT ORDER

In resolution of the above matter and in lieu of issuance of a Notice of Hearing and a formal hearing, the undersigned parties do hereby agree to the following:

AETNA NETWORK SERVICES LLC ("AETNA NETWORK SERVICES"), whose address of record is 151 Farmington Ave, Hartford, CT 06156, is a registration applicant for a managed care contractor in the State of South Dakota;

AETNA NETWORK SERVICES is aware that the South Dakota Division of Insurance ("Division") has conducted an investigation of its insurance-related activities in South Dakota;

The Division has alleged the following:

- 1) AETNA NETWORK SERVICES maintains a network of participating providers in South Dakota;
- 2) AETNA NETWORK SERVICES engaged in managed care business in South Dakota;
- 3) AETNA NETWORK SERVICES failed to register as a managed care contractor in South Dakota prior to engaging in any managed care business in this state, in violation of SDCL § 58-17F-16;
- 4) AETNA NETWORK SERVICES submitted a registration application for a managed care contractor on April 17, 2020;
- 5) Any of the above-cited conduct may be grounds for the Division to issue a cease and desist order against AETNA NETWORK SERVICES pursuant to SDCL § 58-17F-19;

AETNA NETWORK SERVICES is aware of and understands the nature of the charges and has been informed that it has the right to notice, hearing, and appeal, and that by agreeing to and signing this Consent Order waives these rights;

In return for AETNA NETWORK SERVICES agreeing to the provisions of this Consent Order, the Division agrees not to proceed to hearing and agrees that this Consent Order will constitute an informal disposition of this registration matter pursuant to SDCL § 1-26-20;

AETNA NETWORK SERVICES agrees to a monetary penalty in the amount of \$5,000 pursuant to SDCL § 58-4-28.1, in lieu of contesting this matter formally; and

AETNA NETWORK SERVICES further agrees to conduct itself in accordance with the insurance laws and regulations of the State of South Dakota;

AETNA NETWORK SERVICES agrees that this Consent Order may be considered for the purpose of determining the appropriate sanction in any future actions with the Division for any violations of the laws or regulations of the State of South Dakota or for failing to abide by any order of the Director;

Wherefore, good cause appearing from the foregoing, it is hereby ORDERED that AETNA NETWORK SERVICES pay a monetary penalty in the amount of \$5,000 payable to "South Dakota Division of Insurance" for deposit in the general fund of the State of South Dakota; and it is further

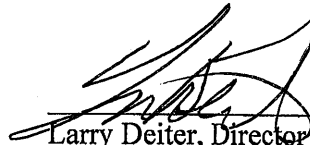
ORDERED that the managed care contractor registration application for AETNA NETWORK SERVICES is approved as of the effective date of this Consent Order; and it is further

ORDERED that AETNA NETWORK SERVICES abide by the agreements made by it in this Consent Order; and it is further

ORDERED that the use of this Consent Order for competitive purposes by an insurance agent or third-party administrator holding a license in the State of South Dakota, or by any company holding a Certificate of Authority, or by anyone on their behalf, may be deemed unfair competition and be grounds for suspension or revocation of said license or authority; and it is further

ORDERED that the provisions of this Consent Order shall be effective from the date the Director signs this Order.


Dated at Pierre, South Dakota this 22nd day of JUNE, 2020.



Larry Deiter, Director
South Dakota Division of Insurance

The undersigned, on behalf of AETNA NETWORK SERVICES LLC, represents it understands the terms of this Consent Order and the waiver of its due process rights and voluntarily enter into this Consent Order.

Dated this 4th day of June, 2020.



Signature of Authorized Representative
Edward C. Lee

Printed Name
Vice President and Secretary

Title