SOUTH DAKOTA DEPARTMENT OF LABOR AND REGULATION DIVISION OF INSURANCE

IN THE MATTER OF)	
DEANDRE MAZE-CARTER) FINAL D	ECISION
LICENSEE) INS 1	8-46

After reviewing the record and the proposed order of the Hearing Examiner in this matter,

IT IS HEREBY ORDERED that pursuant to SDCL 1-26D-4, the Hearing Examiner's Proposed Findings of Fact, Conclusions of Law and Proposed Order, dated January 8, 2019, is adopted in full.

IT IS FURTHER ORDERED that the South Dakota Non-resident Insurance Producer License of Deandre Maze-Carter. will hereby be revoked.

Parties are hereby advised of the right to further appeal the final decision to Circuit Court within (30) days of receiving such decision, pursuant to the authority of SDCL 1-26.

Dated this <u>Int</u> day of January, 2019.

Marcia Hultman, Secretary

South Dakota Department of Labor and Regulation

123 W. Missouri Ave.

Pierre, SD 57501

STATE OF SOUTH DAKOTA DEPARTMENT OF LABOR AND REGULATION

IN THE MATTER OF DEANDRE MAZE CARTER

INS 18-46

NOTICE OF ENTRY OF PROPOSED FINDINGS OF FACT, CONCLUSION OF LAW, AND DECISION AND FINAL DECISION

NOTICE IS HEREBY GIVEN, that attached hereto, is a true and correct copy of the Proposed Findings of Fact, Conclusions of Law, and Decision, and Final Decision entered by Marcia Hultman, Secretary of the South Dakota Department of Labor and Regulation, on January 9, 2019.

Dated this 10th day of January, 2019.

Lisa M. Harmon Legal Counsel

South Dakota Division of Insurance

124 S. Euclid Ave., 2nd Floor

Pierre, SD 57501 (605) 773-3563

CERTIFICATE OF SERVICE

I, Lisa Harmon, the undersigned, do hereby certify that on the date shown below, a true and correct copy of the Proposed Findings of Fact, Conclusions of Law, and Decision, and Final Decision with respect to the above-entitled action was sent U.S. Certified Mail thereon, to the following:

Deandre Maze-Carter 8809 S. Pointe Pkwy E. Apt. 2096 Phoenix, AZ 85044-5789

Deandre Maze-Carter 8809 S. Pointe Pkwy E. Unit 224, Apt. 2096 Phoenix, AZ 85044-5789

Dated this 10th day of January, 2019 in Pierre, South Dakota.

Lisa M. Harmon Legal Counsel

South Dakota Division of Insurance

124 S. Euclid Ave., 2nd Floor

Pierre, SD 57501 (605) 773-3563

STATE OF SOUTH DAKOTA OFFICE OF HEARING EXAMINERS

IN THE MATTER OF DEANDRE MAZE-CARTER

INS 18-46 PROPOSED DECISION

This matter came for hearing before the Office of Hearing Examiners on January 7, 2019, pursuant to a Notice of Hearing issued by the South Dakota Division of Insurance ("Division") on December 6, 2018. Lisa M. Harmon appeared as counsel for the Division. Deandre Maze-Carter did not appear, either in person or through counsel. The Division admitted its Exhibits 1 through 9B into evidence and moved that the Hearing Examiner enter these Proposed Findings of Fact, Conclusions of Law, and Proposed Decision as a default disposition to this contested case.

ISSUE

Whether the Non-Resident Insurance Producer License of Deandre Maze-Carter should be revoked for failing to timely report administrative actions to the Division; for violating any insurance laws; for using fraudulent or dishonest practices or demonstrating incompetence, untrustworthiness, or financial irresponsibility in the conduct of business in this state or elsewhere; for having a license suspended or revoked in another jurisdiction; and for failing to respond to the Division's requests; in violation of SDCL 58-30-167(2), (8), (9), 58-30-193, and 58-33-66.

FINDINGS OF FACT

- 1. Deandre Maze-Carter was licensed by the Division as an insurance producer on May 4, 2016. The license is currently active. (Exhibit 1).
- 2. Deandre Maze-Carter was terminated for cause from an appointment for allegedly modifying or falsifying and submitting an insurance document. (Exhibits 2A, 2B, and 2C).
- 3. The Division sent inquiries to Deandre Maze-Carter at his address of record regarding the licensure matters. (Exhibits 3, 4, and 6).
- 4. The Division sent an inquiry to Deandre Maze-Carter via email regarding the same licensure matter. (Exhibit 5).
- 5. Deandre Maze-Carter was the subject of an administrative action in the State of Utah. (Exhibit 7).
- 6. The Division sent an inquiry to Deandre Maze-Carter regarding an additional administrative action. (Exhibit 8A).
- 7. Deandre Maze-Carter was the subject of additional administrative actions in the States of Indiana, Nebraska, and Washington. (Exhibits 8B, 9A, and 9B).

- 8. Deandre Maze-Carter did not timely report the administrative actions from the States of Utah and Indiana to the Division.
- 9. Deandre Maze-Carter did not respond to the Division's inquiries. (Exhibits 3, 4, 5, 6, and 8A).
- 10. Any additional Findings of Fact included in the Reasoning section of this decision are incorporated herein by reference.
- 11. To the extent any of the foregoing are improperly designated and are instead conclusions of law, they are hereby redesignated and incorporated herein as conclusions of law.

REASONING

This case involves a request by the Division to revoke the South Dakota Non-Resident Insurance Producer's License of Deandre Maze-Carter. As a consequence of the potential loss of Respondent's livelihood from the lack of licensure, the burden of proof in this matter is higher than the preponderance of evidence standard, which applies in a typical administrative hearing. "In matters concerning the revocation of a professional license, we determine that the appropriate standard of proof to be utilized by an agency is clear and convincing evidence." In re Zar, 434 N.W.2d 598, 602 (S.D. 1989). Our Supreme Court has defined "clear and convincing evidence" as follows:

The measure of proof required by this designation falls somewhere between the rule in ordinary civil cases and the requirement of our criminal procedure, that is, it must be more than a mere preponderance but not beyond a reasonable doubt. It is that measure or degree of proof which will produce in the mind of the trier of facts a firm belief or conviction as to the allegations sought to be established. The evidence need not be voluminous or undisputed to accomplish this.

Brown v. Warner, 78 S.D. 647, 653, 107 NW2d 1, 4 (1961).

SDCL 58-30-193 states that "[A]n insurance producer shall report to the director any administrative action taken against the insurance producer in another jurisdiction... within thirty days of the final disposition of the matter. This report shall include a copy of the order, consent order, or other relevant legal documents." SDCL 58-33-66(1) and 58-33-68 require Deandre Maze-Carter to respond to the Division and supply requested documents within twenty days from the receipt of a request. In addition, the Division considers SDCL 58-30-167 (shown in pertinent part) as follows:

The director may... revoke or refuse to continue, any license issued under this chapter... after a hearing... The director may... revoke... an insurance producer's license... for any one or more of the following causes:

(2) Violating any insurance laws or rules, subpoena, or order of the director or of another state's insurance director, commissioner, or superintendent;

- (8) Using fraudulent, coercive, or dishonest practices, or demonstrating incompetence, untrustworthiness, or financial irresponsibility in the conduct of business in this state or elsewhere;
- (9) Having an insurance producer license, or its equivalent, denied, suspended, or revoked in any other state, province, district, or territory;

The evidence indicates that Deandre Maze-Carter used fraudulent, coercive, or dishonest practices, or demonstrated incompetence or untrustworthiness in the conduct of his business. The evidence also indicates that Deandre Maze-Carter violated the insurance laws of our state and other jurisdictions, failed to report that action, and failed to respond to the Division inquiries regarding his actions. Applying the law to the Findings of Fact it is clear the Non-Resident Insurance Producer License of Deandre Maze-Carter is subject to revocation and should be revoked.

CONCLUSIONS OF LAW

- 1. The Division has jurisdiction over Deandre Maze-Carter and the subject matter of this contested case. The Office of Hearing Examiners is authorized to conduct the hearing and issue a proposed decision pursuant to SDCL 1-26D-4.
- 2. The Division bears the burden of establishing the alleged statutory violations by clear and convincing evidence.
- 3. The Division established by clear and convincing evidence that Deandre Maze-Carter violated SDCL § 58-30-193.
- 4. The Division established by clear and convincing evidence that Deandre Maze-Carter violated SDCL § 58-33-66.
- 5. The Division established by clear and convincing evidence that the South Dakota Non-Resident Insurance Producer License of Deandre Maze-Carter is subject to revocation pursuant to SDCL § 58-33-167(2), (8), and (9).
- 6. The Division may revoke or impose any penalty against a person who violates Title 58, even if the person's license or registration has been surrendered or has lapsed by operation of law pursuant to SDCL § 58-30-170.
- 7. Any additional Conclusions of Law included in the Reasoning section of this decision are incorporated herein by reference.
- 8. To the extent any of the foregoing are improperly designated and are instead findings of fact, they are hereby redesignated and incorporated herein as Findings of Fact.

Based on the above Findings of Fact, Reasoning, and Conclusions of Law, the Hearing Examiner enters the following:

PROPOSED DECISION

The South Dakota Non-Resident Insurance Producer License of Deandre Maze-Carter should be revoked.

Dated this

day of Janny , 2019.

Catherine Williamson, Chief Hearing Examiner

Office of Hearing Examiners

523 East Capitol Pierre, SD 57501

CERTIFICATE OF SERVICE

I certify on January $\frac{1}{2}$, 2019, at Pierre, South Dakota, a true and correct copy of this Proposed Decision was mailed to each of the parties below.

Deandre Maze-Carter 8809 S. Pointe Pkwy E. Apt. 2096 Phoenix, AZ 85044-5789

Deandre Maze-Carter 8809 S. Pointe Pkwy E. Unit 224, Apt. 2096 Phoenix, AZ 85044-5789

Ashley Parsons

Office of Hearing Examiners

Lisa M. Harmon Division of Insurance 124 S. Euclid Ave., 2nd Floor Pierre, SD 57501