

**SOUTH DAKOTA  
DEPARTMENT OF LABOR AND REGULATION  
DIVISION OF INSURANCE**

**IN THE MATTER OF  
ALAN KLECKNER,  
LICENSEE**

)  
)  
)

**FINAL DECISION  
INS 17-28**

After reviewing the record and the proposed order of the Hearing Examiner in this matter,

IT IS HEREBY ORDERED that pursuant to SDCL 1-26D-4, the Hearing Examiner's Proposed Findings of Fact, Conclusions of Law and Proposed Order, dated January 29, 2018, is adopted in full.

IT IS FURTHER ORDERED that the South Dakota Non-resident Insurance Producer License of Alan Kleckner will hereby be revoked.

Parties are hereby advised of the right to further appeal the final decision to Circuit Court within (30) days of receiving such decision, pursuant to the authority of SDCL 1-26.

Dated this 8<sup>th</sup> day of February, 2018.



---

Marcia Hultman, Secretary  
South Dakota Department of Labor and Regulation  
700 Governors Drive  
Pierre, SD 57501

STATE OF SOUTH DAKOTA  
DEPARTMENT OF LABOR AND REGULATION

IN THE MATTER OF  
ALAN KLECKNER,

INS 17-28

NOTICE OF ENTRY OF PROPOSED  
FINDINGS OF FACT, CONCLUSION OF LAW,  
AND DECISION AND FINAL DECISION

NOTICE IS HEREBY GIVEN, that attached hereto, is a true and correct copy of the Proposed Findings of Fact, Conclusions of Law, and Decision, and Final Decision entered by Marcia Hultman, Secretary of the South Dakota Department of Labor and Regulation, on February 8, 2018.

Dated this 12th day of February, 2018.

  
Clayton Grueb  
Legal Counsel  
South Dakota Division of Insurance  
2330 N. Maple Ave. Suite 1  
Rapid City, SD 57701  
(605) 394-3396

## CERTIFICATE OF SERVICE

I, Clayton Grueb, the undersigned, do hereby **certify that on the date shown below, a true and correct copy of the Proposed Findings of Fact, Conclusions of Law, and Decision, and Final Decision with respect to the above-entitled action was sent U.S. Certified Mail thereon, to the following:**

Alan Kleckner  
1098 15<sup>th</sup> Ave SE  
Minneapolis, MN 55414

Dated this 12th day of February, 2018 in Rapid City, South Dakota.



Clayton Grueb  
Legal Counsel  
South Dakota Division of Insurance  
2330 N. Maple Ave. Suite 1  
Rapid City, SD 57701  
(605) 394-3396

**STATE OF SOUTH DAKOTA  
OFFICE OF HEARING EXAMINERS**

**IN THE MATTER OF  
ALAN KLECKNER**

**INS 17- 28  
PROPOSED DECISION**

This matter came for hearing before the Office of Hearing Examiners on January 26, 2018 pursuant to a Notice of Hearing issued by the South Dakota Division of Insurance ("Division") on December 15, 2017. Clayton Grueb appeared as counsel for the Division. Alan Kleckner did not appear, either in person or through counsel. The Division admitted its Exhibits 1 through into evidence and moved that the Hearing Examiner enter these Proposed Findings of Fact, Conclusions of Law, and Proposed Decision as a default disposition to this contested case.

**ISSUE**

Whether the Non-Resident Insurance Producer License of Alan Kleckner should be revoked due to failing to timely respond to the Division; and for demonstrating incompetence, untrustworthiness, or financial irresponsibility in the conduct of business in this state or elsewhere in violation of SDCL §§ 58-30-167(2), (8), 58-33-66, and 58-33-68.

**FINDINGS OF FACT**

1. Alan Kleckner was licensed by the Division as a non-resident insurance producer on August 30, 2017. The license is currently active. (Exhibit 1).
2. Alan Kleckner's appointment with an insurer was terminated for cause. (Exhibit 2).
3. The Division sent inquiries to Alan Kleckner at the address of record requesting an explanation regarding the termination. (Exhibit 3-5).
4. Alan Kleckner did not respond to the Division's inquiries. (Exhibit 3-5).
5. Any additional Findings of Fact included in the Reasoning section of this decision are incorporated herein by reference.
6. To the extent any of the foregoing are improperly designated and are instead conclusions of law, they are hereby redesignated and incorporated herein as conclusions of law.

**SCANNED**

## REASONING

This case involves a request by the Division to revoke the South Dakota Non-Resident Insurance Producer's License of Alan Kleckner. As a consequence of the potential loss of Respondent's livelihood from the lack of licensure, the burden of proof in this matter is higher than the preponderance of evidence standard, which applies in a typical administrative hearing. "In matters concerning the revocation of a professional license, we determine that the appropriate standard of proof to be utilized by an agency is clear and convincing evidence." *In re Zar*, 434 N.W.2d 598, 602 (S.D. 1989). Our Supreme Court has defined "clear and convincing evidence" as follows:

The measure of proof required by this designation falls somewhere between the rule in ordinary civil cases and the requirement of our criminal procedure, that is, it must be more than a mere preponderance but not beyond a reasonable doubt. It is that measure or degree of proof which will produce in the mind of the trier of facts a firm belief or conviction as to the allegations sought to be established. The evidence need not be voluminous or undisputed to accomplish this.

*Brown v. Warner*, 78 S.D. 647, 653, 107 NW2d 1, 4 (1961).

SDCL 58-33-66(1) requires Alan Kleckner to respond to the Division and supply requested documents within twenty days from the receipt of a request. In addition, the Division considers SDCL 58-30-167 (shown in pertinent part) as follows:

The director may... revoke or refuse to continue, any license issued under this chapter... after a hearing... The director may... revoke... an insurance producer's... for any one or more of the following causes:

- (2) Violating any insurance laws or rules, subpoena, or order of the director or of another state's insurance director, commissioner, or superintendent;
- (8) Using fraudulent, coercive, or dishonest practices, or demonstrating incompetence, untrustworthiness, or financial irresponsibility in the conduct of business in this state or elsewhere;

The evidence indicates that Alan Kleckner violated the insurance laws of South Dakota and failed to respond to Division inquiries regarding his termination for cause. Applying the law to the Findings of Fact it is clear the Non-Resident Insurance Producer License of Alan Kleckner is subject to revocation and should be revoked.

## CONCLUSIONS OF LAW

1. The Division has jurisdiction over Alan Kleckner and the subject matter of this contested case. The Office of Hearing Examiners is authorized to conduct the hearing and issue a proposed decision pursuant to SDCL 1-26D-4.

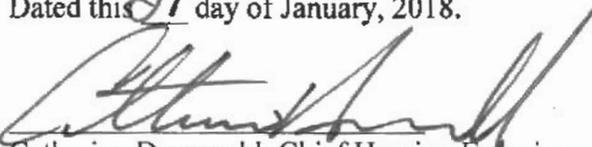
2. The Division bears the burden of establishing the alleged statutory violations by clear and convincing evidence.
3. The Division established by clear and convincing evidence that Alan Kleckner violated SDCL §§ 58-33-66 and 58-33-68.
4. The Division established by clear and convincing evidence that the South Dakota Non-Resident Insurance Producer License of Alan Kleckner is subject to revocation.
5. Any additional Conclusions of Law included in the Reasoning section of this decision are incorporated herein by reference.
6. To the extent any of the foregoing are improperly designated and are instead findings of fact, they are hereby redesignated and incorporated herein as Findings of Fact.

Based on the above Findings of Fact, Reasoning, and Conclusions of Law, the Hearing Examiner enters the following:

#### **PROPOSED DECISION**

The South Dakota Non-Resident Insurance Producer License of Alan Kleckner should be revoked.

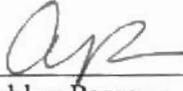
Dated this 29<sup>th</sup> day of January, 2018.



Catherine Duenwald, Chief Hearing Examiner  
Office of Hearing Examiners  
523 East Capitol  
Pierre, SD 57501

**CERTIFICATE OF SERVICE**

I certify on January 29<sup>th</sup>, 2018, at Pierre, South Dakota, a true and correct copy of this Proposed Decision was mailed to each of the parties below.



Ashley Parsons  
Office of Hearing Examiners

Alan Kleckner  
13001 1098 15<sup>th</sup> Ave, SE  
Minneapolis, MN 55414

Clayton Grueb  
Division of Insurance  
2330 N. Maple Ave, Suite 1  
Rapid City, SD 57701